



Splunk Cloud Sub-processors List
(As of April 2019)

Entity	Type of Service	Location
Amazon Web Services, Inc.	Infrastructure-as-a-Service	U.S. (East & West Coast); EU (Ireland and Germany); APAC (Singapore, Australia, and Japan); Canada
Blue Ocean Contact Centers Inc.	Support	Canada
Salesforce.com, Inc.	Enterprise Services	U.S.
Spencer Rose Limited	Staffing Services and Support	U.K.
P.S. Computer Services Ltd.	IT Staffing Services	U.K.
iOPEX Technologies, Inc.	Technical Support Services	U.S. India
The Kinney Group	IT Infrastructure and Data Center Solution Services	U.S.
TEKsystems, Inc.	Technical Support	U.S.
Crest Data Systems, Inc. and Private LTD	Technical Support	U.S. India
Gary D. Nelson Associates, Inc.	Staffing Services	U.S.
Praecipio Consulting	Support Services	U.S.
Sykes Enterprises, Inc. Sykes Latin America, S.A.	Technical Support	U.S. Costa Rica
Mulesoft, Inc.	Software Orchestration Services	U.S.
Postmark (Wildbit, LLC)	Email Processing	U.S.



Splunk Enterprise (on-prem) Sub-processors List
(As of April 2019)

Entity	Type of Service	Location
Amazon Web Services, Inc.	Infrastructure-as-a-Service	U.S. (East & West Coast) EU (Ireland and Germany)
Blue Ocean Contact Centers Inc.	Support	Canada
Salesforce.com, Inc.	Enterprise Services	U.S.
Spencer Rose Limited	Staffing Services and Support	U.K.
P.S. Computer Services Ltd.	IT Staffing Services	U.K.
iOPEX Technologies, Inc.	Technical Support Services	U.S. India
The Kinney Group	IT Infrastructure and Data Center Solution Services	U.S.
TEKsystems, Inc.	Technical Support	U.S.
Crest Data Systems, Inc. and Private LTD	Technical Support	U.S. India
Gary D. Nelson Associates, Inc.	Staffing Services	U.S.
Praecipio Consulting	Support Services	U.S.
Sykes Enterprises, Inc. Sykes Latin America, S.A.	Technical Support	U.S. Costa Rica



VictorOps Service Sub-processors List
 (As of April 2019)

Entity	Type of Service	Location
Amazon Web Services, Inc.	Infrastructure-as-a-Service	U.S. (East & West Coast)
Salesforce.com, Inc.	Enterprise Services	U.S.
Twilio, Inc.	Customer Messaging Service	U.S.
Mailgun, Inc.	Customer Messaging Service	U.S.
Sendgrid, Inc.	Customer Messaging Service	U.S.
Google, LLC	Infrastructure-as-a-Service Customer Messaging Service	U.S.
Intercom R&D Unlimited Co.	Customer Communication Service	U.S.
Free Conferencing Corp.	In-Product Calling Functionality	U.S.
Instabug, Inc.	Customer Feedback and Bug Reporting	U.S. Egypt
Zoura, Inc.	Customer Billing	U.S.
Fivetran, Inc.	Software Orchestration Services	U.S.
Jitterbit, Inc.	Software Orchestration Services	U.S.
Periscope Data	Data Analytics	U.S.
New Relic, Inc.	Product Analytics	U.S.
Crashlytics (Google, LLC)	Mobile Analytics	U.S.
Pardot (Salesforce.com, Inc.)	Marketing Automation	U.S.
Heap, Inc.	Product Analytics	U.S.