Candidate Handbook - v. 02.12.24

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SPLUNK CERTIFICATION

Candidate Handbook

Table of Contents

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PROGRAM INTRODUCTION

Hello and welcome to Splunk Certification. This handbook is designed as a comprehensive resource for candidates looking to learn more about the program, to gain understanding about our policies and procedures, and to select the certification track of their choice.

Why should I get Splunk Certified?

To put it plainly: Splunk Certification pays. Candidates who are Splunk Certified earn an average of **16% more** than their uncertified peers. Organizations who invest in Splunk Certification earn **faster time to value** and are more likely to renew *and expand* their license.

SPLUNK CERTIFICATION OFFERINGS

Which path is right for me?

Great question. We have a full deck of program offerings, but the basics are provided here. Organizations looking to *hire* candidates with any of these skills can check out our Splunk Earner Directory for more information.

Certification	Skills	Related Products
Splunk Core Certified User	Performs basic searches, uses fields, creates alerts, uses look-ups, and creates basic statistical reports and dashboards.	Splunk Enterprise Splunk Cloud
Splunk Core Certified Power User	Understands SPL searching and reporting commands and creates knowledge objects, uses field aliases and calculated fields, creates tags and event types, uses macros, creates workflow actions and data models, and normalizes data with the Common Information Model.	Splunk Enterprise Splunk Cloud
Splunk Core Certified Advanced Power User	Authors complex searches and reporting commands, implements advanced use cases of knowledge objects, and understands best practices for building dashboards and forms.	Splunk Enterprise Splunk Cloud
Splunk Cloud Certified Admin	Manages and configures details for Splunk Cloud, including data inputs and forwarder configuration, data management, user accounts, and basic monitoring and problem isolation.	Splunk Cloud

Certification	Skills	Related Products
Splunk Enterprise Certified Admin	Manages various components of Splunk Enterprise on a daily basis, including license management, indexers and search heads, configuration, monitoring, and getting data into Splunk.	Splunk Enterprise
Splunk Enterprise Certified Architect	Understands Splunk Deployment Methodology and best-practices for planning, data collection, and sizing for a distributed deployment. Manages and troubleshoots a standard distributed deployment with indexer and search head clustering.	Splunk Enterprise
Splunk Core Certified Consultant	Understands Splunk Deployment Methodology and implementation in large Splunk installations and has expert-level knowledge of multi-tier Splunk architectures, clustering, and scalability topics.	Splunk Enterprise
Splunk Enterprise Security Certified Admin	Manages a Splunk Enterprise Security environment, including ES event processing and normalization, deployment requirements, technology add-ons, settings, risk analysis settings, threat intelligence and protocol intelligence configuration, and customizations.	Splunk ES
Splunk IT Service Intelligence	Installs and configures Splunk's app for IT Service Intelligence (ITSI), including ITSI architecture, deployment planning, service design and implementation, notable events, and developing glass tables and deep dives.	Splunk ITSI
Splunk SOAR Certified Automation Developer	Installs, configures, and uses SOAR servers and plans, designs, creates, and debugs basic playbooks for Splunk SOAR. Understands complex SOAR solution development, and can integrate SOAR with Splunk as well as develop playbooks requiring custom coding and REST API usage.	Splunk SOAR
Splunk O11y Cloud Certified Metrics User	Monitors and visualizes metrics using Splunk Observability Cloud. Deploys and configures the OpenTelemetry Collector to send in metrics. Sets up alerts to monitor development environments in real time.	Splunk Observability Cloud

Splunk Certified Cybersecurity Defense Analyst	Demonstrates knowledge critical to detecting, analyzing and combating cyber threats. Helps protect businesses and mitigate risk, while managing vulnerabilities and threats using common types of cyber defense systems.	Splunk Enterprise Splunk Enterprise Security

Please visit **Appendix A** for the full requirements of each certification path listed above, including links to download the test blueprints and certification track flowcharts. For sample test questions, please see our Splunk Certification Exams Study Guide.

CERTIFICATION CANDIDATE REQUIREMENTS

As part of our program's partnership with PearsonVUE, all exam registrants must adhere to a few universal guidelines (no exceptions):

- ☐ Must have a Splunk.com account/username, linked to a valid, current email address.
- ☐ Must create an account with PearsonVUE: home.pearsonvue.com/splunk. **Note: the name used for exam registration must match the full name on the candidate's photo ID.**
- ☐ Must be at least 18 years of age. Candidates age 13-17 who wish to participate must provide a signed parental acknowledgement form.
- ☐ Must pay the registration fee of $130 USD per exam attempt (or $500 USD for 5 exam registrations).
- ☐ Must provide valid photo ID **and** a second form of identification showing legal name (e.g. credit card, military ID, student ID, etc.) at the time of exam. To view the full ID policy, please click here.
- ☐ Must agree to Splunk Certification Agreement (see page 13, also found here).
- ☐ Must agree to the Pearson VUE Candidate Rules Agreement (found here).
- ☐ Candidates who wish to schedule an exam appointment using the online portal must agree to the Pearson VUE Facial Recognition Policy. See Appendix D for more information.
- ☐ Online proctoring candidates must meet the PearsonVUE system requirements (available at home.pearsonvue.com/splunk/op).

EXAM REGISTRATION

When you're ready to take a Splunk Certification exam, please see our Exam Registration Tutorial for registration assistance.

As a reminder, each exam attempt costs $130 USD. Bulk registration vouchers can be purchased at a discounted price of five registrations for $500 USD.

There are two ways to purchase a PearsonVUE registration voucher:

1. **Directly from PearsonVUE.** This is the most streamlined approach. Follow the steps for account creation and exam registration provided at home.pearsonvue.com/splunk. Payment will be collected at the time of registration. You can also visit the Pearson VUE voucher store for direct purchase.

2. **From Splunk.** Individuals or companies could use Splunk Education Training Units and convert them to certification vouchers. 50 Education training units can be converted to 5 certification vouchers or 13 Education training units can be converted to 1 certification voucher. A maximum of 250 education training units can be converted at one time. Education training units can only be converted within 1 year of purchase. Extended and some specialty credits cannot be converted. Conversion requests can be made up to 24 hours prior to Training Unit Agreement (TUA) expiration. Email certification@splunk.com with the TUA number to begin the process of confirming eligibility and converting. Voucher codes will be emailed and distribution and management is at the sole discretion of the customer. Vouchers expire approximately one year from the date of issue. Exams must take place on or before Voucher expiration date.

All scheduled exams are subject to a minimum 48-hour cancellation and/or rescheduling policy. Failure to cancel or reschedule an exam within this timeframe results in forfeiture of registration fee.

Please refer to the PearsonVUE FAQ page for more information.

TAKING THE EXAM

There are two options for taking an exam through PearsonVue.

1) In-person at a Pearson Test Center.
2) At home via online proctor*.

Splunk Certification exams are **not** open-note. This means that any reference material (notes, course documentation, access to Splunk Docs or Splunk Answers, etc.) is strictly prohibited. Both on-site and online proctors are trained to identify unauthorized materials or behavior. ***Any perceived violation of the closed-book policy will result in automatic failure and forfeiture of registration fees.***

The Splunk Certification Exams Study Guide, along with Splunk Education course materials, is your best resource for exam preparation and includes sample test questions for most of the exams and links to the test blueprints, which provide detailed information on exam content.

All exam times include 3 minutes to review the Splunk Certification Agreement. All candidates must accept the agreement within the testing platform prior to the 3-minute timer or the test session will be terminated. For this reason, we strongly encourage candidates to review the agreement prior to their exam appointment. Both onsite and online exams will provide candidates with a running clock for time management purposes. Candidates are responsible for managing their time appropriately.

Exam details are provided on each certification track page linked in the offerings table on our website.

During the exam, candidates **can** mark questions “Flag for Review”, go back to previously answered questions, and will have a final opportunity to review all answers prior to submitting the exam for scoring. Once submitted, all scores are considered final.

*Please note - candidates who opt for online proctoring must complete (and pass) a SYSTEM TEST from the same computer and location which will be used for the exam prior to exam day. Administrative rights on the computer are required to download the software. The system test is available via: https://home.pearsonvue.com/splunk/onvue. If your system does not meet the requirements, please register to take the exam at a testing center. If your computer is found not to meet requirements and you have missed the 24-hour cancellation window, you are unlikely to receive a refund. Please read this overview prior to scheduling an exam via online proctor.

EXAM RESULTS/SCORE REPORTING

Immediately after submitting the exam, the candidate's results (pass or fail) will be displayed. For candidates testing onsite, a printout of these results will be provided by the on-site proctor. Candidates testing via online proctoring will not receive a hard copy of their results, but will have the option to print a score report via their Pearson online account.

Candidates (both onsite and online) who pass the exam will not receive any additional feedback regarding exam performance.

Unsuccessful candidates (both onsite and online) can access additional information (including section feedback) via their Pearson online account. A question-by-question analysis will **not** be provided.

Candidates who believe they have discovered an error in exam content or believe that a specific question on a Splunk Certification exam is invalid can report this information via our Exam Challenge Form.

DIGITAL BADGING

Candidates who pass the exam will also receive, via email, a digital badge for use in an email signature, on networking/social media sites (e.g. LinkedIn), or for professional qualification verification purposes (e.g. HireRight or other recruiting agencies).

Digital badges are unique to the candidates who earn them and cannot be altered, edited, or shared. This means your digital badges are **yours** (not your company's or organization's). **For this reason, we highly recommend using your personal/permanent email address for your Credly account.** This means that, regardless of your career path or employer, you always have access to your digital badges. You can add additional email addresses to your account, as well—as many as you like.

For more information on your digital badging account, please visit Credly.

IMPORTANT NOTE: If you have a new email address, ADD the email to your current Credly profile, and set that as the default. DO NOT create a brand new Credly account.

RETAKE POLICY

Candidates who do not pass an exam on their first attempt must wait 7 days to retake the exam. Wait time begins the day ***after*** the exam. Please refer to the table below:

First Attempt	Second Attempt (the following week)
Monday	Tuesday
Tuesday	Wednesday
Wednesday	Thursday
Thursday	Friday
Friday	Saturday
Saturday	Sunday
Sunday	Monday

Candidates who do not pass an exam on their second attempt must wait 14 days to retake the exam. Wait time begins the day ***after*** the attempt.

Subsequent retakes are as follows:

- Fourth attempt 4 weeks (28 days)
- Fifth attempt 8 weeks (56 days)
- Sixth attempt 8 weeks (56 days)

Retakes beyond the 6th attempt will be considered on a case-by-case basis. Splunk reserves the right to deny a retake beyond the 6th attempt.

RETAKING PREVIOUSLY PASSED EXAMS

Candidates will not be permitted to retake any exam they have previously passed, unless directly related to a recertification requirement approved by Splunk.

This policy is also available in full here.

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TESTING ACCOMMODATIONS POLICY

Splunk's special accommodations testing policies are intended to meet the needs of candidates who have documented disabilities and require an accommodation within the normal testing process to take a Splunk certification exam. Granting special accommodations allows us to administer exams in a way that is fair for all exam candidates.

Please note - all accommodations requests must include diagnostic, detailed documentation provided by an evaluator, such as a psychologist, doctor, or other medical professional who has or will administer a series of psychological, educational, or medical tests. All information provided as part of the accommodations request is subject to and protected under our Privacy Policy.

There are **four major categories** that are subject to special accommodations under our guidelines:

- **LCD** (LEARNING AND OTHER COGNITIVE DISORDERS)
- **ADD/ADHD** (ATTENTION-DEFICIT/HYPERACTIVITY DISORDER)
- **EPP** (PSYCHOLOGICAL AND PSYCHIATRIC DISORDERS)
- **PCH** (PHYSICAL DISABILITIES & CHRONIC HEALTH CONDITIONS)
    - hearing
    - wheelchair access
    - physical impairments

As with all of our exam administrations, the testing accommodations are administered through Pearson VUE, our exam delivery partner. There is no single type of testing accommodation that is appropriate for all individuals with disabilities, thus the actual accommodations are individualized and considered on a case-by-case basis. Through our testing partner, we are able to provide several different types of accommodations including, but not limited to:

- Text magnifiers such as Zoom Text
- A separate testing room
- Additional testing time
- A reader or scribe

REQUESTING ACCOMMODATIONS

For more information, or to request special accommodations, please contact certification@splunk.com. **All accommodations requests must be submitted prior to a candidate scheduling the initial exam appointment,** so the need for accommodations can be verified and the specific accommodations requested can be met. Accommodations **cannot** be applied to existing exam appointments or to retake attempts (unless approved for initial attempt).

Please note: accommodations are tied to a candidate's unique Pearson VUE Splunk ID. Please notify certification@splunk.com if/when account moves occur so our team can make sure accommodations are transferred, as well.

RECERTIFICATION POLICY

All Splunk Certifications are subject to a three-year life cycle, beginning on the date the highest-level certification exam was passed. To verify your certification's expiration date, please visit Credly to verify your badge's date of issuance.

Please note that it is the candidate's responsibility to keep track of their expiration dates for each certification. If the candidate fails to recertify by the cycle end date, they are provided with a 90-day grace period during which to complete the recertification process. Failure to recertify will result in the candidate's certifications set to an inactive status and starting over on their certification journey. Candidates are sent three-reminder notifications during the last year in the recertification cycle, to the last known email address.

This three-year life cycle only applies to current, active certifications. Candidates whose legacy certifications have expired (and are marked inactive) should refer to this document for their next steps. Instructions on how to view your certifications can be found here.

Candidates who participate as Subject Matter Experts in Splunk's exam development process are also eligible for recertification. Please see our SME Recertification Policy for more information or contact certification@splunk.com if you wish to participate as a Subject Matter Expert in the future.

Please note: Not all certifications are eligible for recertification by next-level exams or (re)taking courses. Candidates who hold any and/or all of these certifications must maintain them on an individual basis. See tables 1.1 and 1.2 for more information.

Candidates have **three options** for recertification:

1) **Pursue a higher-level certification** (including any required prerequisite courses), in which case their lower-level certifications would also be renewed on the date of passing the next-level certification exam.

   EXAMPLE 1: Candidate holds Splunk Core Certified Power User, with a badge earned on January 1, 2019. Candidate passes Splunk Enterprise Certified Admin exam on July 1, 2019. Both the Enterprise Admin and Core Power User badges are updated with a new expiration date of July 1, 2022.

   EXAMPLE 2: Candidate holds Splunk Enterprise Certified Admin, with a badge earned on October 1, 2018. Candidate completes four required prerequisite courses to qualify for the Enterprise Architect exam and passes Splunk Enterprise Certified Architect exam on August 1, 2021. Candidate's Enterprise Architect, Enterprise Admin, and Core Power User badges are updated with a new expiration date of August 1, 2024.

RECERTIFICATION POLICY (continued)

IMPORTANT: Not all certification tracks are eligible for this recertification option. *Please refer to* ***Table 1.1*** *for more information. Any questions regarding a specific candidate's recertification requirements should be directed to certification@splunk.com for 1:1 assistance.*

Table 1.1 Next-Level Certification Options

Certification Track	Next-Level Option(s)
Splunk Core Certified User	Splunk Core Certified Power User
Splunk Core Certified Power User	Splunk Core Certified Advanced Power User Splunk Enterprise Certified Admin Splunk Cloud Certified Admin
Splunk Core Certified Advanced Power User	Splunk Cloud Certified Admin Splunk Enterprise Certified Admin
Splunk Enterprise Certified Admin	Splunk Enterprise Certified Architect
Splunk Enterprise Certified Architect	Splunk Core Certified Consultant
Splunk Cloud Certified Admin	(none)
Splunk Core Certified Consultant	(none)
Splunk Enterprise Security Certified Admin	(none)
Splunk IT Service Intelligence Certified Admin	(none)
Splunk SOAR Certified Automation Developer	(none)
Splunk O11y Cloud Certified Metrics User	(none)
Splunk Certified Cybersecurity Defense Analyst	(none)

2) **Retake a certification exam within the final year of their recertification window** to renew their certifications at that level (and any applicable downstream certifications).

EXAMPLE 1: Candidate holds Splunk Core Certified Power User, with a badge earned on January 1, 2019. Candidate may retake the Core Power User exam between January 2, 2021 and January 1, 2022 to recertify at this level. The candidate's Core Power User (and Core User, if held) certification(s) will be updated with a new expiration date, three years from the date of Core Power User badge re-issuance.

EXAMPLE 2: Candidate holds Splunk Enterprise Certified Admin, with a badge earned on October 1, 2018. Candidate may retake the Enterprise Admin exam between October 2, 2020 and October 1, 2021 to recertify at this level. Both the candidate's Enterprise Admin and Core Power User certifications will be updated with a new expiration date, three years from the date of Enterprise Admin badge re-issuance.

IMPORTANT: *Exams passed outside the final year of the recertification window do* ***not*** *count toward the recertification requirement. The new 3-year cycle will begin on the date the exam is passed. Candidates will receive confirmation of their completion of recertification requirements via email. Please refer to* ***Table 1.2*** *for downstream badge issuance.*

Table 1.2 Downstream Certifications

Certification Track	Downstream Track(s)
Splunk Core Certified User	(none)
Splunk Core Certified Power User	Splunk Core Certified User*
Splunk Core Certified Advanced Power User	Splunk Core Certified Power User Splunk Core Certified User*
Splunk Cloud Certified Admin	Splunk Core Certified Advanced Power User** Splunk Core Certified Power User Splunk Core Certified User*
Splunk Enterprise Certified Admin	Splunk Core Certified Advanced Power User** Splunk Core Certified Power User Splunk Core Certified User*
Splunk Enterprise Certified Architect	Splunk Enterprise Certified Admin Splunk Core Certified Advanced Power User** Splunk Core Certified Power User Splunk Core Certified User*

Certification Track	Downstream Track(s)
Splunk Core Certified Consultant	Splunk Enterprise Certified Architect Splunk Enterprise Certified Admin Splunk Core Certified Advanced Power User** Splunk Core Certified Power User Splunk Core Certified User*
Splunk Enterprise Security Certified Admin	(none)
Splunk IT Service Intelligence Certified Admin	(none)
Splunk SOAR Certified Automation Developer	(none)
Splunk O11y Cloud Certified Metrics User	(none)
Splunk Certified Cybersecurity Defense Analyst	(none)

**Badge will only be updated if the certification is already held. It will not be automatically issued to candidates who begin their certification journey with Splunk Core Certified Power User.*

***Badge will only be updated if the certification is already held. It will not be automatically issued under any circumstances.*

RECERTIFICATION POLICY (continued)

3) **Complete continuing education courses** at any point in the three year recertification window beginning the date of badge issuance. Please see below for qualifying courses (determined to be at or above the candidate's current skill-set/knowledge) based on the highest level certification held. Candidates may choose to complete one (or more) course(s) from the list for their highest level certification to maintain their current level of certification. Candidates may choose to retake a previously completed course or take a new course—both options are acceptable.

   If you are a Splunk Course Instructor, please email certification@splunk.com for more information on how the recertification policy applies to you.

   Please note that Splunk Education's single-subject courses **do not** count towards recertification and are not among the course options you can select from to recertify.

   EXAMPLE 1: Candidate holds Splunk Enterprise Certified Architect, with a badge earned on January 1, 2019 (expiring January 1, 2022). Candidate retakes Architecting Splunk Enterprise Deployments with a completion date of August 5, 2020. Recertification integration occurs the following Sunday, August 9, 2020 and the badge is automatically updated with a new expiration date of August 9, 2023.

   EXAMPLE 2: Candidate holds Splunk Enterprise Certified Admin, with a badge earned on October 1, 2018 (expiring October 1, 2021). Candidate completes Transitioning to Splunk Cloud education course with a completion date of October 2, 2020. Recertification integration occurs the following Sunday, October 4, 2020 and the badge is automatically updated with a new expiration date of October 2, 2023.

   IMPORTANT: Qualifying courses completed at any point in the 3-year recertification cycle will result in a +3 year expiration date from the date of course completion and will be updated within 5 to 7 business days of course completion. Candidates will receive confirmation of their completion of recertification requirements via email. Completing a higher level course does **not** grant a higher level badge. *Please refer to **Table 1.2** for downstream badge issuance.*

   Qualifying courses for recertification via continuing education by Certification.

   ***Please refer to Table 3.1 for Certifications by Course*:**

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RECERTIFICATION POLICY (continued)

SPLUNK CORE CERTIFIED USER

No courses available to recertify at the Splunk Core Certified User level. In order to maintain your certification, the only options are to either retake the Splunk Core Certified User certification exam or earn the Splunk Core Certified Power User certification.

SPLUNK CORE CERTIFIED POWER USER

1. Splunk Enterprise System Administration
2. Splunk Enterprise Data Administration
3. Splunk Cloud Administration

SPLUNK CORE CERTIFIED ADVANCED POWER USER

1. Splunk for Analytics and Data Science
2. Splunk Enterprise System Administration
3. Splunk Enterprise Data Administration
4. Splunk Cloud Administration

SPLUNK ENTERPRISE CERTIFIED ADMIN

1. Splunk Enterprise System Administration
2. Splunk Enterprise Data Administration
3. Troubleshooting Splunk Enterprise
4. Splunk Enterprise Cluster Administration
5. Implementing Splunk SmartStore
6. Implementing Splunk Data Stream Processor
7. Transitioning to Splunk Cloud

SPLUNK CLOUD CERTIFIED ADMIN

1. Splunk for Analytics and Data Science
2. Splunk Cloud Administration
3. Transitioning to Splunk Cloud

SPLUNK ENTERPRISE CERTIFIED ARCHITECT

1. Splunk Enterprise System Administration
2. Splunk Enterprise Data Administration
3. Troubleshooting Splunk Enterprise
4. Splunk Enterprise Cluster Administration
5. Architecting Splunk Enterprise Deployments
6. Transitioning to Splunk Cloud

SPLUNK ENTERPRISE SECURITY CERTIFIED ADMIN

1. Splunk Enterprise System Administration
2. Splunk Enterprise Data Administration
3. Architecting Splunk Enterprise Deployments
4. Administering Splunk Enterprise Security

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RECERTIFICATION POLICY (continued)

SPLUNK IT SERVICE INTELLIGENCE CERTIFIED ADMIN

1. Splunk Enterprise System Administration
2. Splunk Enterprise Data Administration
3. Implementing Splunk IT Service Intelligence

SPLUNK CORE CERTIFIED CONSULTANT

1. Splunk Deployment Practical Lab
2. Services Core Implementation
3. Transitioning to Splunk Cloud

SPLUNK SOAR CERTIFIED AUTOMATION DEVELOPER

1. Administering SOAR
2. Developing SOAR Playbooks
3. Advanced SOAR Implementation

SPLUNK O11Y CLOUD CERTIFIED METRICS USER

No courses available to recertify at the Splunk O11y Cloud Certified Metrics User level. In order to maintain your certification, the only option is to retake the Splunk O11y Cloud Certified Metrics User certification exam.

SPLUNK CERTIFIED CYBERSECURITY DEFENSE ANALYST

No courses available to recertify at the Splunk Certified Cybersecurity Defense Analyst level. In order to maintain your certification, the only option is to retake the Splunk Certified Cybersecurity Defense Analyst certification exam.

Table 3.1 Recertification by Course (Alphabetical)

Course Name	Recertification(s) Granted
Administering SOAR	Splunk SOAR Certified Automation Developer
Administering Splunk Enterprise Security	Splunk Enterprise Security Certified Admin
Advanced SOAR Implementation	Splunk SOAR Certified Automation Developer
Architecting Splunk Enterprise Deployments	Splunk Enterprise Certified Architect Splunk Enterprise Security Certified Admin
Developing SOAR Playbooks	Splunk SOAR Certified Automation Developer
Implementing Splunk Data Stream Processor	Splunk Enterprise Certified Admin
Implementing Splunk IT Service Intelligence	Splunk IT Service Intelligence Certified Admin
Implementing Splunk SmartStore	Splunk Enterprise Certified Admin

Course Name	Recertification(s) Granted
Services Core Implementation	Splunk Core Certified Consultant
Splunk Cloud Administration	Splunk Core Certified Power User Splunk Core Certified Advanced Power User Splunk Cloud Certified Admin
Splunk Deployment Practical Lab	Splunk Core Certified Consultant
Splunk Enterprise Cluster Administration	Splunk Enterprise Certified Admin Splunk Enterprise Certified Architect
Splunk Enterprise Data Administration	Splunk Core Certified Power User Splunk Core Certified Advanced Power User Splunk Enterprise Certified Admin Splunk Enterprise Certified Architect Splunk Enterprise Security Certified Admin Splunk IT Service Intelligence Certified Admin
Splunk Enterprise System Administration	Splunk Core Certified Power User Splunk Core Certified Advanced Power User Splunk Enterprise Certified Admin Splunk Enterprise Certified Architect Splunk Enterprise Security Certified Admin Splunk IT Service Intelligence Certified Admin
Splunk for Analytics & Data Science	Splunk Core Certified Advanced Power User Splunk Cloud Certified Admin
Transitioning to Splunk Cloud	Splunk Enterprise Certified Admin Splunk Cloud Certified Admin Splunk Enterprise Certified Architect Splunk Core Certified Consultant
Troubleshooting Splunk Enterprise	Splunk Enterprise Certified Admin Splunk Enterprise Certified Architect

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CANDIDATE SUPPORT/FAQ

Below are some of the most frequently-asked questions fielded by our Certification Team. Please also refer to our FAQ page for the most up-to-date FAQ and information.

Q: What happens to my certifications, digital badges, and exam records if I change employers?

A: Your Splunk Training + Certification achievements are yours to keep, so it is always our goal to ensure you maintain access, no matter where you work. **You will need to create a new splunk.com account.** Once you have a new username, email certification@splunk.com with your old and new usernames and email addresses and we can migrate your training, certification, and Pearson VUE records for you. Your new splunk.com account will come with a new Splunk ID for Pearson VUE, so we will provide that to you, along with instructions and timeline on how/when to expect your exam records and authorizations to transfer.

Credly does **not** require you to create a new account. **You can use one Credly account for all your digital badging records, so we strongly encourage you to keep a personal/permanent email address tied to this account.** You can include multiple additional email addresses on one Credly account, so you can also add your professional email address(es), too. Please see here for more information on your Credly account.

Q: I am a Splunk Partner (or Splunk Employee). Can you help me with my Accreditation path(s)?

A: As of February 2018, Splunk Partners can visit the Accreditations FAQ page for general information and as a primary resource for information. Any additional questions/concerns regarding Accreditations can be directed to accreditations@splunk.com.

Q: What is the cost of the exams?

A: Exam registration costs $130 USD each or 5 registrations for $500 USD. **This cost applies to each exam attempt, including retakes.** Please refer to page 6 for more information regarding payment and registration.

Q: Why are the exams closed-book? Will this mean I will need to memorize a bunch of unimportant details?

A: The exams are closed book as an industry best-practice and to give all candidates a level playing field.

For those looking to prepare ahead of time for the new exams, please refer to the Splunk Certification Exams Study Guide for sample test questions and links to the test blueprints.

Splunk exam content is written and developed with this policy in mind and the exams are beta tested by candidates who have also abided by the closed-book policy.

This policy is designed to make the exams more accessible and fair for all candidates.

CANDIDATE SUPPORT/FAQ (continued)

Q: Are the exams suitable for non-native English speakers?

A: Yes. This was one of the driving forces behind revamping our exam content. The new exam questions were written under a set of guidelines specifically designed to eliminate tricky wording, double negatives, and/or fill-in-the-blank type questions. They have also been through several rounds of editing by both technical and non-technical experts and have been beta tested by a wide variety of candidates (including ESL Splunkers, customers, and Partners).

Please note: the Splunk Core Certified User exam is now available in English and Japanese.

Finally, as part of our exam development cycle, performance data will continue to be analyzed on a regular basis to ensure that questions are "performing" as expected. This iterative process will help us generate top-quality content to maximize accessibility for all candidates.

For a comprehensive, and frequently updated, list of training and certification FAQ, please see our website.

SPLUNK CERTIFICATION AGREEMENT

SPLUNK INC.
SPLUNK CERTIFICATION AGREEMENT

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS THOROUGHLY.

IF YOU ACCEPT ALL OF THE TERMS CONTAINED IN THIS CERTIFICATION AGREEMENT, PLEASE INDICATE THIS BY SELECTING THE "ACCEPT" BUTTON AT THE BOTTOM OF THIS AGREEMENT. SELECT "DECLINE" IF YOU DO NOT ACCEPT ALL THE TERMS AND CONDITIONS SET OUT BELOW.

SPLUNK MAY CHANGE THE TERMS OF THE AGREEMENT FROM TIME TO TIME AT ITS SOLE DISCRETION. PLEASE REVIEW THESE TERMS CAREFULLY AS YOU ARE RESPONSIBLE FOR COMPLYING WITH THE MOST CURRENT VERSION OF THE AGREEMENT.

This Certification Agreement is made and entered into as of the date you click "ACCEPT" and is between you and Splunk Inc. ("Splunk").

1. DEFINITIONS

1.1 "Certification(s)" means any in the set of professional certification programs offered by Splunk.
1.2 "Splunk Certified" means an individual who has successfully met the requirements for Certification as set forth in Section 3.
1.3 "Program(s)" means the Certification programs offered by Splunk under this Agreement.
1.4 "Testing Delivery Partner" means the entity engaged by Splunk to administer the applicable examination.

2. CONFIDENTIALITY AND INTELLECTUAL PROPERTY OWNERSHIP

This exam, including questions, answers, and graphics within the exam, is Splunk confidential information and is protected by intellectual property laws. All intellectual property rights are expressly reserved to Splunk.

2.1 Confidentiality. Splunk makes exams available to you only for the purpose of demonstrating your competency in the subject matter of the exam for which you seek Certification. You are expressly prohibited from disclosing, publishing, reproducing, or transmitting any exam and any exam-related information including, without limitation, questions, answers, worksheets, computations, drawings, screenshots, diagrams, length or number of exam segments or questions, unannounced changes to an exam, or any communication, including oral communication, regarding or related to the exam (known collectively as "Confidential Information"), in whole or in part, in any form or by any means, oral or written, electronic or mechanical, for any purpose. **Confidential Information includes the contents of the exam, which may not be disclosed as set forth above, including to any Splunk employee outside of the Splunk Certification program.** Splunk reserves the right to revoke your Certification if there has been a disclosure of Confidential Information.

2.2 Intellectual Property Ownership. Splunk retains all rights, title and interest in and to all Certifications, Programs, Confidential Information and related information, content, data, exams, materials, and all copyrights, patent rights, trademark rights and other proprietary rights therein (collectively "Splunk Proprietary Information"). All rights in Splunk Proprietary Information are expressly reserved to Splunk. Protecting Splunk Proprietary Information is very important to Splunk and therefore, Splunk may pursue all remedies available by law to the maximum extent.

3. CERTIFICATION

3.1 Certification Requirements. To become Splunk Certified, you have to meet the minimum requirements of the relevant Program, including passing scores on required exams in accordance with Splunk's testing guidelines. If you meet these requirements you will qualify to be Splunk Certified and you will receive an email from Splunk regarding access to your digital badge. Splunk or a third party authorized by Splunk will provide you with a digital version of your Splunk Certification credentials that you will be able to share with others. Shortly thereafter, you will receive an email which will include instructions on how you can redeem and use your digital badge. Program requirements for certification and recertification are available on the Splunk website at https://www.splunk.com/en_us/training.html.

3.2 Program Changes. Splunk may, at any time in its sole discretion, make changes to the Program without notice. Splunk may add or delete available Certifications and modify certification requirements, recommended training courses, testing objectives, outlines and exams, including how and when exam scores are issued. You agree to stay current on the Program requirements, as changed, as a condition of obtaining and maintaining your Certification.

3.3 Certification Revocation. Splunk may, in its sole discretion, revoke any and all Certifications you may have earned, and permanently ban you from earning future Certifications, or apply any other action set forth under Section 4.2, for violations including, but not limited to the following circumstances:

- If you violate the Candidate Code of Conduct as set forth in Section 4.1 below;
- If you fail stay current on continuing education, updated requirements or recertification requirements;
- If you breach the terms and conditions of this Agreement or misuse your digital badge as managed by Splunk or a third party authorized by Splunk;
- If you are unable to live up to the applicable Certification requirements and fail to let Splunk know;
- If you mistreat or threaten to harm, bully or in any way harass any Splunk or Testing Delivery Partner employee or contractor in any form with repeated communications to dispute exam results that have already been reviewed and closed per the Challenge process.
- If Splunk, in its sole discretion, deems that your participation in the Splunk Certification program in any way harms or affects Splunk's or the Program's brand, reputation, goodwill or security.

3.4 Employer Notification. Some of Splunk's partner programs require that partners employ a minimum number of Splunk Certified employees. As a result, the revocation of any Certification may result in loss of partner benefits to that partner. If Splunk revokes your Certification, or, in Splunk's reasonable discretion,

has a reason to revoke your Certification per this Agreement, then Splunk has the right to notify your employer and respond to any inquiry by your employer about changes in your Certification status.

3.5 Certification of Minors. Minors under the age of 13 years old, are not eligible for testing or Certification. Minors between the ages of 13 years old through 17 years old, unless otherwise allowed by the specific jurisdiction where you are entering into the agreement, may be eligible for Certification but must submit a parental consent form attached as Exhibit 1, to Splunk countersigned by a parent or legal guardian ("Parental Consent"). A parent or legal guardian must accompany and be present at the testing site during the entire exam process. Splunk reserves the right to impose additional restrictions to comply with applicable laws.

4. EXAMS

4.1 Candidate Code of Conduct. Splunk has established rules to establish a level playing field for all candidates sitting for the exam. Failure to comply with the Candidate Code of Conduct may, at any time, result in the revocation of your certification as specified in Section 4.2. You shall comply with all the following rules and shall not at any time, violate the rules for your benefit or the benefit of others.

By taking this exam, you agree that:

1. It is you and only you, as validated by a legal form of identification, taking this exam and that you are not accepting improper assistance.

2. You will not disseminate the actual exam content or answers, in whole or in part.

3. You will not copy, reproduce, publish, disclose, transmit, sell, offer to sell, post, upload, download, display, distribute in any way, or otherwise transfer, modify, make derivative works of, reverse engineer, decompile, disassemble or translate the exam in whole or in part, in any form or by any means, verbal or written, electronic or mechanical, for any purpose.

4. You will not use the exam content or answers in any manner that violates applicable law.

5. You have not sought or obtained (i) unauthorized access to the exam content, (ii) access to exam answers, or (iii) others' responses to exam questions, to prepare for this exam.

6. You will follow Testing Delivery Partners' testing policies, protocols, procedures or instruction and only bring items to the testing area that are required to take the exam. Electronic devices of any sort will not be allowed in the testing area.

7. You agree not to tamper or misuse the computers at the test center in any way that would create an unfair advantage for either your or another candidate.

8. You will not falsify or alter certificates, scores or other documents that may misrepresent your Certification status.

4.2 Violations of the Candidate Code of Conduct. Any violation of this agreement may result in a revocation of your certification and ability to seek future Splunk certifications. If Splunk, in its sole discretion, determines that you have violated the Candidate Code of Conduct set forth in Section 4.1, you will receive written notice from Splunk of your violations and any actions that Splunk may take. It will be your sole responsibility to ensure that Splunk has your current mailing address and email address.

Splunk will take all actions available under this Agreement, either for violations of the Candidate Code of Conduct under Section 4.1 or Certification revocation under Section 3.3, or violations arising under Section 2 or Section 4.2 including, but not limited to, cancellation of your exam score, a temporary or permanent ban on future Splunk exams, and the cancellation of previously earned Splunk Certifications. Upon any Certification revocation under this Agreement, you must immediately stop holding yourself out as Certified as your status will be updated within Splunk's or its authorized third party's system.

4.3 Accuracy and Integrity of exam Process. When you've completed the exam and your official exam scores have been posted, you may view your official exam score at home.pearsonvue.com/authenticate. Barring any signs of possible misconduct, your test score will stand, otherwise, Splunk may invalidate your score and consider any suspicious actions as a violation of Section 4.1 (Candidate Code of Conduct).

4.4 Exam Challenge. If you think you've noticed an error on an exam or believe that a specific question you saw on a Splunk Certification exam is invalid, you may use the Splunk Certification Exam Challenge form to request an evaluation of your claim https://www.splunk.com/en_us/training/program-guide.html. You must submit your claim within three (3) days of taking the exam for it to be considered. Splunk will generally respond to your submission within fifteen (15) business days.

5. TERM AND TERMINATION

5.1 Term. The Agreement commences when you first accept this Agreement and shall remain in effect until terminated as set forth below.

5.2 Termination for Convenience. Either you or Splunk may terminate this Agreement at any time, with or without cause, upon thirty (30) days written notice to the other.

5.3 Termination By Splunk. Splunk may, in its sole discretion, terminate this Agreement at any time if you breach any of the material terms of this Agreement, or if you violate or fail to meet any Program requirements.

5.4 Notice of termination. All notices of termination must be made in accordance with the notice requirements set forth in Section 9.6 below. Splunk will provide you written notice of termination at your last known address. Termination notices sent by Splunk are effective as of the date set forth in the notice. Written notices of termination directed to Splunk are effective upon receipt by Splunk. Splunk, without waiving its right to immediately terminate this Agreement, may provide you with thirty (30) days notice to correct any default if this Agreement is terminated for breach under Section 5.3. If Splunk permits such a cure period, your failure to cure any default within the cure period shall automatically cause the termination of this Agreement without further notice.

5.5 Effect of Termination. Upon the termination of this Agreement or Splunk's revocation of your Certification, you shall immediately cease to represent yourself as Splunk Certified.

6. LIMITATION OF LIABILITY

IN NO EVENT SHALL SPLUNK BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, OF ANY KIND REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, OR OTHERWISE, EVEN IF SPLUNK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS LIMITATION WILL APPLY NOTWITHSTANDING ANY FAILURE OF ESSENTIAL

PURPOSE OF ANY LIMITED REMEDY PROVIDED HEREIN. SPLUNK'S MAXIMUM LIABILITY UNDER THIS AGREEMENT SHALL NOT EXCEED THE EXAM FEE YOU PAID TO SPLUNK FOR YOUR MOST RECENT EXAM.

7. PRIVACY AND DELIVERY OF CERTIFICATION INFORMATION TO THIRD PARTIES

Except as otherwise provided in this Agreement, how we collect, use, and disclose information you provide to us or which we otherwise collect when you engage with us is governed by our Privacy Policy available at: https://www.splunk.com/en_us/legal/privacy/privacy-policy.html

· Verification of Certification. Splunk may engage with a third party so that you can field requests from third parties, particularly employers, to verify your Certification status directly.

· Limited Disclosure. In addition to the permitted disclosures stated herein, Splunk may share your information in the following ways: (a) to comply with the law or legal process (such as responding to subpoenas or court orders), (b) to exercise our legal rights or defend against legal claims related to this Agreement, (c) to investigate, prevent, or take action regarding illegal activities, suspected or potential fraud, and brand protection matters (such as use of Splunk's trademark without a license), and (d) situations involving potential threats to the physical safety of any person. At Splunk's sole discretion, or as required by applicable law, Splunk will notify you as to what information has been provided to the legal authorities.

8. MISCELLANEOUS

8.1 Failure by either of us to enforce any provision of this Agreement will not be deemed a waiver of future enforcement of that or any other provision. Any waiver, amendment or other modification of any provision of this Agreement will be effective only if in writing and signed by both you and Splunk.

8.2 Severability. If a court of competent jurisdiction finds any provision of this Agreement to be unenforceable, that provision of the Agreement will be enforced to the maximum extent permissible so as to affect the intent of the provision, and the remainder of this Agreement will continue in full force and effect.

8.3 Survival. Sections 2 (Confidentiality and Intellectual Property Ownership), 3.3 (Certification Revocation), 3.4 (Employer Notification), 4.2 (Violations of the Candidate Code of Conduct), 5.5 (Effect of Termination), 6 (Limitation of Liability), 7 (Privacy and Delivery of Certification Information to Third Parties), and 8 (Miscellaneous) will survive termination of this Agreement.

8.4 Controlling Law and Jurisdiction. This Agreement and any action related thereto shall be governed, controlled, interpreted and defined by and under the laws of the State of California. Unless otherwise waived by Splunk at its sole discretion, the exclusive jurisdiction and venue of any action arising out of or relating to this Agreement shall be in the federal or state courts of San Francisco, California. Both you and Splunk submit to the exclusive jurisdiction and venue of such courts for the purpose of any such action and specifically disclaim the United Nations Convention on Contracts for the International Sale of Goods.

8.6 Notices. All notices sent or required to be sent shall be in writing or by e-mail to the other party at the addresses on record as provided in writing or via e-mail to the other. It shall be your sole

responsibility to ensure that Splunk has a current address/email address for you. Splunk may notify you of changes to Certification rules, exam policies, testing policies, and other policies and procedures by posting at https://www.splunk.com/en_us/training.html.

8.7 If you do not agree to the terms set forth in this Agreement, select "Decline", in which case Splunk shall have the right to decline to administer or have administered the requested certification test. You shall forfeit your entire exam fee if you select "Decline."

Exhibit 1

Splunk Certification Agreement

Parental Consent Form

My name is _____, parent or legal guardian of the minor child (ages 13

through 17) named _____, who will be taking the Splunk Certification Exam.

By signing, scanning and emailing this Parental Consent Form back to Splunk, you declare the following:

- You are truly the parent or legal guardian of the minor child named above;
- You give consent for the child's participation in the Splunk Certification Program;
- You have read and agree that you are bound by the terms and conditions of the entire Agreement and will ensure that the minor child is aware of and complies with such terms and conditions;
- In the event your child is required to sit for the exam at a test center, you will accompany the child to the test center on the day of the exam and remain on site until the child has completed the exam.

Parent/Legal Guardian Signature: _____ on behalf of minor child,

_____.

Date: _____

Please Print Clearly, Scan, and Email back to Certification@Splunk.com

splunk>

APPENDIX A

SPLUNK CORE CERTIFIED USER (PDF)

This entry-level certification demonstrates an individual's basic ability to navigate and use Splunk software.

1. EXAM REQUIREMENTS

Prerequisite Certification(s):

- None

Prerequisite Course(s):

- None

2. CERTIFICATION EXAM

Splunk Core Certified User Exam

Time to study! We suggest candidates looking to prepare for this exam complete the following courses:

- ❏ Intro to Splunk
- ❏ Using Fields
- ❏ Scheduling Reports and Alerts
- ❏ Visualizations
- ❏ Working with Time
- ❏ Statistical Processing
- ❏ Leveraging Lookups and Subsearches
- ❏ Search Optimization

Please note: this certification exam is available in both English and Japanese.

View the full User learning path here.

See here for registration assistance.

3. BRAGGING RIGHTS

Congratulations! You are a...

Recommended Next Steps

- Splunk Core Certified Power User

SPLUNK CORE CERTIFIED POWER USER (PDF)

This entry-level certification demonstrates an individual's foundational competence of Splunk's core software.

1. EXAM REQUIREMENTS

Prerequisite Certification(s):

- None

Prerequisite Course(s):

- None

2. CERTIFICATION EXAM

Splunk Core Certified Power User Exam

Time to study! We suggest candidates looking to prepare for this exam complete the following courses:

- ❏ Working with Time
- ❏ Statistical Processing
- ❏ Comparing Values
- ❏ Result Modification
- ❏ Correlation Analysis
- ❏ Creating Knowledge Objects
- ❏ Creating Field Extractions
- ❏ Data Models

View the full Power User learning path here.

See here for registration assistance.

3. BRAGGING RIGHTS

Congratulations! You are a...

Recommended Next Steps

- Splunk Core Certified Advanced Power User
- Splunk Cloud Certified Admin
- Splunk Enterprise Certified Admin

SPLUNK CORE CERTIFIED ADVANCED POWER USER (PDF)

This certification demonstrates an individual's ability to generate complex searches, reports, and dashboards with Splunk's core software to get the most out of their data.

1. EXAM REQUIREMENTS

Prerequisite Certification(s):

- Splunk Core Certified Power User

Prerequisite Course(s):

- None

2. CERTIFICATION EXAM

Splunk Core Certified Advanced Power User Exam

Time to study! We suggest candidates looking to prepare for this exam complete the following courses:

- ❑ Using Fields
- ❑ Working with Time
- ❑ Comparing Values
- ❑ Result Modification
- ❑ Leveraging Lookups and Subsearches
- ❑ Correlation Analysis
- ❑ Multivalue Fields
- ❑ Search Optimization
- ❑ Creating Knowledge Objects
- ❑ Creating Field Extractions
- ❑ Enriching Data with Lookups
- ❑ Data Models
- ❑ Introduction to Dashboards
- ❑ Dynamic Dashboards

View the full Advanced Power User learning path here.

See here for registration assistance.

3. BRAGGING RIGHTS

Congratulations! You are a...

Recommended Next Steps

- Splunk Cloud Certified Admin
- Splunk Enterprise Certified Admin

SPLUNK CLOUD CERTIFIED ADMIN (PDF)

This certification demonstrates an individual's ability to support the day-to-day administration and health of a Splunk Cloud environment.

1. EXAM REQUIREMENTS

Prerequisite Certification(s):

- Splunk Core Certified Power User

Prerequisite Course(s):

- None

2. CERTIFICATION EXAM

Splunk Cloud Certified Admin Exam

Time to study! We suggest candidates looking to prepare for this exam complete **either** the Splunk Cloud Administration **or** the Transitioning to Splunk Cloud course.

Both courses will equally prepare candidates for the exam, but are tailored to meet the needs of the individual based on prior Splunk experience.

Splunk Cloud Administration is designed for net-new administrators working in a Splunk Cloud environment.

Transitioning to Splunk Cloud is for experienced Enterprise administrators looking to maximize their success in migrating to a Cloud environment.

View the full Cloud Admin learning path here.

See here for registration assistance.

3. BRAGGING RIGHTS

Congratulations! You are a...

Recommended Next Steps

- None

SPLUNK ENTERPRISE CERTIFIED ADMIN (PDF)

This certification demonstrates an individual's ability to support the day-to-day administration and health of a Splunk Enterprise environment.

1. EXAM REQUIREMENTS

Prerequisite Certification(s):

- Splunk Core Certified Power User

Prerequisite Course(s):

- None

2. CERTIFICATION EXAM

Splunk Enterprise Certified Admin Exam

Time to study! We suggest candidates looking to prepare for this exam complete the following courses:

- ❏ Splunk Enterprise System Administration
- ❏ Splunk Enterprise Data Administration

View the full Admin learning path here.

See here for registration assistance.

3. BRAGGING RIGHTS

Congratulations! You are a...

Recommended Next Steps

- Splunk Enterprise Certified Architect

SPLUNK ENTERPRISE CERTIFIED ARCHITECT (PDF)

This certification demonstrates an individual's ability to deploy, manage, and troubleshoot complex Splunk Enterprise environments.

1. EXAM REQUIREMENTS

Prerequisite Certification(s):

- Splunk Core Certified Power User
- Splunk Enterprise Certified Admin

Prerequisite Course(s):

- Architecting Splunk Enterprise Deployments
- Troubleshooting Splunk Enterprise
- Splunk Cluster Administration
- Splunk Deployment Practical Lab

2. CERTIFICATION EXAM

Splunk Enterprise Certified Architect Exam

Time to study! We **require** candidates looking to register for this exam to complete the following prerequisite courses:

- ❏ Architecting Splunk Enterprise Deployments
- ❏ Troubleshooting Splunk Enterprise
- ❏ Splunk Cluster Administration
- ❏ Splunk Enterprise Deployment Practical Lab

Candidates who are **Splunk Enterprise Certified Admin** and have completed all of the above courses will **automatically** receive an exam authorization for the Splunk Enterprise Certified Architect exam **within 5-7 business days** of receiving their passing lab results.

View the full Architect learning path here.

See here for registration assistance.

3. BRAGGING RIGHTS

Congratulations! You are a...

Recommended Next Steps

- Splunk Core Certified Consultant

splunk>

SPLUNK CORE CERTIFIED CONSULTANT (PDF)

This certification demonstrates an individual's ability to properly size, install, and implement Splunk environments and to advise others on how to utilize the product and maximize its value for their needs.

1. EXAM REQUIREMENTS

Prerequisite Certification(s):

- Splunk Core Certified Power User
- Splunk Core Certified Advanced Power User
- Splunk Enterprise Certified Admin
- Splunk Enterprise Certified Architect

Prerequisite Course(s):

- Core Consultant Labs
  - Indexer Cluster Implementation
  - Distributed Search Migration
  - Implementation Fundamentals
  - Architect Implementation 1-3
- Services Core Implementation

2. CERTIFICATION EXAM

Splunk Core Certified Consultant Exam

Time to study! We **require** candidates looking to register for this exam to complete the following prerequisite courses:

- ❏ Core Consultant Labs
- ❏ Services Core Implementation

Candidates who are **Splunk Enterprise Certified Architects** and have completed all of the above courses must contact certification@splunk.com to request their Core Consultant exam authorization.

*In lieu of earning the Splunk Core Certified Advanced Power User certification, candidates may choose to complete **all 14 courses** that are recommended for the Advanced Power User certification instead. Click here to see the course listing.

View the full Consultant learning path here.

See here for registration assistance.

3. BRAGGING RIGHTS

Congratulations! You are a...

Recommended Next Steps

- None

SPLUNK ENTERPRISE SECURITY CERTIFIED ADMIN (PDF)

This certification demonstrates an individual's expertise ability to install, configure, and manage a Splunk Enterprise Security deployment.

1. EXAM REQUIREMENTS

Prerequisite Certification(s):

- None

Prerequisite Course(s):

- None

Please note: all candidates are expected to have working knowledge and experience as either Splunk Cloud or Splunk Enterprise Administrators.

2. CERTIFICATION EXAM

Splunk Enterprise Security Certified Admin Exam

Time to study! We suggest candidates looking to prepare for this exam complete the following course:

- ❏ Administering Splunk Enterprise Security

View the full ES Admin learning path here.

See here for registration assistance.

3. BRAGGING RIGHTS

Congratulations! You are a...

Recommended Next Steps

- Splunk SOAR Certified Automation Developer

SPLUNK IT SERVICE INTELLIGENCE CERTIFIED ADMIN (PDF)

This certification demonstrates an individual's ability to deploy, manage, and utilize Splunk ITSI to monitor mission-critical services.

1. EXAM REQUIREMENTS

Prerequisite Certification(s):

- None

Prerequisite Course(s):

- None

Please note: all candidates are expected to have working knowledge and experience as either Splunk Cloud or Splunk Enterprise Administrators.

2. CERTIFICATION EXAM

Splunk IT Service Intelligence Certified Admin Exam

Time to study! We suggest candidates looking to prepare for this exam complete the following course:

- ❏ Implementing Splunk IT Service Intelligence

View the full ITSI learning path here.

See here for registration assistance.

3. BRAGGING RIGHTS

Congratulations! You are a...

Recommended Next Steps

- Splunk O11y Cloud Certified Metrics User

splunk>

SPLUNK SOAR CERTIFIED AUTOMATION DEVELOPER (PDF)

This certification demonstrates an individual's ability to install and configure a Splunk SOAR server, integrate it with Splunk, and plan, design, create, and debug playbooks. *Formerly referred to as Splunk Phantom Certified Admin.*

1. EXAM REQUIREMENTS

Prerequisite Certification(s):

- None

Prerequisite Course(s):

- None

Please note: all candidates are expected to have working knowledge and experience as either Splunk Cloud or Splunk Enterprise Administrators.

2. CERTIFICATION EXAM

Splunk SOAR Certified Automation Developer Exam

Time to study! We suggest candidates looking to prepare for this exam complete the following courses:

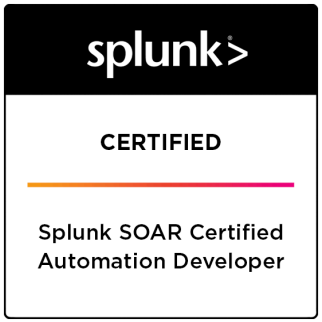
- ❏ Administering Splunk SOAR
- ❏ Investigating Splunk Incidents with SOAR
- ❏ Developing SOAR Playbooks
- ❏ Advanced SOAR Implementation

View the full SOAR learning path here.

See here for registration assistance.

3. BRAGGING RIGHTS

Congratulations! You are a...



Recommended Next Steps

- None

SPLUNK O11Y CLOUD CERTIFIED METRICS USER (PDF)

This foundational certification demonstrates an individual's ability with metrics monitoring in Splunk Observability Cloud.

1. EXAM REQUIREMENTS

Prerequisite Certification(s):

- None

Prerequisite Course(s):

- None

2. CERTIFICATION EXAM

Splunk O11y Cloud Certified Metrics User Exam

Time to study! We suggest candidates looking to prepare for this exam complete the following courses from our course catalog:

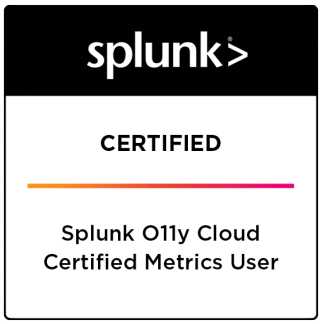
- ❏ Getting Data into Splunk Observability Cloud
- ❏ Introduction to Splunk Observability
- ❏ Introduction to Splunk Infrastructure Monitoring
- ❏ Splunk Observability Cloud Teams
- ❏ Splunk Observability Cloud Enterprise Features
- ❏ Fundamentals of Metrics Monitoring in Splunk Observability
- ❏ Kubernetes Monitoring with Splunk Observability Cloud
- ❏ Visualizing and Alerting in Splunk Observability Cloud

View the full O11y learning path here.

See here for registration assistance.

3. BRAGGING RIGHTS

Congratulations! You are a...



Recommended Next Steps

- Splunk Core Certified Power User
- Splunk SOAR Certified Automation Developer
- Splunk IT Service Intelligence Certified Administrator

SPLUNK CERTIFIED CYBERSECURITY DEFENSE ANALYST (PDF)

This intermediate certification demonstrates an individual's skills in using security defense tools with Splunk Enterprise and Enterprise Security.

1. EXAM REQUIREMENTS

Prerequisite Certification(s):

- None

Please note: *it is recommended to have Power User Level Knowledge of Splunk Enterprise.*

Prerequisite Course(s):

- None

2. CERTIFICATION EXAM

Splunk Certified Cybersecurity Defense Analyst Exam

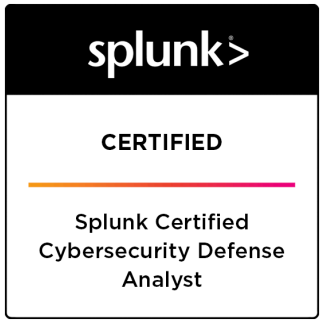
Time to study! We suggest candidates looking to prepare for this exam complete the following courses from our course catalog:

- ❏ The Cybersecurity Landscape
- ❏ Understanding Threats and Attacks
- ❏ Security Operations and the Defense Analyst
- ❏ Data and Tools for Defense Analysts
- ❏ The Art of Investigation
- ❏ Intro to Splunk
- ❏ Search Under the Hood
- ❏ Data Models
- ❏ Using Splunk Enterprise Security
- ❏ Introduction to Splunk Security Essentials

View the full CDA learning path here.
See here for registration assistance.

3. BRAGGING RIGHTS

Congratulations! You are a...



Recommended Next Steps

- SOC administrator learning path
- Splunk Enterprise Security Certified Admin

APPENDIX B

We, at Splunk, strive to implement best practices for both exam development and delivery, in accordance with the National Commission for Certifying Agencies (NCCA).

Our exams are developed with the end-user in mind and, therefore, are written, reviewed, and evaluated by well-trained subject matter experts, Splunkers, in correlation with psychometric evaluation and guidance.

Our exams are regularly evaluated for performance as more candidates sit the exam, resulting in additional valuable data that we use for program maintenance and improvement.

In short, we want our exams to live out our Splunk mission by being accessible, usable, and valuable to all.

Looking for even more information regarding our rigorous exam development process? Review all nine steps in full detail here.

APPENDIX C

Splunk Privacy Policy

Splunk Terms of Use

The above policies are not included in full in the Certification Handbook as they are subject to change and are best referenced via our website to ensure the most current, accurate information is available to Certification candidates.

APPENDIX D

Pearson VUE Facial Comparison Policy

You understand and agree that Pearson VUE may use facial comparison technology for the purpose of verifying your identity during the testing process. It will compare your facial image to the one on your identification and to facial images captured during the testing process and help us further develop, upgrade, and improve this application. ***If you do not agree to the use of facial comparison technology during your testing session, do not accept this term. You will not be able to complete your registration online. Instead, please call the Pearson VUE call center to complete your registration.***