Here at Splunk, our mission is to make machine data accessible, usable, and valuable to everyone - and we mean it across the board. Splunk Certification is committed to ensuring that programming meets these standards, as we strive to empower all candidates to become Splunkcertified. As our platform and customer base have grown, so have our coursework and certification offerings. Now, more than ever, we want the path to certification to be clear of any confusion or outdated information. This is why we’ve laid out seven certification tracks, open to all candidates, ranging from entry-level to expert. If you’re not sure where to start, we recommend clicking here. In our commitment to being open (one of our Splunkcorevalues), we’ve detailed the prerequisites needed to qualify for our certification exams, clearly defined our program policies and procedures, and partnered with other industry leaders to administer a secure, consistent, and unbiased exam experience for all candidates.

Although you can crowsource information through SplunkAnswers or explore the library of information that is SplunkDocs, we’ve done the legwork and distilled information from Splunk Education, Splunk Certification, and Pearson VUE to bring to light how our exam policies truly reflect our mission -- to make Splunk Certifications accessible to everyone -- through our special accommodations testing policies.

TESTING ACCOMMODATIONS

Splunk’s special accommodations testing policies are intended to meet the needs of candidates who have documented disabilities and require an accommodation within the normal testing process to take a Splunk certification exam. Granting special accommodations allows us to administer exams in a way that is fair for all exam candidates.

Please note - all accommodations requests must include diagnostic, detailed documentation provided by an evaluator, such as a psychologist, doctor, or other medical professional who has or will administer a series of psychological, educational, or medical tests.

There are four major categories that are subject to special accommodations under our guidelines:

- **LCD** (LEARNING AND OTHER COGNITIVE DISORDERS)
- **ADD/ADHD** (ATTENTION-DEFICIT/HYPERACTIVITY DISORDER)
- **EPP** (PSYCHOLOGICAL AND PSYCHIATRIC DISORDERS)
- **PCH** (PHYSICAL DISABILITIES & CHRONIC HEALTH CONDITIONS)
  - hearing
  - wheelchair access
  - physical impairments
As with all of our exam administrations, the testing accommodations are administered through Pearson VUE, our exam delivery partner. There is no single type of testing accommodation that is appropriate for all individuals with disabilities, thus the actual accommodations are individualized and considered on a case-by-case basis. Through our testing partner, we are able to provide several different types of accommodations including, but not limited to:

- Text magnifiers such as Zoom Text
- Text readers such as Job Access With Speech
- A separate testing room
- Additional testing time
- A reader or scribe

REQUESTING ACCOMMODATIONS

For more information, or to request special accommodations, please contact certification@splunk.com. All accommodations requests must be submitted prior to a candidate scheduling the initial exam appointment, so the need for accommodations can be verified and the specific accommodations requested can be met. Accommodations cannot be applied to existing exam appointments or to retake attempts (unless approved for initial attempt).

Splunk’s partnership with Pearson VUE means we’re committed to staying up-to-date on the latest technologies and methodologies for providing exam accommodations. Candidates might request specific aides by name or method in which they would like their exams to be administered; however, specific requests may not be possible within the testing environment. Although we cannot guarantee that accommodations will ensure a candidate’s successful exam outcome, we will work to ensure that accommodations provide candidates a fair and unbiased opportunity to test. If approved, accommodations are valid for a full year.

OUR COMMITMENT

As stated in our mission and echoed in our core values, Splunk is committed to being an industry leader in accessibility and openness - striving to provide a fair, unbiased platform for all candidates to seek Splunk certification. The passion that drives Splunk Certification programming includes our collaboration with our testing partner to assist any qualified candidate that may require accommodations. If you are in need of exam accommodations or know someone who is interested in pursuing Splunk certifications, please contact certification@splunk.com for more information.