

Splunk Health Check Assessment

Professional Services

Make sure Splunk is firing on all cylinders

As you onboard data and users into your Splunk environment, it's valuable to look under the hood to ensure that your Splunk environment is still operating at peak performance. Whether you are preparing for an upgrade, bringing in complex data sources, developing new architecture, or are simply looking to evaluate and maximize the performance of your Splunk environment, the Splunk Health Check Assessment provides you with a comprehensive technical evaluation of your Splunk deployment. Our goal is to uncover opportunities for configuration enhancements and performance optimizations, ensuring that you get the most out of your Splunk investment. This offering includes a review of architecture, configurations, knowledge objects, data governance and use cases. Leveraging best practices, our Splunk experts will ensure your users and administrators receive the experience they expect from your Splunk deployment.

Key benefits

- Ensure your Splunk environment is optimized and healthy to scale and deliver value to your organization
- Identify areas of technical debt and potentially realize greater cost savings
- Splunk experts will enable your team with essential knowledge and best practices to maintain a healthy Splunk environment

Offering at a Glance

Best for	Existing Splunk Platform customers seeking an assessment and recommendations on maturity, scalability and overall health.
Engagement Duration	10 days
Prerequisites	<ul style="list-style-type: none">• Customer has an existing Splunk environment• Customer can provide sizing details around their current Splunk environment• Customer can provide Splunk access and documentation describing the structure and contents of data sources or destinations• Splunk experts have access to search the customer's appropriate systems and data sources• Please note that customer-specific configuration(s) made to add-on(s) may require additional configuration and may not be included in the scope of the engagement
Project Team	<ul style="list-style-type: none">• Splunk Engagement Manager• Splunk Project Manager• Splunk Certified Consultant

Activities and Deliverables

- Evaluate data ingestion processes, check for errors or bottlenecks, and ensure proper data parsing and extraction
- Analyze search query performance, identify resource-intensive searches, and optimize search syntax and parameters
- Review system settings, license usage, and resource allocation to optimize performance and resource utilization
- Evaluate storage capacity, data retention policies, and backup strategies to ensure efficient data storage and compliance
- Evaluation of current Splunk resource and data storage capacity, and prediction of future requirements based on data growth trends and patterns
- Analysis of data ingestion processes and configurations
- Develop and provide an Issues Report and Remediation Plan

What we'll do and deliver

Discovery

Conduct a Preemptive Health Check designed to assist you in evaluating your current Splunk environment, identifying any accumulated technical debt and providing strategic guidance for remediation. This can be key if you're planning to upgrade existing systems or considering to implement other Splunk products such as Enterprise Security (ES), IT Service Intelligence (ITSI), or the Observability Suite.

Conduct Health Check

Work with your team to deploy assessment tools to conduct a thorough evaluation of your current environment. Our experts will collaborate with your team to cover all critical areas, paying special attention to any components that may have been highlighted as areas of concern by you or which were identified during discovery.

Develop a Remediation Plan

Using the insights gathered, our experts will formulate a detailed remediation plan tailored to your unique environment and business objectives, providing recommendations that are practical, feasible, and provide tangible value. Our team will work with you to ensure that the plan is actionable, providing clear

and concise steps that can be followed to address the identified issues.

Handoff and Knowledge Transfer

A comprehensive remediation plan will serve as a clear guide for your organization, equipping your team with essential knowledge, best practices, and procedures to maintain a healthy Splunk environment. In addition, we will assist in resolving priority items identified, as time permits, ensuring that your specific needs and concerns are addressed. Before the end of the engagement, we will ensure that your team has the resources and sense of ownership to actively execute the implementation of the remediation plan.

Resilience, let's build it together

Splunk Customer Success provides end-to-end success capabilities at every step of your resilience journey to accelerate time to value, optimize your solutions and discover new capabilities. We offer professional services, education and training, success management and technical support, surrounding you with the expertise, guidance and self-service success resources needed to drive the right outcomes for your business. For more information contact your account team or email us at sales@splunk.com.

Terms and Conditions:

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