splunk> professional services

# **Splunk Right Start**

Get a Best-Practice Deployment of Splunk

The Splunk Right Start Offering provides new customers with the foundation to deliver performance and scale to their end users. Leveraging the latest best practices, our Splunk Certified Consultants will work with you to implement the best deployment of Splunk for your needs.

# **Splunk Deployment Methodology**

Leveraging the experience of thousands of successful Splunk deployments, our Splunk deployment methodology will quickly bring you to value.

- Infrastructure Planning
- Data Acquisition
- Roles and Security
- Business Logic
- Visualization and Integration
- Performance Management

#### Infrastructure Planning

Review and discuss current requirements, use cases, and data sources, to determine the best possible architecture required for the deployment. Deploy Splunk in the agreed infrastructure.

#### **Data Acquisition**

Based on the top priority use cases, locate the necessary data sources. Bring the data in to Splunk and configure Splunk to understand the data in the most efficient manner.

### **Roles and Security**

Provide best practices and expert guidance to tailor the user management and data security configurations across the Splunk deployment.

#### **Business Logic**

Aligning with the top priority use cases, develop knowledge objects, including normalization and saved searches.

#### **Visualization and Integration**

Based on business logic built, complete the top priority use cases through use of alerts, reports, and dashboards.

# **Performance Management**

Ensure Splunk is configured in the most efficient way possible, and is monitoring itself for future administration and ease of maintenance.

A Splunk Services Right Start is designed to provide a jump start for your Splunk implementation to ensure your deployment is stable, ready to expand, and meets your current success criteria.

## Three Sizes to Meet Your Needs

Every customer is different, so we have built three different sizes for this offer to provide flexibility to different needs. Each of our offerings includes the alignment of our experts along with education plans to train your staff to administer and use Splunk.

## Standard Offering

This is designed for customers with a single site non-clustered architecture, non-premium applications and standard data sources. The Standard Offering also provides education credits for one Splunk Certified Administrator.

## **Advanced Offering**

This is designed for customers with an advanced architecture (e.g., redundancy), premium applications, and standard or non-standard data sources. The Advanced Offering also provides education credits for one Splunk Certified Administrator and one Splunk Certified Power User.

# **Premium Offering**

This is designed for customers with an advanced architecture, (e.g., multiple global sites), premium applications, and standard or non-standard data sources. The Advanced Offering also provides education credits two Splunk Certified Administrators, and five Splunk Certified Power Users.

#### **Outcomes**

Below are some of the types of tasks that the Splunk Services team can assist you with.

Category	Activity Type	Standard	Advanced	Premium
Architecting a Solution	Install Best-Practice Splunk Architecture	Multi-Tier	Redundant	Global Multi- Site
	Collect Data in to Splunk	Files, OS logs, Syslog, Performance Metrics	+AD, DBs, Cloud, DNS, Exchange, Message Bus	+ Network Taps, Mobile Devices, Mainframes
	Discuss Splunk Storage and Security Model, Apply Security Model to Data in Splunk, Authenticate using	AD, LDAP	AD, LDAP	AD, LDAP, Scripted/SSO
	Automate deployments		<b>V</b>	<b>V</b>
	Integrate Key Configuration Points with Source Control			~
Understanding your Needs and Data	Consult to Determine Requirements and Success Criteria, Whiteboard to Determine Priorities	~	~	~
	Understand Data and Extract Knowledge from Understood Data	Known Data Sources, Text Files	+Cloud, DBs, APIs, Message Bus	+Network Data, Mobile, Mainframe
	Apply Tags and Expand Naming Conventions for Easier Searching		~	~
Deliver Value	Search Data from a Central Location, Create Alerts Based on Important Data	<b>&gt;</b>	<b>~</b>	<b>&gt;</b>
	Build Reports and Drilldowns for Operations, Security, Business Analytics, and Executives	<b>&gt;</b>	<b>~</b>	<b>&gt;</b>
	Create Baselines Based on Past Data		<b>V</b>	<b>V</b>
	Install a SplunkBase App, Create a Custom App or Install a Premium App (ES/ITSI)	SplunkBase	Custom	Premium
	Health Check 6 Months After Engagement			<b>V</b>

# **Target Customer Attributes**

The Splunk Professional Services Right Start is designed for customers looking to build a production Splunk infrastructure who are seeking a quick time to value for key business initiatives, from requirements gathering through production deployment.

For customers with an existing production Splunk platform, consider Splunk Services' Value Acceleration, Splunk Optimization, ES Essentials, or ITSI offerings.

# **Splunk Professional Services**

Our services are backed by Splunk Certified Consultants, leveraging best practices and experience from thousands of Splunk deployments.

Take your Splunk environment to the next level and achieve continual optimization, enhanced processes and active collaboration.

**Free Online Sandbox**. Get access to a free, personal environment provisioned in the cloud where you can immediately try and experience the power of Splunk IT Service Intelligence. After the initial trial period, or any time before then, you can convert to an Enterprise license by **contacting sales**.

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