Enterprise Deployment — Medium
Professional Services Offering

Overview

The Professional Services enterprise offering delivers Splunk expertise that supports and accelerates deployment for enterprise customers. Starting from the ground up, the deployments are designed with best practices and are ready to scale as needed. Enterprise services provide Splunk experts that help customers familiarize themselves with their own environment and recommend an expansive set of solutions to ensure success.

Enterprise Deployment Offering

Splunk core deployment packages include Splunk core infrastructure design, installation, data collection and onboarding, and management best practices framework implementation. Packages are available in different sizes that correspond to the complexity of the environment. The offering includes:

- **Architecture expertise:** Focused on a single-site architecture with multiple Splunk instances, designed to scale with search redundancy and index clustering; ensuring high level of Splunk uptime. Search functionality will be architected for up to 50 users.

- **Data onboarding walkthrough:** From data output to forwarding to making sense of it all, Professional Services ensures every step of the way is clearly explained and repeatable. For common industry data sources, Professional Services will provide sets of tools to help accelerate data onboarding.

- **Forwarder configurations and deployments:** Design and deploy forwarders rapidly with centralized configuration management (Splunk Deployment Server). Professional Services can deploy up to 100 Forwarders.

- **User experience:** Provide dashboard designs and recommendations to make the data speak. With a set of standard visualizations built into Splunk software, Professional Services will provide a walkthrough of how to build the queries that power charts and reports. The experience also includes alerts and reports that reach users without the need to log into Splunk.

- **Splunk Apps:** Deployment of Splunk Apps is a quick way to provide a solution to common operation practice. Professional services can help deploy apps (excluding Premium Apps).

- **Updated deployment documentation:** Splunk Professional Services will document designs and configurations for future reference.

- **Duration:** Four **(**4) weeks

Targeted Customer Attributes

The Splunk PS Enterprise Deployment (Medium) offering is designed to unlock the value of your data and provide visibility into performance metrics, logs, tasks and events from your environment.

This Professional Services offering is designed for customers with the following attributes:

- Single-site architecture with multiple Splunk instances of Splunk Enterprise.
- Professional Services can deploy up to 10 standard data sources including data onboarding from databases (via DB Connect).
- A maximum number of up to 100 forwarders in the production environment
- Professional Services can help deploy up to two (2) apps (excluding Premium Apps). If an App is not available, we can provide up to one (1) custom app to meet the customer's needs.

Benefits

- o **Expert guidance for Splunk Enterprise deployment**: Learn and understand the best practices and recommendations for getting the most out of your Splunk Enterprise deployment.

- o **Faster innovation:** Leverage Splunk experts to accomplish more in less time.

- o **Quicker time-to-value:** Start solving real problems faster.

- o **Architect for the future:** Ensure your Splunk Enterprise architecture is up to the task of handling all the data you want to throw at it.

- o **Onboard data sources, reliably:** Leverage Splunk Professional Services to onboard data properly for maximum business insight.

- o **Working side-by-side:** Ensure ongoing success working side-by-side with Splunk Professional Services throughout the lifecycle of the project.

Proven process for scalable growth, accelerated value and optimized sustainability.
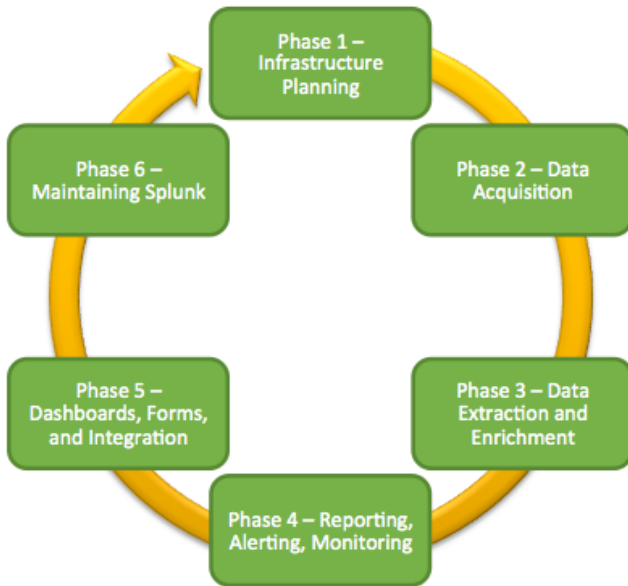
Splunk Professional Services

We are here to help customers get the most out of their Splunk deployments. Our services are backed by Splunk experts, who provide consistent and quality service delivery, architecture guidance, training and ongoing support.

Take your Splunk environment to the next level and achieve continual optimization, enhanced processes and active collaboration.

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