Splunk GDPR Implementation Success

Let Splunk Professionals get you to GDPR Visibility Faster

Meeting new compliance needs can often be a challenge, and GDPR is no exception. Whether you are a new or existing customer, with Splunk as part of your compliance strategy, you can receive Splunk's recommended GDPR outcomes with the GDPR Implementation Success offering. This offering provides GDPR visibility using the industry-leading Splunk Enterprise Security, along with hand-picked use cases and dashboards that focus attention on GDPR-related assets.

Three Sizes to Meet Your Needs

Every customer is different, so we have built three different sizes to provide flexibility to different needs. Each of our offerings will bring the customer to a full Splunk and Enterprise Security installation, with GDPR use cases and a high-level dashboard.

Base Offering

Spend time with a Splunk Solutions Architect to discover requirements and customize the implementation plan.

A Splunk Accredited Consultant then executes the plan, installing a fresh copy of Splunk and Enterprise Security, or giving your existing installation a brief optimization check. They will ensure all recommended data sources are coming in to Splunk and are normalized correctly.

Once data is in place, the Consultant will enable and tune Splunk's use cases recommended for GDPR. Use cases focus on security monitoring – and tracking Notable Events in Splunk Enterprise Security. Finally, a high-level GDPR dashboard is installed to display GDPR-related Notable Events prominently. There is project coordination and success tracking along the whole project by the Splunk Program Manager.

It is expected that if you are looking to monitor App logs for personal data, you have the expertise to bring in and visualize this data in Splunk on your own. The General Data Protection Regulations (GDPR) affect businesses not only in the EU but also those who provide goods or services to EU citizens.

- Splunk provides industry-leading software assisting with GDPR sections related to:
- Security Management and Breach Notification (Articles 32, 33, 34)
- Data Protection Audits (Article 58)
- Search and Report on Personal Data Processing (Articles 15, 17, 18, 28)

Standard Offering

- Everything in the Base Offering
- Delve into Application monitoring working with a Splunk Accredited Consultant to bring a single Application data source in to Splunk
- Complete a workshop locating personal data accesses, updates, and deletes
- Visualize the system using an Enterprise Security Glass Table.

Premium Offering

- Everything in the Standard Offering
- Expand Application monitoring bringing in two
 additional custom Application sources to Splunk
- Complete additional workshops to understand, normalize and visualize the additional data in Glass Tables
- Receive a follow-on Optimization Check or Upgrade in 6 months'

Splunk Success Methodology



Outcomes

Category	Outcome	Base	Standard	Premium
Understanding and Architecting	Workshop to determine success criteria, challenges, opportunities, and customize implementation plan.	~	~	~
	Install Best-Practice Splunk Architecture or Splunk Brief Optimization Check	Multi-Tier	Redundant	Redundant
	Collect Data in to Splunk or GDPR Data Identification/Optimization Workshop	Limited to 5 Data Types (prev. page)	+ 1 Application's Data	+ 2 Applications' Data
	Workshop to identify GDPR Assets	 ✓ 	 ✓ 	~
	Install Splunk Enterprise Security or Enterprise Security Brief Optimization Check	~	~	~
Security Visibility	Implementation of 12 GDPR Security Use Cases	~	~	~
	Tuning of 12 GDPR Security Use Cases	 ✓ 	 ✓ 	~
	Installation and testing of GDPR high-level dashboard highlighting GDPR-related Use Case activation	~	~	~
Application Visibility	Application Data Collection via Databases		 	~
	Application Data Collection via Network Tap			~
	Logging Best Practices Workshop			~
	Application Data Identification Workshop		1	3
	Application Data Normalization		1	3
	Build and tune customized Glass Table for visualization		1	2
	Optimization Check 6 Months After Engagement			~

Data Sources Required

As this is a prescriptive offering, the following data sources will be required to receive all outcomes:

- Server (Windows or Linux)
- Anti-Malware (McAfee, Sophos, or Symantec)
- · Firewall (Cisco ASA, Juniper, or Palo Alto)
- Network Intrusion Detection or Prevention (any)
- Web Proxy (any)

Target Customer Attributes

The Splunk Professional Services GDPR Implementation Success Offering is designed for customers looking to get a recommended set of GDPR use cases quickly in a best-practices led installation of Splunk Enterprise Security.

Splunk Professional Services

Our services are backed by Splunk Accredited Consultants and Solutions Architects, leveraging best practices and experience from thousands of Splunk deployments.

Free Online Sandbox. Get access to a free, personal environment provisioned in the cloud where you can immediately try and experience the power of Splunk IT Service Intelligence. After the initial trial period, or any time before then, you can convert to an Enterprise license by **contacting sales**.

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