

Splunk EAA Success

Continued Splunk Expert Support for High-Growth Customers

The Splunk **Enterprise Adoption Agreement (EAA)** Success Offering provides high-growth customers with the continued on-site support often needed to deliver the kind of performance and scale that end users demand. Leveraging the latest best practices, our Splunk Accredited Consultants will work with you to maintain the best deployment of Splunk possible.

Splunk EAA Success is a package designed to support an already-built environment, and enhance your team's expertise by providing them access to the latest Splunk best practices. Pair it with one or more Splunk Implementation Success offerings if just starting out.

Different Sizes for Different Customers

This offering is strongly recommended for every customer with an EAA. Based on the size of your deployment, we recommend a different amount of services for ongoing support, in addition to any Implementation Success offerings for initial deployment:

Base Offering (2TB)

- 5 Days Architecture Support
- 5 Days Optimization Support
- 5 Days Configuration Support

Standard Offering (4TB)

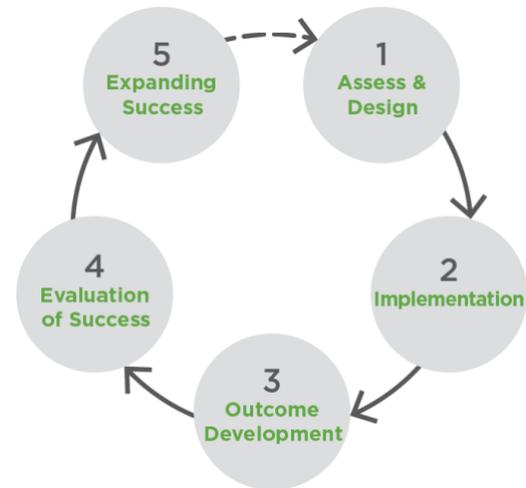
- 10 Days Architecture Support
- 10 Days Optimization Support
- 10 Days Configuration Support

Premium Offering (10TB)

- 20 Days Architecture Support
- 20 Days Optimization Support
- 20 Days Configuration Support

Splunk Success Methodology

Leveraging the experience of thousands of Splunk deployments, the Splunk success methodology will quickly bring you to your desired outcome.



Target Customer Attributes

The Splunk EAA Success offering is designed for customers who have already deployed Splunk or purchased implementation services through Splunk or a partner. These customers are running some of the largest deployments of Splunk and recognize the need for continual check-ups and evaluations to ensure the continued success of their platform.

Splunk Professional Services

Our services are backed by Splunk Accredited Consultants. They leverage Splunk best practices and experience from thousands of Splunk deployments.

We only exist to get customers to valuable outcomes with their machine data – faster than they could on their own.

Free Online Sandbox. Get access to a free, personal environment provisioned in the cloud where you can immediately try and experience the power of Splunk IT Service Intelligence. After the initial trial period, or any time before then, you can convert to an Enterprise license by [contacting sales](#).