

Need Experts to support getting more data in to Splunk?

We have them

- Onboarding new data sources to support your immediate analysis needs
- Ensuring data sources are brought in with best practice settings for accuracy and performance
- Available to increase data in your Splunk environment when you need it the most
- Help with long term support beyond the initial need

Even the most stable, business-as-usual Splunk environments sometimes call for adding new data sources from time to time. If this is something your team is looking for support on, or you are looking for an update from Splunk's experts on the latest best practices, the Data Onboarding Assistance offering is right for you.

Splunk Professional Services are available to support your internal team or an external or partner company by augmenting your staff with Splunk configuration experts to increase your accuracy and speed of bringing new data in to Splunk. The Splunk Professional Services team lives as breathes Splunk configuration files and SPL (Splunk Programming Language) so we are able to quickly support you in developing the settings that you need.

Data Onboarding Process

- Locate the data
- Ensure it is human-readable
- Identify key metadata such as which device produced it
- Break the data into events
- Locate or assign a timestamp
- Filter or rewrite events if necessary
- Store in the correct location in Splunk
- Ensure access permissions are correct
- Extract knowledge from the event
- Correlate other knowledge to the event
- Ready to search in Splunk

Not sure if the data you need is already in Splunk? Don't worry, our team are also experts at searching data. We can help you determine which data is already stored correctly, potentially saving you time and resources.

Even if you are already a mature Splunk team, and you just need more experts to converge on a particular event, Splunk has you covered here too. Let us sit with your experts and increase your capacity until you are ready to go back to normal operations.

Support to Data Onboarding

Splunk makes the world's leading machine data analysis software, and we want our customers to know we are invested in your success and are standing by to support your growth needs wherever we can.

Splunk Professional Services are available to support your needs with: rapid data prototyping, configuration, breaking, filtering, and classification, as well as Splunk environment upgrades, expert search and investigation, and staff augmentation.

For immediate assistance, contact your account representative.

Free Online Sandbox. Get access to a free, personal environment provisioned in the cloud where you can immediately try and experience the power of Splunk IT Service Intelligence. After the initial trial period, or any time before then, you can convert to an Enterprise license by [contacting sales](#).