

Splunk ITSI Roadmap Workshop Service Offering

The Splunk IT Operations Review and Roadmap

evaluates and prioritizes your IT operational objectives aligned to support your business goals. Our analysis results in the development of a use-case-oriented roadmap that provides guidance, risk mitigation and milestones to adopt Splunk Enterprise and Splunk ITSI.

Organizations need a pragmatic approach to help realize the connection between business strategy, IT objectives and how they can maximize the ROI of the Splunk platform. The Splunk IT Operations Review and Roadmap workshop identifies current IT operations pain points and opportunities. Our experts lead a collaborative engagement to enable organizations to envision their desired future state using Splunk's technology and capabilities. By following a prescriptive approach with defined milestones, you can move forward with your IT initiatives with confidence.

Workshop Benefits

After the five-day engagement, you will:

- Understand and refine your key business and IT objectives as they relate to IT operations
- Gain involvement from all levels including IT executive management and IT operations team members
- Determine not only the technical aspects of your solution but also the underlying business considerations
- Understand the consequences of maintaining your current IT operations. We can help update your strategy, IT objectives, required capabilities and maximize your Splunk solution capabilities

You'll Also Receive:

- **An executive level presentation** detailing the current state of IT operations from both an IT and business perspective
- **A list of tactical quick wins and recommendations**
- **A 6-12 month multi-phase roadmap** to help you deploy specific Splunk Enterprise and Splunk ITSI capabilities with an emphasis on milestones and targeted value

Is This Workshop for You?

The Splunk Professional Services ITSI Operations Review and Roadmap Service is designed for Splunk customers who have either already deployed a functional Splunk infrastructure or are looking to expand their Splunk footprint with a new instance. Additionally, this workshop is targeted to customers who:

- Want to implement a service-centric data-driven monitoring approach
- Have already on-boarded operational data sources

Why Use Splunk Professional Services?

We are here to help customers to get the most out of their Splunk deployments. Our services are backed by Splunk experts, who provide consistent and quality service delivery, architecture guidance, training and ongoing support. Take your Splunk environment to the next level and achieve continual optimization, enhanced processes and active collaboration. Additionally, we will help you:

- **Identify** where Splunk Enterprise and Splunk ITSI can be leveraged to satisfy strategic and operational goals
- **Align** investments in IT operations with annual goals
- **Prioritize** your technology investments with a detailed roadmap
- **Learn** and understand the best practices and recommendations for getting the most out of your Splunk ITSI investment
- **Innovate faster** and leverage Splunk experts to accomplish more in less time
- **Gain quicker time to value:** ensure the most expedient and efficient method to use Splunk ITSI
- **Quantify value** of your investment
- **Get strategic alignment** to realize maximum value

For more information

Splunk for IT operations webpage:

https://www.splunk.com/en_us/solutions/solution-areas/it-operations-management.html

Email: sales@splunk.com