

Retention Policy

(As of May 25, 2018)

Type of data	Retention timeframe*
<i>License Usage Data</i>	180 days
<i>Aggregated Usage Data</i>	5 years
<i>Support Usage Data</i>	180 days
<i>Support diagnostic files provided by Customers</i>	30 days after support case closed or up to 180 days for active support case, whichever comes first

*Cloud log data excluded.