

Splunk Education | End of Course Quiz FAQs

These FAQs are designed to help answer some top-of-mind questions about the new grading criteria for Splunk Instructor-led Training courses.

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Why is the completion criteria changing?

Splunk Education is updating completion criteria for select ILT courses to focus on participation rather than lab accuracy, aiming to enhance the learner experience. While labs remain a key part of the courses, they will no longer be required to pass, reducing friction and allowing students to experiment and self-evaluate in a supportive environment. This change applies to specific courses designed for learning, while courses requiring competency evaluation will retain their existing criteria.

Does this impact my payment?

No, adjusting the completion criteria does not impact the course cost in any way.

Do I have to pass the quiz to receive my completion certificate?

Yes, the completion criteria for the ILT courses with a quiz requires you to pass the quiz to receive a completion certificate.

Do I have to get every question correct to pass the quiz?

No, the passing score for all end of course quizzes is 80%.

Do I have to pass the labs to get my completion certificate?

No, we have changed the requirement for a course completion to no longer require the labs. While you will still do the labs in class, and we encourage you to take advantage of the learning opportunity, we no longer use the labs to mark a course successfully completed. This opens more space for students to learn by using the labs, without getting hung up on getting every lab correct.

If I pass the quiz, and don't attend the class do I receive a completion certificate?

No, you must attend the class session(s) for an ILT class and pass the quiz to receive a completion certificate.

If I already successfully completed a course do I have to go back and take the quiz to maintain the completed status?

No, any ILT course you already successfully completed before this change was implemented will remain successful.

If I am in progress of a course when this change was implemented, do I have to pass the quiz to successfully pass the course?

This change impacts any class with a start date of Jan 1, 2025 or later, regardless of your course completion status. If your class session(s) started before this date, the completion criteria is to attend the class sessions

and successfully complete the labs. If your class session(s) starts after this date, you are required to pass the quiz instead of the labs to successfully complete the course.

If I registered for the course before this change was implemented, but it hasn't started yet, do I have to pass the quiz to successfully pass the course?

This change impacts any class with a start date of Jan 1, 2025 or later. If your class session(s) starts after this date, you are required to pass the quiz instead of the labs to successfully complete the course.

Is anything changing with elearning course completion criteria with this change?

No, this change only impacts ILT courses.

When does this change go into effect?

This change goes into effect for all courses within scope on Jan 1 2025.

Are all of the ILT EDU courses requiring a quiz instead of labs?

This change impacts the majority of ILT courses, but not all of them. This change impacts the following ILT courses. Any course not on this list is not impacted by this change and remains with the same completion criteria.

Fundamentals of Metrics Monitoring in Splunk Observability

Visualizing and Alerting in Splunk Infrastructure Monitoring

Kubernetes Monitoring with Splunk Observability Cloud

Ingesting Application Metrics in Splunk IM

Using SignalFlow in Splunk Observability Cloud

Using the Splunk Observability Cloud Terraform Provider

Using Splunk Application Performance Monitoring

Configuring Tracing and Profiling for Splunk APM

Manual Instrumentation with Splunk APM

Using Splunk Synthetic Monitoring

Splunk On-Call Administration

Using Splunk Real User Monitoring

Using the Splunk Log Observer Connect

Introduction to Dashboards

Dynamic Dashboards

Creating Maps

Splunk Enterprise System Administration

Splunk Enterprise Data Administration

Transitioning to Splunk Cloud

Splunk Cloud Administration

Troubleshooting Splunk Enterprise

Splunk Cluster Administration

Developing with Splunk's REST API

Building Classic Apps with Splunk

Creating Classic Dashboards

Exploring and Analyzing Data with Splunk

Splunk for Analytics and Data Science

Using Splunk Enterprise Security

Administering Splunk Enterprise Security

SOC Essentials

Investigating Incidents with Splunk SOAR

Administering Splunk SOAR

Developing SOAR Playbooks

Advanced SOAR Implementation

Using Splunk IT Service Intelligence

Implementing Splunk IT Service Intelligence

How many questions are on the quiz?

Quiz length varies based on course duration - students can expect between 10- 20 questions.

What if I fail the quiz?

Students have 10 attempts to pass the quiz. Requests for additional attempts will be reviewed on a case-by-case basis and can be made by contacting education@splunk.com.

Do I know which questions I got wrong?

No, you will not know which questions you get wrong. The purpose of this quiz is to allow you to self-evaluate what you learned in the class. With this in mind, we created questions that were meant to help you with this task, and are not intended to be tricky. The quiz is open note and not timed.

When I pass the quiz, how do I get my completion certificate?

Once you pass the quiz and the instructor marks your attendance, your completion certificate is automatically triggered to you in STEP. If you think something is not quite right, please email education@splunk.com for help.

You can find the certificate on your [Plan](#) or [My Completed Learning](#) page. Click on the drop-down arrow and select Print Certificate.

What if I find an issue with a quiz question?

If you think a quiz question is incorrect or you spot a typo please reach out to education@splunk.com with details so we can review.

When can I take the quiz?

You may take the quiz anytime you feel ready to attempt it. The quiz does not expire, and it can be taken after the class session(s) ends.