

Splunk Services

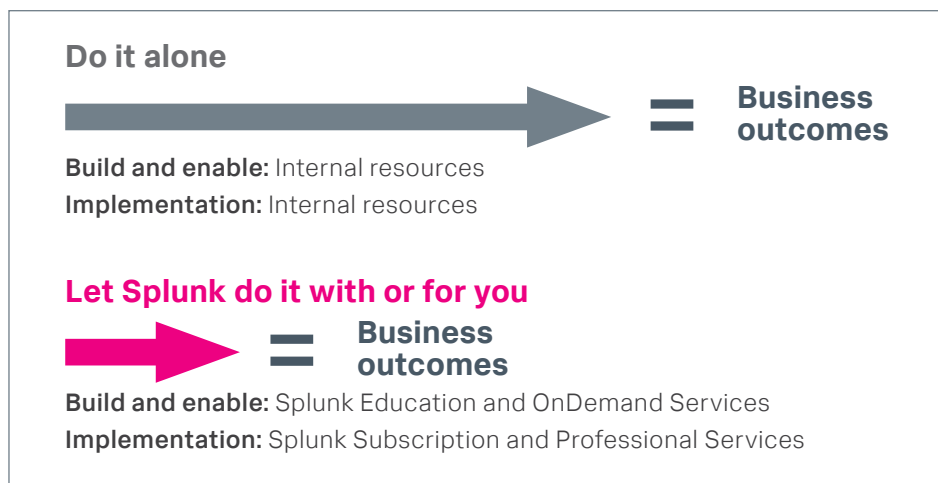
Guidance at every step of your data journey

Splunk has developed a wide-range Services portfolio to be responsive to changing business challenges and requirements. As your organization is focused on achieving **accelerated time-to-value**, as well as the need **to optimize workflows**, you may need help along the way to help maximize your use of Splunk. Maximizing your **Splunk investment** as well as discovering new opportunities is important to driving your organization's unique technical and operating environment requirements. Achieving value from this investment can help your organization to remain competitive within your industry and business climate.

Our experts will help you to create a roadmap that helps you realize value quickly, and ensures long-term success going forward from day one.

- **53%** of our customers want to configure their platform **as fast as possible**
- **74%** feel implementation speed is the **biggest barrier to get up and running quickly**

Utilizing Splunk Services and Education classes you can realize business outcomes quicker and more efficiently than going it alone.



Partnering on Your Data Journey

Our goal is to partner with you, not be just another vendor!

As a Splunk customer, you can benefit from our Services and expertise at any stage of the journey. Education and Premium support are the foundation for every customer to deliver a knowledge base and help you throughout your entire data journey to:

- **Accelerate Your Time to Value**
- **Optimize Your Solution**
- **Discover New Capabilities**

When it comes to accelerating time to value ...

- Our implementation Services team can help your organization get up and running fast with Splunk experienced experts
- Adoption Services establish and help execute a prescriptive adoption plan from day one
- And our education and training classes enable you on Splunk with hands-on labs and personal instruction

Ways to optimize your solution ...

- Our OnDemand experts provide fast answers to technical questions to help you get your Splunk environment up and running quickly
- Education and training can serve to elevate your usage of Splunk with structured learning paths
- Assigned Expert Services can provide a value realization path for realizing business outcomes

Discover new capabilities for getting value from Splunk ...

- Our education and training offerings can help you grow your knowledge base with advanced and specialist level courses
- Strategic advisory can assist you to unlock additional value and discover untapped opportunities
- Proven solutions can maximize Splunk's benefits with workflows built specifically for you, based on your environment whether on premise, in the cloud or a hybrid approach

The value of Splunk Services across your Journey!

Splunk has an incredible team of experienced experts to support you every step of the way:

- We have built and delivered over 3800 Splunk SOC's for customers like you
- Over 2000 experts worldwide are available to support you when you need
- Our experts have helped customers achieve 4000+ Accreditations per year
- We will partner with you and your team to design and position Splunk Services for your environment
- Guidance to achieve faster outcomes, drive adoption and accelerate growth for your organization

Splunk offers flexible Services to support you at any point in your data journey!

Splunk offers flexible Services to support you when you need it.

These include:

- **Education & Training**
 - Instructor led courses
 - Certifications
 - eLearning
- **OnDemand Services**
 - Subscription and credit based
 - Advisory & assessment services
- **Professional Services**
 - Prescriptively mapped projects
 - Scope of work to drive desired business outcomes
- **Assigned Experts**
 - Dedicated technical advisors
 - Implementation Services for a prescriptive, outcome based delivery framework

Splunk Services Align Value to Customer Success!



Accelerate Time to Value

Implementation Services



Adoption Services



Education and Training



Optimize Your Solution

Expert Advisory



Education and Training



Modernization Services



Discover New Capabilities

Education and Training



Strategic Advisory



Resources



Summary

Based on your goals and objectives with your Splunk solution, you can find the right Services to help enable you in taking the next step in realizing your business outcomes quickly and efficiently. So no matter where you are on your Splunk journey, as a new customer or a very experienced one or anyone in between, you can get the customized support that you need from a team of highly expert resources available to help at any point along the way with Splunk.

For more information visit [Splunk.com/services](https://splunk.com/services)

Learn more about [Splunk Services](https://splunk.com/services).



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