

Splunk Professional Services

Helping organizations unleash the power of knowledge

Change happens fast. Unexpected disruptions from cyber threats and service incidents can occur in the blink of an eye, potentially damaging your organization in unanticipated ways. Digitally resilient organizations proactively get ahead of major issues, respond rapidly to incidents that inevitably occur, and pivot quickly when the environment demands it. That's why the world's most known and trusted organizations have chosen Splunk as a partner along their digital resilience journeys.



Optimize your Splunk investments



Accelerate time to value of your Splunk solutions



Discover new use cases and opportunities to improve operations

Partner with leading Splunk experts

Nobody knows the extent and possibilities of the power of Splunk solutions like our Professional Services teams. Our experts offer domain expertise, knowledge, and resources to keep you ahead of change with your security and observability environments, so you're always ready for what's next.



Continuous Expert Guidance

- OnDemand Services (ODS) *
- Technical Account Manager (TAM Services) *

Activate New Use Cases

- Solution Accelerators
- Health Checks & Value Assessments
- Workshops

Deploy Splunk Solutions

- Splunk Enterprise Platform
- Splunk Cloud Platform
- Splunk Enterprise Security
- Splunk Observability
- Replacement Services

Power Industry Insights

- Financial Fraud
- Loyalty Fraud
- Supply Chain Monitoring

* Subscription-based services

Creating paths for success with Splunk Professional Services

Splunk Professional Services creates a strategic partnership that can guide your teams to gain the most value from your Splunk investments. Splunk offers a variety of professional services to support you at every step of your journey to help you achieve better business outcomes and drive results for your organization.

Professional Services at a Glance

Subscription Services	Boost your success plans with OnDemand Services (ODS) and Technical Account Manager (TAM Services) to guide you on your Splunk journey.
OnDemand Services (ODS)	Access task-based help and receive technical guidance from our OnDemand experts.
Technical Account Manager (TAM Services)	Tap into designated Splunk senior technical experts for guidance and best practices across your Splunk product investments.
Implementation Services	Accelerate the deployment and configuration of Splunk solutions optimized for your environment.
Cloud Migration Services	Migrate your on-premise Splunk deployment to the Splunk Cloud Platform.
Solution Replacement Services	Let our experts guide you to replace your legacy technologies with next generation Splunk solutions.
Use Case Activation Services	Activate new use cases for your Splunk solutions to increase the value of your Splunk investment.
Solution Accelerators	Jumpstart your implementation with Splunk Accelerators that improve your time to value with short term (5 – 10 day) service engagements.
Industry Solutions	Tap into guidance and advisory services from industry-focused experts to help you innovate and adapt quickly to meet your industry challenges.

Resilience, let's build it together

Splunk Customer Success provides end-to-end success capabilities at every step of your resilience journey to accelerate time to value, optimize your solutions and discover new capabilities. We offer professional services, education and training, success management and technical support, surrounding you with the expertise, guidance and self-service success resources needed to drive the right outcomes for your business. For more information contact us at sales@splunk.com.

This Solution Guide is for informational purposes only. The services described in this solution guide are governed by the applicable fully signed ordering document and any incorporated terms and conditions.



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