Splunk Observability Value Assessment

Maximize value from your Splunk Observability solution

A fully optimized Splunk Observability solution helps you find and fix IT issues quickly so you can maintain the health of your IT operations. A Splunk Observability Value Assessment provides technical expertise to help you realize maximum value from your Infrastructure Monitoring and/or Application Performance Monitoring solution. The assessment focuses on the health and usage of your existing Splunk Observability solution, recognizing opportunities to add value and improve adoption through Splunk's best practices.

Comprehensive value assessment

Prioritized remediation plan

Best practice recommendations

Optimized system resources

Optimize use cases and configuration using Splunk best practices

A senior technical expert will review your current Observability deployment leveraging our best practices and real-world experience to provide guidance to deliver the best value from your solution. The service includes:

- Review of current Architecture and Deployment of Splunk Observability products
- Review can include metrics instrumentation, APM instrumentation, chart and dashboard use cases, detectors, outbound integrations and troubleshooting workflows
- Suggestions based on best practices to improve value from current instrumentations, dashboards, detectors and troubleshooting workflows
- Updates on any new platform features and functionals and how they may be used to gain additional insight or improve end user experience
- Executive presentation of findings and recommendations
- Guidance on achieving additional value by using advanced functionality such as built in detector conditions, advanced
- SignalFlow Analytics or managing content as code via Terraform.
- Identification of additional data sources and use cases to provide additional insights and value
- Recommendations and guidance to onboard additional data sources and implement new use cases while following industry standard best practices.
- Optimization of existing use cases such as excessive noise reduction, misfiring detectors, readability improvements, dashboard optimization and adjusting metadata to make the data you send more useful and meaningful

Cisco Confidential

Features of this service offering

The Splunk Observability Value Assessment delivers a comprehensive review of your Splunk Observability implementation to identify opportunities for improved value, insights and adoption.

Offering at a Glance	
Prerequisites	• Currently deployed Splunk Observability solution
Project Team	• Splunk Architect
Activities & Deliverables	• Conduct a kickoff call to review project objectives and use cases • Review current usage within license limits • Review customers use cases • Review content including OTel Collector, APM instrumentation, dashboards, and detectors • Review new use cases or technologies for onboarding • Review new features and functionality that are not being used • Final status report, project wrap up, and knowledge transfer

Key benefits:

- Increased visibility and insights into your business use cases
- Increased adoption across your business
- Operate effectively within your license limits
- Increased value and return on investment
- Learn observability best practices from experts directly guiding and working with you

The Splunk Observability Value Assessment is a consultative review session. Implementation of any recommendations or findings resulting from the assessment are not included as part of the scope of this service. For assistance on any remedial work resulting from the assessment, please contact your Professional Services Engagement Manager.

Resilience, let's build it together

Splunk Customer Success provides end-to-end success capabilities at every step of your resilience journey to accelerate time to value, optimize your solutions and discover new capabilities. We offer professional services, education and training, success management and technical support, surrounding you with the expertise, guidance and self-service success resources needed to drive the right outcomes for your business. For more information contact us at sales@splunk.com.

This Solution Guide is for informational purposes only. The services described in this solution guide are governed by the applicable fully signed ordering document and any incorporated terms and conditions.

Splunk, Splunk> and Turn Data Into Doing are trademarks and registered trademarks of Splunk LLC in the United States and other countries. All other brand names, product names or trademarks belong to their respective owners. © 2024 Splunk LLC. All rights reserved.