

Splunk Observability Cloud Success

Success approaches for common Observability Use Cases for your critical business operations

The Splunk Observability Cloud Success offering is designed to get you up and running quickly with Splunk Observability Cloud. The offering is designed to apply Splunk best practices, provide recommendations for improvement, and accelerate your journey to realize the full capabilities of Splunk Observability Cloud. Our expert consultants will work with you to leverage Splunk Observability Cloud to deliver more reliable products and services faster, improving user experience and retention, operational efficiency, and total cost of ownership (TCO) while accelerating developer velocity.

Accelerate Your Success

These services are backed by Splunk experts, ensuring consistent and quality delivery, architecture, training, and ongoing sustainment for Splunk Observability Cloud in your enterprise.

Business Challenge

As IT and DevOps teams strive to keep up with ever changing business requirements and deliver lawless customer experiences, the pace of digital and cloud initiatives is accelerating. More and more organizations are migrating workloads to the cloud, refactoring existing applications, and building new applications natively in the cloud. This results in greater complexity across multiple environments as well as a growing number of unexpected failure conditions that are even more challenging to investigate and resolve.

Splunk Solution

Our Experts will help you gain visibility into your business operations by implementing the industry's most comprehensive and powerful combination of solutions designed to help IT and DevOps teams tackle new monitoring challenges that other tools simply can't effectively address.

Success Offering Benefits

- **Expert Guidance for migration of POV use cases:** Learn and understand the best practices and recommendations for getting the most out of your Splunk Observability Cloud investment.
- **Faster innovation:** Leverage Splunk experts to accomplish more in less time.
- **Quicker Time to Value:** Use Splunk Professional Services to ensure the most expedient and efficient method to leverage the preconfigured use cases of the Splunk Observability Cloud solution.
- **Your Investment produces quantified value.**
- **Our joint relationship creates strategic alignment to realize maximum value.**

Offer Details

This Professional Services offering is for Splunk Observability Cloud only. Our Experts may perform the following activities for Observability Cloud Standard:

- **Implementation Planning Workshop:** This session will be used to define the work to be performed for the duration of the engagement.
- **Use Case & Configuration Review Session:** Session designed to review any proof of value configurations and determine any required modifications to scale to your business requirements. Recommendations for application of Splunk configuration best practices will be communicated.
- **Detectors and Alerts Review Session:** Splunk will work with the customer to review the configured Detectors and Alerts to ensure they are providing the desired behaviors to ascertain the health of the respective target.
- **Data Onboarding & Integration Review Session:** This session validates any data onboarded during the Trial or Proof-of-Concept (PoC) process and focuses on development of a detailed plan on how to configure any outstanding data sources and required integrations to fulfill your use case requirements.
- **Visualization Review Session:** Splunk Professional Services will work with you to review any visualizations required and determine the optimal ways to display to your various organizational personas.
- **Configuration Services:** Splunk Professional Services will follow documented best practices for the modification / updating of your proof of value configurations into your production Splunk Cloud environment.

Observability Cloud Plus Edition Details

In addition to the activities listed above, our Experts may also perform the following activities for Observability Cloud Plus:

- **Executive Presentation & Solution Documentation:** Splunk provides solution documentation and an executive presentation to outline our findings, rationalize our recommendations and illustrate a sequence of initiatives for customers to execute in order to quickly adopt observability use cases for your organization.

	Observability Cloud Edition	
	Standard	Plus
Project Kickoff	✓	✓
Implementation Planning	✓	✓
Trial / PoC Configuration Review	✓	✓
Use Case & Configuration Review	✓	✓
Detectors and Alerts Review	✓	✓
Data Onboarding Review	✓	✓
Visualization Review	✓	✓
Configuration Services	✓	✓
Executive Presentation		✓
Solution Documentation		✓
Splunk Infrastructure Monitoring	✓	✓
Splunk APM	✓	✓
Splunk Log Observer	✓	✓
Splunk RUM		✓

Intended Target Customer Attributes

This Professional Services offering is designed for customers with the following attributes:

- Customers who want to realize the full value of Splunk Observability Cloud by fully implementing their use cases
- Customers who have already partly on-boarded operational data sources during the PoC or product trial
- Customers who want to gain rapid insights from their data

Splunk Professional Services

We are here to help you get the most out of your Splunk products. Our services are backed by Splunk experts, who provide consistent and quality service delivery, architecture guidance, training, and ongoing support. Take your Splunk environment to the next level and achieve continual optimization, enhanced processes, and active collaboration.