

Splunk Services Offering

Upgrade Services

Overview

- Upgraded Environment to Latest Splunk Release
- Quicker Time to Value
- Best Practices
- Knowledge Transfer
- Fully Validated and Scalable Architecture

Professional Services Upgrade Offering

Splunk Professional Services upgrade services provide the expertise to ensure the successful upgrade of your Splunk software. Our Splunk experts will ensure a consistent, effective and high quality experience, removing any anxiety around an upgrade. This offering includes:

- **Upgrade plan:** Comprehensive review of your Splunk environment accompanied with a detailed and customized upgrade plan.
- **New feature matrix:** Map new features to potential business requirements leveraging newly introduced Splunk capabilities.
- **Perform and validate upgrade:** Implement approved upgrade plans on core Splunk and validate its success.
- **Audit custom knowledge objects and dashboards:** Create an inventory of custom dashboards and knowledge objects, e.g., saved searches, tags, lookups and field extractions and test functionality on latest Splunk release.
- **Deployment documentation:** Deliver a comprehensive Splunk deployment document to detail the specifications, deployment methods and other architectural considerations in your production environment.

Upgrade Offering Benefits

The Splunk Professional Services Deployment Services are designed for customers wanting to:

- **Quicker time to Value:** Leverage subject matter expertise of Splunk to decrease down time and execute a proven upgrade plan.
- **Faster Innovation:** Leverage Splunk best practices to accomplish more in less time.
- **Knowledge Transfer:** Collaborate with Splunk experts to gain valuable insight into Splunk Best Practices.
- **Fully Validated and Scalable Architecture:** Ensure your environment is following Splunk Best Practices and receive recommendations on how to increase the effectiveness of your Splunk environment.

Splunk Professional Services

We are here to help customers get the most out of their Splunk upgrade. Our services are backed by Splunk experts, who provide consistent and quality service delivery, architecture guidance, training and ongoing support.

Take your Splunk environment to the next level and achieve continual optimization, enhanced processes and active collaboration.

Contact your account representative or service manager for more details about receiving support for your upgrade.

Free Online Sandbox. Get access to a free, personal environment provisioned in the cloud where you can immediately try and experience the power of Splunk IT Service Intelligence. After the initial trial period, or anytime before then, you can convert to an Enterprise license by [contacting sales](#).