Splunk IT Operations Management Modernization

Get the Best Practices of Splunk

The Splunk IT Operations Management Modernization Offering provides customers with the ability to move off older legacy technologies, consolidate tools, and provide the highest service availability. Leveraging the latest best practices, our Splunk Certified Consultants will work with you to implement a solution that will drive value to the business, lower MTTR and widen MTBI.

> A Splunk IT Operations Management (ITOM) Modernization Offering is designed to provide a carefully planned and executed migration. Splunk Services will be with you from inception to completion and beyond!

Splunk Deployment Methodology

Leveraging the experience of many successful Splunk IT Operations Management Modernization projects, our Splunk deployment methodology will quickly bring you to value.

- In-Depth On-Site Workshops
- Gap Analyses
- Phased Approach Deployment Plan
- Foundational Splunk Platform Deployment
- Non-Splunk Integrations

In-Depth On-Site Workshops

Review and discuss vision, requirements and goals to determine the best possible solution required for the deployment.

Gap Analyses

Based on the workshops output, look at a combination of Splunk and new or existing non-Splunk tools to provide a complete end to end solution.

Phased Approach Deployment Plan

Utilizing the requirements gathered in combination with the gap analysis Splunk will produce a phased project plan. This plan will ensure the project is a success.

A Phased Approach to Ensure Success

Our Splunk IT Operations Management Modernization Offering is designed to help our customers move off existing legacy IT Operations Management Platforms. This offering utilizes Splunk's highly skilled professional services team and our implementation best practices to ensure success to new and existing customers.

Discovery Workshops

Splunk IT Operations Management Modernization Workshops

This is an Advisory service; a solutions architect will work with the customer to discover both business and technical requirements. Based on these requirements, a customized Project Plan will be produced. This plan will then be the basis for the actual implementation phases to follow.

Outcomes

Below are some of the types of tasks that the Splunk Services team can assist you with.

Category	Activity Type
Understanding your Needs and Goals	Consult to determine requirements, success criteria and priorities
	Understand tools consolidated and replaced to provide a complete solution
	Develop a phased deployment plan
Architecting a Solution	Install best-practice Splunk architecture
	Integrate all needed non-Splunk solutions
	Deliver an end to end Splunk IT Operations Management Modernization
Deliver Value	• Deliver a solution that will: Reduce Costs • Improve Service Availability Reduce MTTR • Increase MTBI

Target Customer Attributes

The Splunk Professional Services Splunk ITOM Modernization is designed for customers looking move off of expensive outdated legacy technologies. While at the same time, lowering costs, delivering high service availability and lowering MTTR while widening MTBI.

Splunk Professional Services

Our services are backed by Splunk Certified Consultants, leveraging best practices and experience from thousands of Splunk deployments.

Take your IT Ops Platform to the next level with the Splunk ITOM Modernization offering.

Free Online Sandbox. Get access to a free, personal environment provisioned in the cloud where you can immediately try and experience the power of Splunk IT Service Intelligence. After the initial trial period, or any time before then, you can convert to an Enterprise license by **contacting sales.**