

Upcoming Splunk Certification Changes

Frequently Asked Questions (FAQ)

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As part of the integration of Splunk and Cisco, we're bringing our certification systems together to create a more seamless, streamlined experience. Below are the details to help you plan your certification strategy.

Q: Will I automatically have an account with Cisco?

A: You should. We have worked to migrate all Splunk certification accounts to [Cisco's certification tracking system](#). Candidates should log in using the email associated with their certifications. You may be prompted to create a Cisco.com account. If you do not see your Splunk certification exam history, open a support case with the [Learn with Cisco Help Center](#) and your accounts will be merged.

Q: Where do I register for a Splunk certification?

A: Beginning October 20, 2026, you will register for Splunk certification exams [here](#). This [step-by-step registration tutorial](#) is a helpful asset.

Q: Will my certification history move to Cisco's systems?

Yes! For any concerns/issues with account migration please [contact the Learn with Cisco Help Center](#). Note: Splunk Certifications will no longer be visible in STEP

Q: What happens to my Splunk ID? Do I still need this ID to take a Splunk certification exam?

A: No, candidates will no longer need a Splunk ID to register for certifications.

Q: What happens if I already have a Cisco account?

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A: Your Splunk and Cisco accounts will have been connected for you. If you believe there has been an issue with the account merges, please [contact the Learn with Cisco Help Center](#).

Q: Where will I get my digital badge?

A: Your digital badge will still come from Credly. The Splunk Certification badges will now be found on the [Cisco Credly landing page](#).

Q: I have a Splunk exam voucher, can I still use it for Splunk Certifications?

A: Yes, there will be no impact to existing, active exam vouchers; they can still be used on Splunk certification exams delivered through Cisco.

Q: Where can I view my certifications?

A: You can view your certifications directly in [Certmetrics](#) or [Credly](#).

Q: Where do I get Splunk Certification support?

A: You will need to open a case with the [Learn with Cisco Help Center](#). Splunk_certification@cisco.com will no longer be monitored.

Q: If I leave my job or my email becomes inactive, can I still transfer my records to another account?

A: Yes. You will need to create a Cisco.com account with your new email and submit a ticket with the [Learn with Cisco Help Center](#) to map your new login to your existing certification profile.

Q: If I have already registered for a Splunk exam after the cutover date, will it be canceled? No, existing exam appointments through Splunk will be honored through March 1, 2027, but all future registrations, after October 20, 2026, will be made through Cisco.