

Splunk Professional Services

Helping Organizations Unleash the Power of Knowledge

Change happens fast. Unexpected disruptions from cyber threats and service incidents can occur in the blink of an eye, potentially damaging your organization in unanticipated ways. Digitally resilient organizations proactively get ahead of major issues, respond rapidly to incidents that inevitably occur, and pivot quickly when the environment demands it. That's why the world's most known and trusted organizations have chosen Splunk as a partner along their digital resilience journeys.



Optimize your Splunk investments.



Accelerate time to value of your Splunk solutions.



Discover new use cases and opportunities to improve operations.

Partner with Leading Splunk Experts

Nobody knows the extent and possibilities of the power of Splunk solutions like our **Professional Services** teams. Our experts offer domain expertise, knowledge, and resources to keep you ahead of change with your security and observability environments, so you're always ready for what's next.

Splunk Professional Services Offerings



Access to task-based help

- OnDemand Services (ODS) *

Drive adoption & productivity

- Accelerators

Customize your deployment

- Implementation & Integration Services
- Professional Services for Industries
- Custom Scoped Consulting Engagements

Partner with trusted advisors

- Assigned Expert (AE) *
- Technical Account Manager (TAM) *
- Value Boost *

* Subscription based services

Creating Paths for Success with Splunk Professional Services

Splunk Professional Services creates a strategic partnership that can guide your teams to gain the most value from your Splunk investments. Splunk offers a variety of professional services to support you at every step of your journey to help you achieve better business outcomes and drive results for your organization..

Accelerate time to value with Splunk Professional Services.

Services At a Glance

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| OnDemand Services (ODS) | Get technical guidance for use case based task engagement with an OnDemand expert. |
| Accelerators | Jumpstart your implementation with Splunk Accelerators that improve your time to value. |
| Implementation & Integration Services | Drive the outcomes you need with implementation and integration focused professional services from Splunk technical experts. |
| Professional Services for Industries | Tap into guidance and advisory services from industry-focused experts to help you innovate and adapt quickly to meet your business challenges. |
| Custom Scoped Consulting Engagements | Partner with our consulting team to create a completely custom statement of work to fit your exact needs and requirements. |
| Assigned Expert (AE) | Get strategic guidance at every step of your journey from your assigned expert. |
| Technical Account Manager (TAM) & Value Boost Services | Tap into a designated platform advisor for comprehensive technical and domain expertise. Benefit from a designated ODS consultant for proactive services engagement. |

Resilience, let's build it together

Splunk Customer Success provides end-to-end success capabilities at every step of your resilience journey to accelerate time to value, optimize your solutions and discover new capabilities. We offer professional services, education and training, success management and technical support, surrounding you with the expertise, guidance and self-service success resources needed to drive the right outcomes for your business. For more information contact us at sales@splunk.com.

Terms and Conditions

This Solution Guide is for informational purposes only. The services described in this solution guide are governed by the applicable fully signed ordering document and any incorporated terms and conditions.



Contact us: splunk.com/asksales

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