

The Business Value of Splunk for Manufacturing



Kevin Prouty



Stephen Elliot



Sarah Lee



Megan Szurley

Interviewed manufacturing organizations achieved significant benefit from deploying Splunk to decrease the complexity of security and observability operations. Through cost savings, performance enhancements, and greater staff efficiency, IDC estimates that interviewed organizations achieved benefits worth an annual average of \$18 million which resulted in a three-year ROI of 480%.

Key results

\$1.5 million

average annual benefits per 10,000 managed endpoints

480%

three-year return on investment

6.4-month

payback period

Customer quote:

"One of the most significant benefits of using Splunk is that it has improved uptime and real-time visibility into OT systems. It also has enabled predictive maintenance by analyzing logs and sensor readings to forecast potential equipment failures before they happen. Additionally, Splunk automates workflows — such as generating maintenance tickets automatically — which enhances staff efficiency and streamlines operations across departments."

Security and compliance benefits

- → 32% more efficient security operations team
- → 80% more
 threats identified
- → 55% more efficient threat detection
- → 58% reduction in impactful security incidents
- → 45% more efficient threat response
- → 16% more productive compliance team

Application management benefits

- → 19% more productive DevOps
- → 24% more productive IT engineers
- → 32% quicker
 detection of application
 problems

Performance benefits

- → 55% less
 IT related unplanned downtime
- → 61% less
 production environment
 related downtime

IT and OT benefits

- → 28% more efficient IT infrastructure team
- → 129% more
 OT environment monitored
- → 148% more
 IT environment monitored
- → 22% more efficient OT team