Observability Cloud Usage, Subscription Limits Enforcements, and Entitlements

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Below are the Observability Cloud Usage, Subscription Limits Enforcements, and Entitlements as of the Published date above. The most current Usage, Subscription Limits Enforcements, and Entitlements are available at https://www.splunk.com/en_us/legal/usage-subscription-limits-enforcement-and-entitlements.html

Additional terms apply to certain Splunk Offerings. The below terms apply to your Purchased Offerings as applicable and are incorporated into the Splunk General Terms.

Usage and Subscription Limits Enforcement

1. **Subscription Limits**. The service is purchased as a subscription. Each subscription plan is defined by the subscription capacity limits as described in the applicable Order (the "**Subscription Limits**"). Capitalized terms not defined herein have the same meaning as set out in the Specific Offering Terms and Splunk Offerings Purchase Capacity and Limitations, as applicable.

2. **Usage Measurement**

   a. **Splunk Infrastructure Monitoring**. Splunk measures Customer's usage of each component in the Subscription Limits on an hourly basis. At the end of each month, Splunk measures the monthly usage at the average of all hourly measurements (the "**Infrastructure Monitoring Monthly Usage Level**").

   b. **Splunk APM**. Splunk measures Customer's usage of each component in the Subscription Limits on a per minute basis, except that the usage of Monitoring MetricSet component in the Subscription Limits is measured every ten minutes. At the end of each month, Splunk measures the monthly usage at the average of all per-minute (and per ten minutes for Monitoring MetricSets) measurements (the "**APM Monthly Usage Level**").

   c. **Splunk RUM**. Splunk measures Customer's usage as the number of Sessions per month. At the end of each month, Splunk measures the total number of Sessions (the "**RUM Monthly Usage Level**").

   d. **Splunk Synthetic Monitoring.** Splunk measures Customer's usage as the total number of Browser Test Runs, API Test Runs, and Uptime Test Runs during each month (the "**Synthetic Monitoring Monthly Usage Level**").

   e. **Splunk Database Monitoring.** Splunk measures Customer's usage as the total number of Database Instances monitored each month ("**DBMon Monthly Usage Level**"). A "**Database Instance**" is a

unique, running installation or operational service of a Database Management System (DBMS) software that is monitored by Splunk Database Monitoring. One (1) Splunk Database Monitoring license entitles Customer to monitor one (1) Database Instance.

f. **Splunk Secure Application.** Splunk measures Customer's usage as the total Events data volume (in GB) ingested by Secure Application per day. At the end of each month, Splunk measures the average daily total Events data volume (in GB) ingested (**"Secure Application Monthly Usage Level"**).

3. **Proration for Monthly Metrics.** For Offerings with Capacity based on monthly metrics, the metrics will be based on calendar month measurements. Metrics will be prorated on the first and last month based on the actual subscription start date.

4. **Subscription Limits Enforcement**. If Customer's Infrastructure Monitoring Monthly Usage Level, APM Monthly Usage Level, RUM Monthly Usage Level, Synthetic Monitoring Monthly Usage Level, DBMon Monthly Usage Level, and Secure Application Monthly Usage Level (collectively, the "**Monthly Usage Levels**") exceed the contractual allowable Subscription Limits, Customer agrees to pay Splunk an overage fee (the "**Overage Fee**") calculated as 150% of the effective list price or Splunk may, at its sole discretion, limit Customer's ability to add new monitors until it conforms to the contractual Subscription Limits, provided, however, that to help Customer avoid improperly incurring fees, if Customer's usage at any time during the term of the General Terms significantly exceeds the Customer's contractual Subscription Limits (as determined by Splunk at its sole discretion), Splunk may limit Customer's ability to add new monitors, irrespective of Customer's Monthly Usage Level.

Observability Cloud Entitlements Splunk Infrastructure Monitoring

Splunk Infrastructure Monitoring

Product	Entitlement
Infrastructure Monitoring Host Standard Edition	10 Containers or serverless functions, 100 Custom Metrics
Infrastructure Monitoring Host Enterprise Edition	20 Containers or serverless functions, 200 Custom Metrics

Splunk Application Performance Monitoring (APM) Standard Edition

Product	Entitlement
APM - Host	10 Containers or serverless functions, 3 Profiled Containers, 20 Monitoring MetricSets, 200 Troubleshooting MetricSets, Trace Volume

	of 10.24 MB per minute, Profiling Volume of 5.12 MB per minute
APM - Container Add-on	1 Container or serverless function, 2 Monitoring MetricSets, 20 Troubleshooting MetricSets, Trace Volume of 1.024 MB per minute

Splunk APM Enterprise Edition

Product	Entitlement
APM - Host	20 Containers or serverless functions, 5 Profiled Containers, 40 Monitoring MetricSets, 400 Troubleshooting MetricSets, Trace Volume of 20.48 MB per Minute, Profiling Volume of 10.24 MB per minute
APM - Container Add-on	1 Container or serverless function, 2 Monitoring MetricSets, 20 Troubleshooting MetricSets, Trace Volume of 1.024 MB per minute

Splunk APM Standard Edition - TAPM

Product	Entitlement
APM - TAPM	0.005 Monitoring MetricSets, 0.05 Troubleshooting MetricSets, Trace Volume of 0.00256 MB per minute

Splunk APM Enterprise Edition - TAPM

Product	Entitlement
APM - TAPM	0.01 Monitoring MetricSets, 0.1 Troubleshooting MetricSets, Trace Volume of 0.00512 MB per minute

Splunk APM Standard Edition with Profiling - TAPM

Product	Entitlement
APM with Profiling - TAPM	0.005 Monitoring MetricSets, 0.05 Troubleshooting MetricSets, Trace Volume of 0.00256 MB per minute, Profiling Volume of 0.00128 MB per minute

Splunk APM Enterprise Edition with Profiling - TAPM

Product	Entitlement
APM with Profiling - TAPM	0.01 Monitoring MetricSets, 0.1 Troubleshooting MetricSets, Trace Volume of 0.00512 MB per minute, Profiling Volume of 0.00256 MB per minute

Splunk Real User Monitoring (RUM) Standard Edition

Product	Entitlement
RUM	20 Monitoring MetricSets, 200 Troubleshooting MetricSets, Session Volume of 30 GB

Splunk Real User Monitoring Enterprise Edition

Product	Entitlement
RUM	40 Monitoring MetricSets, 400 Troubleshooting MetricSets, Session Volume of 60 GB, Session Replay

Splunk RUM Standard Edition with Digital Experience Analytics (DXA)

Product	Entitlement
RUM with DXA	20 + 10 Monitoring MetricSets, 200 Troubleshooting MetricSets, Session Volume of 30 GB

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Splunk RUM Enterprise Edition with Digital Experience Analytics

Product	Entitlement
RUM with DXA	40 + 10 Monitoring MetricSets, 400 Troubleshooting MetricSets, Session Volume of 60 GB, Session Replay

Splunk Synthetic Monitoring

Product	Entitlement
Synthetic Monitoring	Browser Tests (1K runs per month) API Tests (10K runs per month) Uptime Tests (10K per month)

Splunk Database Monitoring

Product	Entitlement
Database Monitoring	1 Database Instance (as defined above)

Splunk Secure Application

Product	Entitlement
Secure Application Threats Detection	Events Volume of 8 GB per Day (Vulnerabilities events 1 GB per day and Attacks events 7 GB per day)

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