# Splunk LLC – Accessibility Conformance Report International Edition

## (Based on VPAT® Version 2.5)

**Name of Product/Version:** Splunk Enterprise On-Prem 9.4.1

**Report Date:** January 2025

**Product Description:** Splunk Enterprise is a software product that enables you to search, analyze, and visualize the data gathered from the components of your IT infrastructure or business operations.

**Contact Information:** accessibility@splunk.com

**Notes:** None

**Evaluation Methods Used:** Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Levels A and AA. Level Access (Level) tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

- NVDA/Chrome

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## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included in Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| Web Content Accessibility Guidelines 2.2 | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |
| EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03) | (Yes) |

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## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.
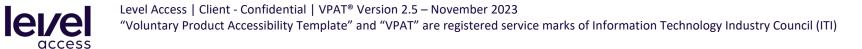
## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:  Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the
WCAG 2.0 Conformance Requirements.

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**Table 1: Success Criteria, Level A**

Notes:

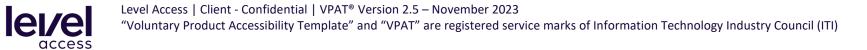| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.1.1 Non-text Content (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.1.1 (Web)<br>• 10.1.1.1 (Non-web document)<br>• 11.1.1.1.1 (Open Functionality Software)<br>• 11.1.1.1.2 (Closed Functionality Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Partially Supports | Web: Most non-text content presented to the user in the product has text alternatives that serve the equivalent purpose. Exceptions include:<br>• Images with no descriptive textual equivalent, such as the Splunk Turn Data into Coding image on the Dashboard, and charts on the Search Results tabs<br>• Icons that do not have textual equivalents, such as the alert icon on the Datasets Detail Page, and the icon indicating an external link on the Learn More link on the Edit Permissions dialog on the Reports page<br>• Decorative images that are provided with textual equivalents, such as the images provided with items on the main navigation and those on the items listed in the Configuration panel on the Dashboard |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.2.1 (Web)<br>• 10.1.2.1 (Non-web document)<br>• 11.1.2.1.1 (Open Functionality Software)<br>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Supports | Web: The product does not contain prerecorded audio-only or video-only media. |
| 1.2.2 Captions (Prerecorded) (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.2.2 (Web)<br>• 10.1.2.2 (Non-web document)<br>• 11.1.2.2 (Open Functionality Software)<br>• 11.1.2.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Supports | Web: The product does not contain any prerecorded synchronized media (video with audio) that requires captions. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.2.3 (Web)<br>• 10.1.2.3 (Non-web document)<br>• 11.1.2.3.1 (Open Functionality Software)<br>• 11.1.2.3.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Supports | Web: The product does not contain any prerecorded video media that requires audio descriptions or a media alternative. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.3.1 Info and Relationships (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.3.1 (Web)<br>• 10.1.3.1 (Non-web document)<br>• 11.1.3.1.1 (Open Functionality Software)<br>• 11.1.3.1.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Does Not Support | Web: The product does not consistently ensure information, structure and relationships conveyed through presentation can also be determined programmatically or through text. Examples include:<br>• Controls that do not have programmatic labels, such as the Search Apps by Name field on the navigation section, Time Range control on the Dashboard, checkboxes on the Edit Data dialog, Token Value field on the Configuration panel, the fields on the Save as New Table dialog, and progress bars on the RapidDiag Review page and Task Template Wizard<br>• Form field constraints that are not programmatically associated with the fields, such as those on the Set Password field on the Create Users page, the instructions on the Password Rules fields, and those on the Name field on the Rapid Diag Data Collection page<br>• Data tables that do not use table markup, such as the table on the Dataset Details page, Edit Data dialog, and Inspect Jobs page<br>• Visually grouped controls that are not programmatically grouped, such as the options on the Edit Permissions dialog and the Delimiter options on the Rename Fields section on the Field Extractor page<br>• Dialogs that are not properly structured such as the Introducing Dashboard Studio dialog, the Edit Permissions dialog, and the Configuration dialog |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.3.2 Meaningful Sequence (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br><ul><li>9.1.3.2 (Web)</li><li>10.1.3.2 (Non-web document)</li><li>11.1.3.2.1 (Open Functionality Software)</li><li>11.1.3.2.2 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<br><ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Web: Partially Supports | Web: In most instances, the product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning. Exception includes:<br><ul><li>Incorrect reading order, such as the content on the Summary View on the Created Table page</li></ul> |
| 1.3.3 Sensory Characteristics (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br><ul><li>9.1.3.3 (Web)</li><li>10.1.3.3 (Non-web document)</li><li>11.1.3.3 (Open Functionality Software)</li><li>11.1.3.3 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<br><ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Web: Supports | Web: The product does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, or sound. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.4.1 Use of Color (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.1 (Web)<br>• 10.1.4.1 (Non-web document)<br>• 11.1.4.1 (Open Functionality Software)<br>• 11.1.4.1 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Partially Supports | Web: In most instances, the product does not use color as the only visual means of conveying information, indicating an action, or prompting a response. Exceptions include:<br>• Fields in error and the error messages are distinguished from the rest of the content using color alone on the Configuration panel<br>• Bar charts where color is used to distinguish series on the Dashboard<br>• Links that are distinguished from non-link text using color alone on the Search page and Create Table View page<br>• Selected state of pagination controls is conveyed by color alone on the Extract Fields page |
| 1.4.2 Audio Control (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.2 (Web)<br>• 10.1.4.2 (Non-web document)<br>• 11.1.4.2 (Open Functionality Software)<br>• 11.1.4.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Supports | Web: The product does not include audio that plays automatically. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 2.1.1 Keyboard (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.1.1 (Web)<br>• 10.2.1.1 (Non-web document)<br>• 11.2.1.1.1 (Open Functionality Software)<br>• 11.2.1.1.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Partially Supports | Web: In most instances, the product ensures that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator. Exceptions include:<br>• The Close control on the Configuration panel and the Dismiss control associated with the Split By element on the Create Table View page<br>• Tooltip content and Legends on the charts on the Search Results Visualization page |
| 2.1.2 No Keyboard Trap (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.1.2 (Web)<br>• 10.2.1.2 (Non-web document)<br>• 11.2.1.2 (Open Functionality Software)<br>• 11.2.1.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Supports | Web: Where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 2.1.4 Character Key Shortcuts (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br><ul><li>9.2.1.4 (Web)</li><li>10.2.1.4 (Non-web document)</li><li>11.2.1.4.1 (Open Functionality Software)</li><li>11.2.1.4.2 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508 – Does not apply | Web: Supports | Web: The product does not use character key shortcuts. |
| 2.2.1 Timing Adjustable (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br><ul><li>9.2.2.1 (Web)</li><li>10.2.2.1 (Non-web document)</li><li>11.2.2.1 (Open Functionality Software)</li><li>11.2.2.1 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<br><ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Web: Supports | Web: The product does not contain time-limited or time-dependent content. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 2.2.2 Pause, Stop, Hide (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.2.2 (Web)<br>• 10.2.2.2 (Non-web document)<br>• 11.2.2.2 (Open Functionality Software)<br>• 11.2.2.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Supports | Web: The product does not contain content that moves, blinks, scrolls, or auto-updates. |
| 2.3.1 Three Flashes or Below Threshold (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.3.1 (Web)<br>• 10.2.3.1 (Non-web document)<br>• 11.2.3.1 (Open Functionality Software)<br>• 11.2.3.1 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Supports | Web: The product does not contain flashing content. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 2.4.1 Bypass Blocks (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.1 (Web)<br>• 10.2.4.1 (Non-web document) – Does not apply<br>• 11.2.4.1 (Open Functionality Software) – Does not apply<br>• 11.2.4.1 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Web: Supports | Web: The product provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 2.4.2 Page Titled (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.2 (Web)<br>• 10.2.4.2 (Non-web document)<br>• 11.2.4.2 (Open Functionality Software) - Does not apply<br>• 11.2.4.2 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Partially Supports | Web: Most pages of the product provide titles that adequately describe their topic or purpose. Exceptions include:<br>• Pages associated with the Splunk RapidDiag App |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 2.4.3 Focus Order (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.3 (Web)<br>• 10.2.4.3 (Non-web document)<br>• 11.2.4.3 (Open Functionality Software)<br>• 11.2.4.3 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Partially Supports | Web: In most instances, pages of the product can be navigated sequentially with a focus order that matches the logical reading order. Exceptions include:<br>• New content that does not receive focus when displayed, such as the content that is added when the Show Filters and Show More controls on the Dashboard are activated, and when activating the Last Run table header on the Search page<br>• Focus not returning to the triggering element when content is dismissed, such as the dialogs Choose a Home Dashboard, Add Panel and Create Alert<br>• Form fields where the focus does not move to the first field in error or to the top of the form error message, such as the Dashboard, RapidDiag Data Collection and Task Manager pages<br>• Non-interactive elements that received keyboard focus on pages, such as the Dashboard, Datasets Details, and Alerts Details |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 2.4.4 Link Purpose (In Context) (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.4 (Web)<br>• 10.2.4.4 (Non-web document)<br>• 11.2.4.4 (Open Functionality Software)<br>• 11.2.4.4 (Closed Software<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Partially Supports | Web: In most instances, the product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context. Exceptions include:<br>• Learn More links with identical names that take the user to different resources, such as the ones on Reports, Create Table View and Edit Schedule dialogs<br>• Links with non-descriptive accessible names, such as the Splunk Enterprise image link on the navigation section, and the Search link on the Search page |
| 2.5.1 Pointer Gestures (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.5.1 (Web)<br>• 10.2.5.1 (Non-web document)<br>• 11.2.5.1 (Open Functionality Software)<br>• 11.2.5.1 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Supports | Web: The product does not require multipoint or path-based gestures for operation. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 2.5.2 Pointer Cancellation (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.5.2 (Web)<br>• 10.2.5.2 (Non-web document)<br>• 11.2.5.2 (Open Functionality Software)<br>• 11.2.5.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Supports | Web: The product ensures that functionality on pointer down-event is completed only when the user releases the pointer or allows the user to abort and/or undo the action. |
| 2.5.3 Label in Name (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.5.3 (Web)<br>• 10.2.5.3 (Non-web document)<br>• 11.2.5.3.1 (Open Functionality Software)<br>• 11.2.5.3.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Partially Supports | Web:  In most instances, the product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text. Exceptions include:<br>• Form fields where the visual label is not programmatically associated with the field, such as Time Range on the Dashboard, Token Value on the Add Interaction section on the Configuration panel, and multiple fields on the Edit Schedule dialog |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 2.5.4 Motion Actuation (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.5.4 (Web)<br>• 10.2.5.4 (Non-web document)<br>• 11.2.5.4 (Open Functionality Software)<br>• 11.2.5.4 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Supports | Web: The product does not contain functionality that requires device motion or user motion. |
| 3.1.1 Language of Page (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.1.1 (Web)<br>• 10.3.1.1 (Non-web document)<br>• 11.3.1.1.1 (Open Functionality Software)<br>• 11.3.1.1.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Partially Supports | Web: In most instances, the default human language used on each page of the product can be programmatically determined. Exceptions include:<br>• Pages where language is not specified, such as the Dashboard and the RapidDiag tabs |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 3.2.1 On Focus (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>  • 9.3.2.1 (Web)<br>  • 10.3.2.1 (Non-web document)<br>  • 11.3.2.1 (Open Functionality Software)<br>  • 11.3.2.1 (Closed Software)<br>  • 11.8.2 (Authoring Tool)<br>  • 12.1.2 (Product Docs)<br>  • 12.2.4 (Support Docs)<br>Revised Section 508<br>  • 501 (Web)(Software)<br>  • 504.2 (Authoring Tool)<br>  • 602.3 (Support Docs) | Web: Partially supports | Web: In most instances, the product ensures that interface components do not initiate a change of context when receiving focus. Exceptions include:<br>  • The content on the Configuration panel that changes when some of the components receive focus, such as the Table, Map, and the Splunk Turn Data into Doing container on the Dashboard |
| 3.2.2 On Input (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>  • 9.3.2.2 (Web)<br>  • 10.3.2.2 (Non-web document)<br>  • 11.3.2.2 (Open Functionality Software)<br>  • 11.3.2.2 (Closed Software)<br>  • 11.8.2 (Authoring Tool)<br>  • 12.1.2 (Product Docs)<br>  • 12.2.4 (Support Docs)<br>Revised Section 508<br>  • 501 (Web)(Software)<br>  • 504.2 (Authoring Tool)<br>  • 602.3 (Support Docs) | Web: Partially Supports | Web: The product ensures that most interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link. Exceptions include:<br>  • The select controls on the Dashboard, such as Time Range and Group that trigger focus change upon selection |
| 3.2.6 Consistent Help (Level A 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Supports | Web: Help mechanisms occur in the same order relative to other page content in the product. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 3.3.1 Error Identification (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.3.1 (Web)<br>• 10.3.3.1 (Non-web document)<br>• 11.3.3.1.1 (Open Functionality Software)<br>• 11.3.3.1.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Partially Supports | Web: In most instances, where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text. Exceptions include:<br>• The error message on the top of the the Create report dialog that does not mention the fields in error |
| 3.3.2 Labels or Instructions (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.3.2 (Web)<br>• 10.3.3.2 (Non-web document)<br>• 11.3.3.2 (Open Functionality Software)<br>• 11.3.3.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Partially supports | Web: In most instances, where user input is required, the product presents adequate labels or instructions for successfully providing that input. Exceptions include:<br>• The form fields on the Create New Dashboard dialog that rely on the placeholder text to indicate that the fields are Required<br>• The form fields where asterisk is used to indicate required field but not textually described on the Roles page |
| 3.3.7 Redundant Entry (Level A 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Supports | Web: The product does not request redundant user-entered information in multi-step processes. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.1.1 Parsing (Level A)<br>Applies to:<br>WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply<br>EN 301 549 Criteria<br>• 9.4.1.1 (Web)<br>• 10.4.1.1 (Non-web document)<br>• 11.4.1.1.1 (Open Functionality Software)<br>• 11.4.1.1.2 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.1.2 Name, Role, Value (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.4.1.2 (Web)<br>• 10.4.1.2 (Non-web document)<br>• 11.4.1.2.1 (Open Functionality Software)<br>• 11.4.1.2.2 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Does Not Support | Web: Significant and critical portions of the product contain user interface components whose name, role, state, and value cannot be programmatically determined. Examples include:<br>• Controls that do not have programmatic labels such as, the Search Apps by Name search field on the navigation section, Time Range control on the Dashboard, checkboxes on the Edit Data dialog, Token value field on the Configuration panel, the fields on the Save as New Table dialog and progress bars on the RapidDiag Review page and Task Template Wizard<br>• Controls missing role information, such as the Select a Dashboard control on the Dashboard page, Sort control on multiple tables across the product, and accordions across multiple pages<br>• Controls missing proper state information, such as the pagination controls that do not indicate the currently selected page on multiple tables across the product, the Edit controls that lack expanded/collapsed state on the Dashboards page, and the options in Add Panel control on the Edit Dashboard page that lacks selected state<br>• Controls where invalid ARIA attributes are used, such as the Select a Dashboard control on the Dashboard page, This App's control on the Datasets page, Dashboard Title field and the What's This control on the Create Dashboard page |

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## Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.2.4 Captions (Live) (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.2.4 (Web)<br>• 10.1.2.4 (Non-web document)<br>• 11.1.2.4 (Open Functionality Software)<br>• 11.1.2.4 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Supports | Web: The product does not contain any live synchronized media (video with audio) that requires real-time captioning. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.2.5 Audio Description (Prerecorded) (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.2.5 (Web)<br>• 10.1.2.5 (Non-web document)<br>• 11.1.2.5 (Open Functionality Software)<br>• 11.1.2.5 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Supports | Web: The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions. |
| 1.3.4 Orientation (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.3.4 (Web)<br>• 10.1.3.4 (Non-web document)<br>• 11.1.3.4 (Open Functionality Software)<br>• 11.1.3.4 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Supports | Web: The product does not restrict its view and operation to a single display orientation, such as portrait or landscape |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.3.5 Identify Input Purpose (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.3.5 (Web)<br>• 10.1.3.5 (Non-web document)<br>• 11.1.3.5.1 (Open Functionality Software)<br>• 11.1.3.5.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Supports | Web: The product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined. |
| 1.4.3 Contrast (Minimum) (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.3 (Web)<br>• 10.1.4.3 (Non-web document)<br>• 11.1.4.3 (Open Functionality Software)<br>• 11.1.4.3 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Partially Supports | Web: In most instances, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exceptions include:<br>• The blue text color on a grey background on the table headers when hovered/focused on the Home page<br>• Placeholder text on the Search field on the Classic Dashboard page and the Create Alert dialog<br>• Grey-colored text on multiple sections of the Created Table View page and the RapidDiag pages |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.4.4 Resize text (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.4 (Web)<br>• 10.1.4.4 (Non-web document)<br>• 11.1.4.4.1 (Open Functionality Software)<br>• 11.1.4.4.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Partially Supports | Web: In most instances, the product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality. Exceptions include:<br>• Content that disappears on the Dashboards page and Dashboard Examples Hub<br>• Content that cuts off on dialogs such as Edit Search, Edit Schedule, and Create Alert<br>• Content that overlaps such as the Filter control on the New Pivot page |
| 1.4.5 Images of Text (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.5 (Web)<br>• 10.1.4.5 (Non-web document)<br>• 11.1.4.5.1 (Open Functionality Software)<br>• 11.1.4.5.2 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Partially Supports | Web: In most instances, the product uses text instead of images of text, or the images of text can be visually customized to user viewing requirements. Exceptions include:<br>• The Splunk Turn Data into Coding text on the Dashboard |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.4.10 Reflow (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.10 (Web)<br>• 10.1.4.10 (Non-web document)<br>• 11.1.4.10 (Open Functionality Software)<br>• 11.1.4.10 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Partially Supports | Web: In most instances, pages of the product allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions [except where scrolling is required for two-dimensional content such as tables, diagrams, or maps]. Exceptions include<br>• Content that disappears at a viewport width of 320px on the Dashboard Examples Hub page<br>• Content that requires horizontal scrolling on the Data Collection Wizard page |
| 1.4.11 Non-text Contrast (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.11 (Web)<br>• 10.1.4.11 (Non-web document)<br>• 11.1.4.11 (Open Functionality Software)<br>• 11.1.4.11 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Partially Supports | Web: In most instances, the visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color(s). Exceptions include:<br>• Icons such as the checkmarks used to indicate selected items on multiple dropdowns on tabs, such as Dashboard, Recently Viewed and Shared with you on the Home page, and on the Dataset and Dataset details page and Alert icon on multiple info banners<br>• Focus indicator on controls, such as Edit on the Dataset Details page and Override on the Data Model page<br>• Interactive icons, control such as the Sort control on multiple table headers, links on the navigation section of the Search results page, and the clear field control on the search field on the Search page<br>• Border of form fields such as those on the Create Report dialog and on that of the checkboxes on the Search Results Event table |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 1.4.12 Text Spacing (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.12 (Web)<br>• 10.1.4.12 (Non-web document)<br>• 11.1.4.12 (Open Functionality Software)<br>• 11.1.4.12 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Partially Supports | Web: In most instances, the product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality. Exceptions include:<br>• The placeholder text that is cut off on the search field on the RapidDiag Task Template Wizard page<br>• The Collection Time form field that disappears on the Data Collection page |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.13 (Web)<br>• 10.1.4.13 (Non-web document)<br>• 11.1.4.13 (Open Functionality Software)<br>• 11.1.4.13 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Partially Supports | Web: In most instances, content triggered by hover or focus remains visible while triggered, remains visible while moving the pointer over it, and can be dismissed without moving the pointer or changing focus if it obscures other content. Exceptions include:<br>• Content that cannot be dismissed without moving the focus, such as the content that appears on focusing the question mark icon on the Job Settings and Export Results dialog<br>• Content that cannot be moved over with a pointer without disappearing, such as the tooltip content on multiple controls on the Search page |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 2.4.5 Multiple Ways (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.5 (Web)<br>• 10.2.4.5 (Non-web document) – Does not apply<br>• 11.2.4.5 (Open Functionality Software) – Does not apply<br>• 11.2.4.5 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Web: Supports | Web: The product provides multiple ways to navigate through pages in the product except where pages are sequential steps in a process. |
| 2.4.6 Headings and Labels (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.6 (Web)<br>• 10.2.4.6 (Non-web document)<br>• 11.2.4.6 (Open Functionality Software)<br>• 11.2.4.6 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Supports | Web: Headings and labels provided in the product adequately describe the topic or purpose of the content with which they are associated. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 2.4.7 Focus Visible (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.7 (Web)<br>• 10.2.4.7 (Non-web document)<br>• 11.2.4.7 (Open Functionality Software)<br>• 11.2.4.7 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Partially Supports | Web: In most instances, the product provides a visible indication of keyboard focus for elements on each page. Exceptions include:<br>• The Pause/Stop controls on the reports Details Page, the options on the toolbar to Edit Dashboard and on the Preferences dialog |
| 2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Supports | Web: When user interface components receive keyboard focus they are, at minimum, partially visible. |
| 2.5.7 Dragging Movements (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Supports | Web: The product does not use dragging movements for interactive functionality. |
| 2.5.8 Target Size (Minimum) (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Supports | Web: The size of targets in the product meet the requirements of this criterion. |

**level access**

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 3.1.2 Language of Parts (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.1.2 (Web)<br>• 10.3.1.2 (Non-web document)<br>• 11.3.1.2 (Open Functionality Software) – Does not apply<br>• 11.3.1.2 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: Supports | Web: Pages of the product present content in a single language. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 3.2.3 Consistent Navigation (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.2.3 (Web)<br>• 10.3.2.3 (Non-web document) – Does not apply<br>• 11.3.2.3 (Open Functionality Software) – Does not apply<br>• 11.3.2.3 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Web: Supports | Web: The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 3.2.4 Consistent Identification (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.3.2.4 (Web)<br>&bull; 10.3.2.4 (Non-web document) – Does not apply<br>&bull; 11.3.2.4 (Open Functionality Software) – Does not apply<br>&bull; 11.3.2.4 (Closed Software) – Does not apply<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software) – Does not apply to non-web software<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) – Does not apply to non-web docs | Web: Supports | Web: The product ensures that components with the same functionality are identified consistently across pages of the product. |
| 3.3.3 Error Suggestion (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.3.3.3 (Web)<br>&bull; 10.3.3.3 (Non-web document)<br>&bull; 11.3.3.3 (Open Functionality Software)<br>&bull; 11.3.3.3 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Web: Supports | Web: Where the product automatically detects input errors and provides error messages, the product also provides suggestions for correcting each error. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.3.3.4 (Web)</li><li>10.3.3.4 (Non-web document)</li><li>11.3.3.4 (Open Functionality Software)</li><li>11.3.3.4 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Web: Supports | Web: The product does not cause legal commitments, process financial transactions, or modify or delete user-controllable data. |
| 3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Supports | Web: The product does not require users to complete a cognitive function test during its authentication process. |
| 4.1.3 Status Messages (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.4.1.3 (Web)</li><li>10.4.1.3 (Non-web document)</li><li>11.4.1.3 (Open Functionality Software)</li><li>11.4.1.3 (Closed Software) – Does not apply</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508 – Does not apply | Web: Partially Supports | Web: In some instances, the product provides status messages that can be presented to assistive technologies without receiving focus. Exceptions include:<ul><li>Search results that populate when entries are made into Search fields on pages, such as the Dashboard, Datasets, and Reports</li><li>Updates on the table on the Dashboard when entries are made on the Configuration panel</li><li>Page zoom levels when interacting with the zooming controls on the Search Results page</li></ul> |

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**Table 3: Success Criteria, Level AAA**

Notes: Not Evaluated

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# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.1 Without Vision | Partially Supports | The product's features mostly allow people without vision to use screen readers to interact with user interface elements except as disclosed in:<br>• 1.1.1 Non-text Content<br>• 1.3.1 Info and Relationships<br>• 1.3.2 Meaningful Sequence<br>• 1.4.1 Use of Color<br>• 2.1.1 Keyboard<br>• 2.4.2 Page Titled<br>• 2.4.3 Focus Order<br>• 2.4.4 Link Purpose (In Context)<br>• 3.1.1 Language of Page<br>• 3.2.1 On Focus<br>• 3.2.2 On Input<br>• 3.3.1 Error Identification<br>• 4.1.2 Name, Role, Value |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.2 With Limited Vision | Partially Supports | The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in<br>• 1.1.1 Non-text Content<br>• 1.3.1 Info and Relationships<br>• 1.3.2 Meaningful Sequence<br>• 1.4.1 Use of Color<br>• 2.1.1 Keyboard<br>• 2.4.2 Page Titled<br>• 2.4.3 Focus Order<br>• 2.4.4 Link Purpose (In Context)<br>• 3.1.1 Language of Page<br>• 3.2.1 On Focus<br>• 3.2.2 On Input<br>• 3.3.1 Error Identification<br>• 3.3.2 Labels or Instructions<br>• 4.1.2 Name, Role, Value<br>• 1.4.3 Contrast (Minimum)<br>• 1.4.4 Resize Text<br>• 1.4.5 Images of Text<br>• 2.4.6 Headings and Labels<br>• 2.4.7 Focus Visible |
| 302.3 Without Perception of Color | Partially Supports | The product's features mostly allow users without perception of color to interact with user interface elements except as disclosed in:<br>• 1.4.1 Use of Color<br>• 1.4.3 Contrast (Minimum) |
| 302.4 Without Hearing | Supports | The product is usable by people without hearing. |
| 302.5 With Limited Hearing | Supports | The product is usable by people with limited hearing. |
| 302.6 Without Speech | Supports | The product is usable by people without speech. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.7 With Limited Manipulation | Partially Supports | The product features mostly allow people with limited manipulation to interact with user interface elements except as disclosed in:<br>• 2.1.1 Keyboard<br>• 2.4.2 Page titled<br>• 2.4.3 Focus order<br>• 2.4.4 Link purpose (in context)<br>• 3.2.1 On focus<br>• 4.1.2 Name, role, value<br>• 2.4.7 Focus visible |
| 302.8 With Limited Reach and Strength | Supports | The product's features allow people with limited reach or strength to interact with the user interface. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The product's features mostly allow people with limited language, cognition, and learning abilities to interact with the user interface except as disclosed in:<br>• 1.3.1 Info and Relationships<br>• 1.3.2 Meaningful Sequence<br>• 1.4.1 Use of Color<br>• 2.1.1 Keyboard<br>• 2.4.2 Page Titled<br>• 2.4.3 Focus Order<br>• 2.4.4 Link Purpose (In Context)<br>• 3.1.1 Language of Page<br>• 3.2.1 On Focus<br>• 3.2.2 On Input<br>• 3.3.1 Error Identification<br>• 4.1.2 Name, Role, Value |

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## Chapter 4: [Hardware](#)

Notes: Not Applicable


## Chapter 5: [Software](#)

Notes: Not Applicable


## Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Applicable – not tested | Documentation listing and explanation of how to use the accessibility and compatibility features was not included in the scope of this evaluation. |
| 602.3 Electronic Support Documentation | See [WCAG 2.1](#) section | See information in WCAG 2.1 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Applicable – not tested | Non-electronic documentation formats and other alternate formats usable by individuals with disabilities were not included in the scope of this evaluation. |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Applicable – not tested | ICT support services that include information on the accessibility and compatibility features required by 602.2 were not included in the scope of this evaluation. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 603.3 Accommodation of Communication Needs | Applicable – not tested | Direct user support services or referral to a point of contact that accommodates a user with disabilities was not included in the scope of this evaluation. |

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Notes:

## Chapter 4: Functional Performance Statements (FPS)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.1 Usage without vision | Partially Supports | Where the product provides visual modes of operation, it mostly allows at least one mode of operation that does not require vision so that users without vision can use screen readers to interact with user interface elements except as disclosed in:<br>• 1.1.1 Non-text content<br>• 1.3.1 Info and relationships<br>• 1.3.2 Meaningful sequence<br>• 1.4.1 Use of Color<br>• 2.1.1 Keyboard<br>• 2.4.2 Page titled<br>• 2.4.3 Focus order<br>• 2.4.4 Link purpose (in context)<br>• 3.1.1 Language of page |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | • 3.2.1 On focus<br>• 3.2.2 On Input<br>• 3.3.1 Error identification<br>• 3.3.2 Labels or instructions<br>• 4.1.2 Name, role, value<br>• 4.1.3 Status Messages |
| 4.2.2 Usage with limited vision | Partially Supports | Where the product provides visual modes of operation, it mostly provides features that enable users to make better use of their limited vision except as disclosed in:<br>• 1.1.1 Non-text content<br>• 1.4.1 Use of Color<br>• 2.1.1 Keyboard<br>• 2.4.2 Page titled<br>• 2.4.3 Focus order<br>• 2.4.4 Link purpose (in context)<br>• 3.2.1 On focus<br>• 3.2.2 On Input<br>• 3.3.1 Error identification<br>• 3.3.2 Labels or instructions<br>• 4.1.2 Name, role, value<br>• 1.3.5 Identify Input Purpose<br>• 1.4.3 Contrast (minimum)<br>• 1.4.4 Resize text<br>• 1.4.5 Images of text<br>• 1.4.10 Reflow<br>• 1.4.11 Non-Text Contrast<br>• 1.4.12 Text Spacing<br>• 1.4.13 Content on Hover or Focus<br>• 2.4.7 Focus visible<br>• 4.1.3 Status messages |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.3 Usage without perception of colour | Partially Supports | Where the product provides visual modes of operation, it mostly allows at least one mode of operation that does not require user perception of color except as disclosed in:<br>• 1.4.1 Use of Color<br>• 1.4.3 Contrast (minimum)<br>• 1.4.5 Images of text<br>• 1.4.11 Non-Text Contrast |
| 4.2.4 Usage without hearing | Supports | Where the product provides auditory modes of operation, it allows at least one mode of operation that does not require hearing. |
| 4.2.5 Usage with limited hearing | Supports | Where the product provides auditory modes of operation, functions of the product are usable for users with limited hearing. |
| 4.2.6 Usage with no or limited vocal capability | Supports | Where the product requires vocal input from users, functions of the product do not require users to generate vocal output. |
| 4.2.7 Usage with limited manipulation or strength | Partially Supports | Where the product requires manual actions, functions of the product can mostly be used through alternative actions not requiring manipulation, simultaneous action or hand strength except as disclosed in:<br>• 2.1.1 Keyboard<br>• 2.4.2 Page titled<br>• 2.4.3 Focus order<br>• 2.4.4 Link purpose (in context)<br>• 3.2.1 On focus<br>• 3.2.2 On Input<br>• 1.4.13 Content on Hover or Focus<br>• 2.4.7 Focus visible |
| 4.2.8 Usage with limited reach | Supports | All functions of the product can be used with limited reach. |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | The product does not contain flashing content. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.10 Usage with limited cognition, language or learning | Partially Supports | The product mostly allows for functionality that provides features and/or presentation that makes it simpler and easier to understand, operate and use except as disclosed in:<br>• 2.4.2 Page titled<br>• 2.4.3 Focus order<br>• 2.4.4 Link purpose (in context)<br>• 2.5.3 Label in Name<br>• 3.2.1 On focus<br>• 3.2.2 On Input<br>• 3.3.1 Error identification<br>• 1.4.12 Text Spacing<br>• 1.4.13 Content on Hover or Focus<br>• 2.4.7 Focus Visible<br>• 4.1.3 Status Messages |
| 4.2.11 Privacy | Supports | The product maintains user privacy when accessibility features are used. |

## Chapter 5: Generic Requirements

Notes: Not Applicable

## Chapter 6: ICT with Two-Way Voice Communication

Notes: Not Applicable

## Chapter 7: ICT with Video Capabilities

Notes: Not Applicable

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**Chapter 8: Hardware**

Notes: Not Applicable

**Chapter 9: [Web](#) (see [WCAG 2.1 section](#))**

**Chapter 10: [Non-Web Documents](#)**

Notes: Not Applicable

**Chapter 11: [Software](#)**

Notes: Not Applicable

**Chapter 12: [Documentation and Support Services](#)**

Notes: Not Applicable

**Chapter 13: [ICT Providing Relay or Emergency Service Access](#)**

Notes: Not Applicable

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