# Splunk Accessibility Conformance Report International Edition

(VPAT<sup>®</sup> Version 2.4)

| Product Name/Version:    | Splunk Enterprise / 9.1.0   |
|--------------------------|---|
| Product Description:     | Splunk Enterprise is a software product that enables you to search, analyze, and visualize the data gathered from the components of your IT infrastructure or business operations.  |
| Date:                    | March 15, 2023  |
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| Notes:                   | This document is an increment to prior VPAT for Splunk Enterprise 9.1.0<br>This is a web-based application only. Therefore, the following references from the conformance level and<br>remarks columns have been removed: Electronic Docs, Software, Close, and Authoring Tools. The scope of our<br>accessibility testing covers non-admin user roles only. Pages/components applying to the admin function have<br>not been tested. |
| Evaluation Methods Used: | Automated evaluation scans and manual evaluation by experienced reviewers.  |

# **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline   | Included In Report |
|--|--------------------|
| Web Content Accessibility Guidelines 2.0   | Level A (Yes)      |
|  | Level AA (Yes)     |
|  | Level AAA (No)     |
| Web Content Accessibility Guidelines 2.1   | Level A (Yes)      |
|  | Level AA (Yes)     |
|  | Level AAA (No)     |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018  | (Yes)              |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11) | (Yes)              |

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

#### Table 1: Success Criteria, Level A

Notes: This is a web-based application only. Therefore, the following references from the conformance level and remarks columns have been removed: Electronic Docs, Software, Close, and Authoring Tools.

| Criteria   | Conformance Level       | Remarks and Explanations   |
|--|-------------------------|--|
| 1.1.1 Non-text Content (Level A)<br>Also applies to:   |                         |  |
| EN 301 549 Criteria<br>9.1.1.1 (Web)<br>10.1.1.1 (Non-web document)<br>11.1.1.1.1 (Open Functionality Software)<br>11.1.1.1.2 (Closed Functionality Software)<br>11.8.2 (Authoring Tool)<br>12.1.2 (Product Docs)<br>12.2.4 (Support Docs)<br>Revised Section 508<br>501 (Web)(Software)<br>504.2 (Authoring Tool)<br>602.3 (Support Docs)   | Web: Partially Supports | <ul> <li>Web: The application meets the non-text content requirement which means that all images have an alt text value.</li> <li>Exception: <ul> <li>The images on the "Authorization" page are missing alt text value</li> </ul> </li> </ul> |
| <ul> <li>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.1.2.1 (Web)</li> <li>10.1.2.1 (Non-web document)</li> <li>11.1.2.1.1 (Open Functionality Software)</li> <li>11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: Not Applicable     | Web: Not Applicable  |
| 1.2.2 Captions (Prerecorded) (Level A)<br>Also applies to:<br>EN 301 549 Criteria  | Web: Not Applicable     | Web: Not Applicable  |

| Criteria   | Conformance Level        | Remarks and Explanations  |
|--|--------------------------|---|
| <ul> <li>9.1.2.2 (Web)</li> <li>10.1.2.2 (Non-web document)</li> <li>11.1.2.2 (Open Functionality Software)</li> <li>11.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |                          |   |
| <ul> <li>602.3 (Support Docs)</li> <li>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.1.2.3 (Web)</li> <li>10.1.2.3 (Non-web document)</li> <li>11.1.2.3.1 (Open Functionality Software)</li> <li>11.1.2.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: Not Applicable      | Web: Not Applicable   |
| <ul> <li>1.3.1 Info and Relationships (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.3.1 (Web)</li> <li>10.1.3.1 (Non-web document)</li> <li>11.1.3.1.1 (Open Functionality Software)</li> <li>11.1.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> </ul>  | Web: Partially Supported | <ul> <li>Web: Some of the information, structure, and relationships can be programmatically determined.</li> <li>The close button on the modal is announced as the "Close graphic" button.</li> <li>The empty rows on the table on the "Authorization" page are not announced as "Empty" which can be confusing for screen reader users.</li> </ul> |

| Criteria  | Conformance Level | Remarks and Explanations  |
|---|-------------------|---|
| <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                   | <ul> <li>The admin "tooltip" on the Authorization page does not provide enough information to the user about the tooltip.</li> <li>The items in the "Index" field submenu on the Authorization page are not announced to the user when selected and the items are announced as "Spelling Errors"</li> <li><dt> and <dd> elements are not contained by a <dl> on the Archive Summary page.</dl></dd></dt></li> <li>There are two focuses available on the screen and NVDA does not read out the correct info to the user when they expand the "Select Indexes Filter" menu.</li> <li>The "Remove Row" button is announced as the "Remove Row Graphic" button.</li> <li>The "Add Dimension Filter" button does not announced as Plus graphic</li> <li>The "Add dimension Filter" button does not announce the action initiated and no focus is visible on the page.</li> <li>The "error" icon with the message is not announced to the user with screen reader arrow keys.</li> <li>The "Export" link is disabled but that information is not announced to the user by the screen reader.</li> <li>"Learn More" links are not descriptive enough "Search String" focus renders invalid information to the user which is irrelevant.</li> <li>The section expand/collapse section on the "Summary" page of Monitoring Console does not interact with screen reader.</li> </ul> |

| Criteria | Conformance Level | Remarks and Explanations  |
|----------|-------------------|---|
|          |                   | <ul> <li>The screen reader does not announce the content on the page while navigating on "risky commands" page</li> <li>Screen reader does not announce the modal header info to the user on "upload apps" modal</li> <li>The tooltip information is not read to the user by the screen reader on UDF page</li> <li>Add federated panel_Alert Error message is not conveyed by the screen reader</li> <li>Add federated Panel_Confirm message is not conveyed by the screen reader</li> <li>Add federated Panel_Confirm message is not being announced by the screen reader</li> <li>Add federated Panel_Confirm message is not being announced by the screen reader</li> <li>Add federated Panel_Learn more links are not descriptive enough to the users</li> <li>Add federated page_keyboard navigation information is not being announced</li> <li>Errors messages is not being announced</li> <li>Checkboxes select/checked both states are being announced</li> <li>Dashboard_two skip links on the page_one should be removed within the page</li> <li>Dashboard selected item is not being announced which can be confusing to the screen reader users</li> <li>Error Required field labels should be announced</li> <li>Confirmation information is not being announced which can be confusing to the screen reader users</li> <li>Error Required field labels should be announced</li> <li>Confirmation information is not being announced by the screen reader</li> <li>Multiple with same name "Remove buttons" should have unique labels to identify by the screen reader users.</li> <li>Fields Labels are not being announced corresponded to the field information</li> </ul> |

| Criteria | Conformance Level | Remarks and Explanations  |
|----------|-------------------|---|
|          |                   | <ul> <li>Link to studio dashboard is not being<br/>announced</li> <li>Ingest Actions_checkboxes and radio buttons<br/>are not announced association to field group<br/>label</li> <li>Ingest Actions_Browse or paste from clipboard<br/>button should be more descriptive.</li> </ul>   |
|          |                   | <ul> <li>Assist Breadcrumb dropdown not enough<br/>information is given to the screen reader users</li> <li>Assist_All indicators_ Table data cells are<br/>missing or empty</li> <li>Assist All Indicators_ Results column icon<br/>information is not being announced</li> <li>Dashboard_Edit Permissions labels are not<br/>announced association to the checkboxes</li> <li>Search and Reporting_All pages_tables action<br/>column all links have given the same name</li> <li>Search and Reporting_Reports pages_select<br/>time range_radio buttons are not announced<br/>association to the group label</li> <li>Search and Reporting_Sort column<br/>information is not being announced</li> <li>Search and reporting page_Table row data is<br/>not announced association to the column<br/>header</li> <li>Search and Reporting_Reports page_edit<br/>permission checkbox disabled state is not</li> </ul> |
|          |                   | <ul> <li>being announced by the screen reader</li> <li>Extra info is being announced before the Save button.</li> <li>Dashboard_Trusted domain list Delete header info is not being announced association to the close button</li> <li>Search and reporting_Banner information is not being announced by screen reader.</li> </ul>  |

| Criteria  | Conformance Level | Remarks and Explanations  |
|---|-------------------|---|
|   |                   | <ul> <li>Dashboard Inputs on canvas selection updates are not being announced by the screen reader.</li> <li>Studio dashboard_ inputs labels are not being announced associated with the list box.</li> <li>Dashboard data overview the edit/delete should have unique labels.</li> <li>Dashboard Event viewer Viz_ Paginator next and previous button no further information is being announced by the screen reader</li> <li>Home page_ table rows reading each row data- click to sort is announced repeatedly.</li> <li>Home page_ recently viewed_ menu items_ incorrect instructions are given.</li> <li>Home Page Paginator selected items not being announced.</li> <li>Home page_Left Nav Pin/unpin buttons-after action is initiated no further information is announced by the screen reader.</li> </ul> |
| <ul> <li>1.3.2 Meaningful Sequence (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.1.3.2 (Web)</li> <li>10.1.3.2 (Non-web document)</li> <li>11.1.3.2.1 (Open Functionality Software)</li> <li>11.1.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul> </li> </ul> | Web: Supports     | Web: The application supports meaningful sequence<br>as it relates to reading and navigation order.   |

| Criteria   | Conformance Level        | Remarks and Explanations   |
|--|--------------------------|--|
| 602.3 (Support Docs)   |                          |  |
| 1.3.3 Sensory Characteristics (Level A)         Also applies to:         EN 301 549 Criteria         9.1.3.3 (Web)         10.1.3.3 (Non-web document)         11.1.3.3 (Open Functionality Software)         11.1.3.3 (Closed Software)         11.8.2 (Authoring Tool)         12.1.2 (Product Docs)         Revised Section 508         501 (Web)(Software)         504.2 (Authoring Tool)         602.3 (Support Docs)   | Web: Partially Supported | <ul> <li>Web: The application meets compliance requirements for instruction not relying on shape, size, or visual location.</li> <li>Error icon on the "Risky Commands" page is not announced to the user by the screen reader</li> <li>The "toggle switches" on the "View options" UDF announced as selected and pressed on</li> <li>The "Enable Automation UI updates" switch announces enable/disable, selected/not selected instead of on and off</li> <li>Dashboard_ Visualization banner warning icon information is not being conveyed</li> </ul> |
| <ul> <li>1.4.1 Use of Color (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.1.4.1 (Web)</li> <li>10.1.4.1 (Non-web document)</li> <li>11.1.4.1 (Open Functionality Software)</li> <li>11.1.4.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: Partially Supported | <ul> <li>Web: The application supports color-coding and additional methods being used to convey content or distinguish visual elements.</li> <li>Dashboard Warning message Learn more link needs to be underlined</li> <li>Color is the only way of conveying the Alert message</li> </ul>   |
| <ul> <li>1.4.2 Audio Control (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.4.2 (Web)</li> <li>10.1.4.2 (Non-web document)</li> <li>11.1.4.2 (Open Functionality Software)</li> <li>11.1.4.2 (Closed Software)</li> </ul>   | Web: Not Applicable      | Web: There is no auto-playing audio included in the application.   |

| Criteria   | Conformance Level        | Remarks and Explanations  |
|--|--------------------------|---|
| <ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |                          |   |
| <ul> <li>2.1.1 Keyboard (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.1.1 (Web)</li> <li>10.2.1.1 (Non-web document)</li> <li>11.2.1.1 (Open Functionality Software)</li> <li>11.2.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: Partially Supported | <ul> <li>Web: The supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections).</li> <li>Exception: <ul> <li>The user is unable to access "Test" field on Dashboard</li> <li>The user is unable to access the charts with Keyboard when they are saved in Dashboard.</li> <li>The clear "X" button is not accessible by keyboard on the "View Index Inheritance" page.</li> <li>Non-interactive elements on the page get focus which is incorrect behavior.</li> <li>The focus does not land on selected tab and does not move inside tabs with Arrow keys on "Federated search" page</li> <li>The "X" remove button once the user upload a file on "Upload apps" modal does not get focus with keyboard</li> <li>The right nav menu items on the dashboard are not accessible by the keyboard.</li> </ul> </li> </ul> |

| Criteria   | Conformance Level        | Remarks and Explanations  |
|--|--------------------------|---|
|  |                          | <ul> <li>Add federated provider panel_radio<br/>buttons_make selection with arrow keys</li> <li>Dashboard token_Drilldown_Set token_<br/>Values doesn't have keyboard access</li> <li>Save button once the user makes the changes<br/>to the code Save button is not keyboard<br/>Accessible</li> <li>Choose default Dashboard Panel selection<br/>dropdown doesn't open with space or enter<br/>key</li> <li>The close "X" button is not accessible by<br/>keyboard on the "Explore Splunk Enterprise"<br/>page</li> <li>Dashboard drilldown_dropdown_correct<br/>information is not given to navigate the<br/>dropdown information.</li> <li>Ingest Actions_ Expandable section is not<br/>keyboard accessible</li> <li>Dashboard_"Warn users when leaving Splunk"<br/>message is not triggered with keyboard.</li> <li>Search and Reporting_Date picker calendar is<br/>not keyboard accessible</li> <li>Studio Dashboard All charts and inputs no<br/>access to configure selection unless mouse key<br/>is used</li> <li>Dashboard Inputs on canvas dropdown inputs<br/>drag &amp; drop functionality is not accessible via<br/>keyboard or screen reader</li> <li>Dashboard Studio - Updated base + chain<br/>behavior data overview configure is not<br/>keyboard accessible.</li> </ul> |
| 2.1.2 No Keyboard Trap (Level A)<br>Also applies to: | Web: Partially Supported | Web: The application supports most components that  |
| EN 301 549 Criteria                                  |                          | receive keyboard focus, focus can be moved away   |

| Criteria  | Conformance Level     | Remarks and Explanations  |
|---|-----------------------|---|
| <ul> <li>9.2.1.2 (Web)</li> <li>10.2.1.2 (Non-web document)</li> <li>11.2.1.2 (Open Functionality Software)</li> <li>11.2.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                       | <ul> <li>from that component using the keyboard, with some minor exceptions</li> <li>Exception: <ul> <li>There is a keyboard trap when user expands "Select filter" button on Analytics page</li> <li>Dashboard Data overviews query field has a keyboard trap as user can't move out of it.</li> </ul> </li> </ul> |
| <ul> <li>2.1.4 Character Key Shortcuts (Level A 2.1 only)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.1.4 (Web)</li> <li>10.2.1.4 (Non-web document)</li> </ul>   | Web: Supports         | Web: The application is a web-based application that<br>does not utilize single-character key shortcuts.  |
| <ul> <li>2.2.1 Timing Adjustable (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</li> <li>9.2.2.1 (Web)</li> <li>10.2.2.1 (Non-web document)</li> <li>11.2.2.1 (Open Functionality Software)</li> <li>11.2.2.1 (Closed Software)</li> </ul>  | Web: Does not Support | Web: The application does not have session timeout<br>alerts to notify users when the sessions are about to<br>end.   |

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| <ul> <li>2.2.2 Pause, Stop, Hide (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.2.2.2 (Web)</li> <li>10.2.2.2 (Non-web document)</li> <li>11.2.2.2 (Open Functionality Software)</li> <li>11.2.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>                | Web: Supports     | Web: The application supports the Pause and Stop<br>functionality for moving and scrolling search results.   |
| <ul> <li>2.3.1 Three Flashes or Below Threshold (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.2.3.1 (Web)</li> <li>10.2.3.1 (Non-web document)</li> <li>11.2.3.1 (Open Functionality Software)</li> <li>11.2.3.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: Supports     | Web: The application supports real-time search<br>causing the page to update within the acceptable<br>range, and it can be disabled in the GUI if necessary. |
| <ul> <li>2.4.1 Bypass Blocks (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.4.1 (Web)</li> <li>10.2.4.1 (Non-web document) – Does not apply</li> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>11.2.4.1 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> </ul>   | Web: Supports     | Web: The application provides the ability to skip<br>navigation and other page elements that may be<br>repeated across web pages where applicable.           |

| Criteria  | Conformance Level        | Remarks and Explanations   |
|---|--------------------------|--|
| <ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>  |                          |  |
| <ul> <li>2.4.2 Page Titled (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.4.2 (Web)</li> <li>10.2.4.2 (Non-web document)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>11.2.4.2 (Closed Software) - Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Supports            | Web: The application uses descriptive and informative<br>titles that are applied to pages within the application.  |
| <ul> <li>2.4.3 Focus Order (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.4.3 (Web)</li> <li>10.2.4.3 (Non-web document)</li> <li>11.2.4.3 (Open Functionality Software)</li> <li>11.2.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                   | Web: Partially Supported | <ul> <li>Web: The application uses a logical tab order that preserves meaning and operability with some exceptions.</li> <li>Exception: <ul> <li>The focus does not land on "Close" button when user opens up the "Save to dashboard" panel.</li> <li>There are two focuses available on the screen and NVDA does not read out the correct info to the user when they expand the "Select Indexes Filter" menu.</li> <li>The focus order is incorrect on the footer button on the page of the "Add new filter" button.</li> </ul> </li> </ul> |

| Criteria | Conformance Level | Remarks and Explanations   |
|----------|-------------------|--|
|          |                   | <ul> <li>The "Add dimension Filter" button does not announce the action initiated and no focus is visible on the page.</li> <li>The focus does not land where it was initiated when the user "Applies" the changes into the "Add filter" button.</li> <li>The focus does not land on selected tab and does not move inside tabs with Arrow keys on "Federated search" page</li> <li>The focus does not return to the initiated element when user closes the "Add Federated Provider" modal</li> <li>When user activates the "Add Federated Provider" button, the focus does not land on "risky commands" page, the focus is incorrect along with other interactions.</li> <li>The focus does not return to the initiated element when user closes the modal on risky commands page.</li> <li>The focus does not return to the initiated state from "Clone Dashboard" modal to Actions menu</li> <li>The focus should land on "X" close button on "Automation UI Updates" modal</li> <li>once user access the restrict button from the message box_Focus doesn't return back to the toggle button where the action was initiated</li> <li>"Skip to navigation" link focus jumps from the main page to Find field button.</li> </ul> |

| Criteria   | Conformance Level        | Remarks and Explanations   |
|--|--------------------------|--|
|  |                          | <ul> <li>Ingest Actions Create New Ruleset_Sourcetype<br/>menu items after making it selection_Focus<br/>jumps to the top of the page</li> <li>Configure Limits_from last item focus jumps to<br/>the top not to the save button.</li> </ul> |
| 2.4.4 Link Purpose (In Context) (Level A)                                |                          |  |
| Also applies to:   |                          |  |
| EN 301 549 Criteria  |                          |  |
| • 9.2.4.4 (Web)  |                          |  |
| <ul> <li>10.2.4.4 (Non-web document)</li> </ul>                          |                          | Web: This purpose of each link is determined from the  |
| <ul> <li>11.2.4.4 (Open Functionality Software)</li> </ul>               |                          | link text or from the link text and its context.   |
| • 11.2.4.4 (Closed Software  | Web: Partially Supported | • The "Learn More" link on "risky commands"  |
| • 11.8.2 (Authoring Tool)  |                          | page is not descriptive enough, does not<br>provide user info about the link.  |
| • 12.1.2 (Product Docs)  |                          |  |
| • 12.2.4 (Support Docs)  |                          |  |
| Revised Section 508  |                          |  |
| <ul> <li>501 (Web)(Software)</li> <li>E04.2 (Authoring Taol)</li> </ul>  |                          |  |
| <ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                          |  |
| 2.5.1 Pointer Gestures (Level A 2.1 only)                                |                          |  |
| Also applies to:   |                          |  |
| EN 301 549 Criteria  |                          |  |
| • 9.2.5.1 (Web)  |                          |  |
| <ul> <li>10.2.5.1 (Non-web document)</li> </ul>                          |                          | Web: The requirement is applicable only to handheld  |
| <ul> <li>11.2.5.1 (Open Functionality Software)</li> </ul>               | Web: Not Applicable      | devices, such as mobile phones and computer tablets.   |
| • 11.2.5.1 (Closed Software)   |                          | Splunk Enterprise's GUI is designed for desktop and  |
| • 11.8.2 (Authoring Tool)  |                          | laptop use. As such, this requirement is not applicable.   |
| • 12.1.2 (Product Docs)  |                          |  |
| • 12.2.4 (Support Docs)  |                          |  |
| Revised Section 508 – Does not apply                                     |                          |  |
| 2.5.2 Pointer Cancellation (Level A 2.1 only)                            |                          | Web: The requirement is applicable only to handheld  |
| Also applies to:   |                          | devices, such as mobile phones and computer tablets.   |
| EN 301 549 Criteria  | Web: Not Applicable      | Splunk Enterprise's GUI is designed for desktop and  |
| • 9.2.5.2 (Web)  |                          | laptop use. As such, this requirement is not applicable.   |
| <ul> <li>10.2.5.2 (Non-web document)</li> </ul>                          |                          |  |

| Criteria   | Conformance Level       | Remarks and Explanations   |
|--|-------------------------|--|
| • 11.2.5.2 (Open Functionality Software)                     |                         |  |
| • 11.2.5.2 (Closed Software)                                 |                         |  |
| • 11.8.2 (Authoring Tool)                                    |                         |  |
| • 12.1.2 (Product Docs)                                      |                         |  |
| • 12.2.4 (Support Docs)                                      |                         |  |
| Revised Section 508 – Does not apply                         |                         |  |
| 2.5.3 Label in Name (Level A 2.1 only)                       |                         |  |
| Also applies to:   |                         |  |
| EN 301 549 Criteria  |                         | Web: Controls which include text or images of text are   |
| • 9.2.5.3 (Web)  |                         | labeled properly throughout the application.   |
| • 10.2.5.3 (Non-web document)                                |                         | Exceptions:  |
| • 11.2.5.3.1 (Open Functionality Software)                   | Web: Partially Supports | <ul> <li>Some fields on ingest actions page</li> </ul>   |
| • 11.2.5.3.2 (Closed Software)                               |                         | <ul> <li>Some dashboard field labels</li> </ul>  |
| • 11.8.2 (Authoring Tool)                                    |                         | <ul> <li>Federated search inputs</li> </ul>  |
| • 12.1.2 (Product Docs)                                      |                         |  |
| • 12.2.4 (Support Docs)                                      |                         |  |
| Revised Section 508 – Does not apply                         |                         |  |
| 2.5.4 Motion Actuation (Level A 2.1 only)                    |                         |  |
| Also applies to:   |                         | Web: The requirement is applicable only to handheld<br>devices, such as mobile phones and computer tablets<br>Splunk Enterprise's GUI is designed for desktop and<br>laptop use. As such, this requirement is not applicable |
| EN 301 549 Criteria  | Web: Not Applicable     |  |
| • 9.2.5.4 (Web)  |                         |  |
| <ul> <li>10.2.5.4 (Non-web document)</li> </ul>              |                         |  |
| <ul> <li>11.2.5.4 (Open Functionality Software)</li> </ul>   |                         |  |
| • 11.2.5.4 (Closed Software)                                 |                         |  |
| • 11.8.2 (Authoring Tool)                                    |                         |  |
| • 12.1.2 (Product Docs)                                      |                         |  |
| • 12.2.4 (Support Docs)                                      |                         |  |
| Revised Section 508 – Does not apply                         |                         |  |
| 3.1.1 Language of Page (Level A)                             |                         |  |
| Also applies to:   |                         |  |
| EN 301 549 Criteria  |                         |  |
| • 9.3.1.1 (Web)  | Web: Supports           | Web: The application has language attributes on the HTML element that are set on each page.  |
| <ul> <li>10.3.1.1 (Non-web document)</li> </ul>              |                         |  |
| <ul> <li>11.3.1.1.1 (Open Functionality Software)</li> </ul> |                         |  |
| • 11.3.1.1.2 (Closed Software)                               |                         |  |
| • 11.8.2 (Authoring Tool)                                    |                         |  |

| Criteria   | Conformance Level        | Remarks and Explanations  |
|--|--------------------------|---|
| <ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |                          |   |
| <ul> <li>3.2.1 On Focus (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Partially Supported | <ul> <li>Web: The application supports the context staying the same when a component receives focus.</li> <li>Exception: <ul> <li>The "inspect" link opens in a new tab; info is not announced by the screen reader.</li> </ul> </li> </ul>   |
| <ul> <li>3.2.2 On Input (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.2.2 (Web)</li> <li>10.3.2.2 (Non-web document)</li> <li>11.3.2.2 (Open Functionality Software)</li> <li>11.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Partially Supported | <ul> <li>Web: Changing the setting of a component does not initiate a change of context.</li> <li>Exception: <ul> <li>The "RapidDiag" link opening in new tab is not announced as same by the screen reader</li> <li>The "Learn More" link inside the modal on "risky commands" page does not announce as opening in new tab</li> </ul> </li> </ul> |

| Criteria   | Conformance Level        | Remarks and Explanations  |
|--|--------------------------|---|
| <ul> <li>3.3.1 Error Identification (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.3.1 (Web)</li> <li>10.3.3.1 (Non-web document)</li> <li>11.3.3.1.1 (Open Functionality Software)</li> <li>11.3.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>        | Web: Partially Supported | <ul> <li>Web: The application supports labeling for elements that require a specific format, value or length where appropriate.</li> <li>Exceptions: <ul> <li>The messages displayed on the upload apps page is not announced to the user</li> <li>The messages displayed on the UDF page is not announced to the user</li> <li>Federated Search_Add Provider_The Alert message is not being announced by the screen reader</li> </ul> </li> </ul>  |
| <ul> <li>3.3.2 Labels or Instructions (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</li> <li>9.3.3.2 (Web)</li> <li>10.3.3.2 (Non-web document)</li> <li>11.3.3.2 (Open Functionality Software)</li> <li>11.3.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Partially Supported | <ul> <li>Web: The application buttons and links are labeled properly throughout the application.</li> <li>Exceptions: <ul> <li>Add federated panel_agree checkbox is not being announced association to the label</li> <li>Dashboard Studio_Add Drilldown_ dropdown items are not announced association to the dropdown label</li> <li>Dashboard_Trused domain list field label should be announced as it is shown on the screen.</li> <li>Home Page_ recently viewed tab Search field should have descriptive label to have better search experience.</li> </ul> </li> </ul> |
| <ul> <li>4.1.1 Parsing (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.4.1.1 (Web)</li> <li>10.4.1.1 (Non-web document)</li> <li>11.4.1.1.1 (Open Functionality Software)</li> </ul>   | Web: Supports            | Web: Elements on the page have significant<br>HTML/XHTML validation.  |

| Criteria   | Conformance Level        | Remarks and Explanations  |
|--|--------------------------|---|
| <ul> <li>11.4.1.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |                          |   |
| <ul> <li>4.1.2 Name, Role, Value (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.4.1.2 (Web)</li> <li>10.4.1.2 (Non-web document)</li> <li>11.4.1.2.1 (Open Functionality Software)</li> <li>11.4.1.2.2 (Closed Software) – Not required</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: Partially Supported | <ul> <li>Web: For Most user interface components, the name and role can be programmatically determined; states, properties and values that can be set by the user can be set and notification of changes to these items is available to users with assistive technologies but with exception.</li> <li>Exception: <ul> <li>Allowed ARIA attributes are missing for the elements on the "View Index Inheritance" page.</li> <li>The "?" button inside the health report is missing label</li> <li>One of the footer button in the modal on "risky commands" page is announced as link.</li> <li>The "X" close button on "Upload App" modal is announced as "False" button</li> <li>Dashboard studio token_ expand/collapse missing labels</li> <li>Learn more "link" role is missing</li> <li>The "x" button is missing the role and proper label</li> </ul> </li> </ul> |

#### Table 2: Success Criteria, Level AA

Notes: This is a web-based application only. Therefore, the following references from the conformance level and remarks columns have been removed: Electronic Docs, Software, Close, and Authoring Tools.

| Criteria   | Conformance Level   | Remarks and Explanations  |
|--|---------------------|---|
| <ul> <li>1.2.4 Captions (Live) (Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria</li> <li>9.1.2.4 (Web)</li> <li>10.1.2.4 (Non-web document)</li> <li>11.1.2.4 (Open Functionality Software)</li> <li>11.1.2.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Not Applicable | Web: Captions are not offered as a core functionality in<br>the application because no <u>live audio</u> content and no<br><u>synchronized media</u> is included in the core application.                                       |
| 1.2.5 Audio Description (Prerecorded) (Level AA)         Also applies to:         EN 301 549 Criteria         9.1.2.5 (Web)         10.1.2.5 (Non-web document)         11.1.2.5 (Open Functionality Software)         11.1.2.5 (Closed Software)         11.8.2 (Authoring Tool)         12.1.2 (Product Docs)         Revised Section 508         501 (Web)(Software)         504.2 (Authoring Tool)         602.3 (Support Docs)                                      | Web: Not Applicable | Web: Audio descriptions are not offered as a core<br>functionality in the application because no <u>live audio</u><br>content and no <u>synchronized media</u> is included in the<br>core application.                          |
| 1.3.4 Orientation (Level AA 2.1 only)         Also applies to:         EN 301 549 Criteria         9.1.3.4 (Web)         10.1.3.4 (Non-web document)         11.1.3.4 (Open Functionality Software)         11.1.3.4 (Closed Software)         11.8.2 (Authoring Tool)   | Web: Not Applicable | Web: This requirement is applicable only to handheld<br>devices, such as mobile phones and computer tablets.<br>Splunk Enterprise's GUI is designed for desktop and<br>laptop use. As such, this requirement is not applicable. |

| Criteria   | Conformance Level        | Remarks and Explanations   |
|--|--------------------------|--|
| <ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>   |                          |  |
| <ul> <li>1.3.5 Identify Input Purpose (Level AA 2.1 only)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.3.5 (Web)</li> <li>10.1.3.5 (Non-web document)</li> <li>11.1.3.5.1 (Open Functionality Software)</li> <li>11.1.3.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>                             | Web: Does Not Support    | Web: Inputs are not uniformly marked up to implement<br>autofill or other form input data at this time   |
| <ul> <li>1.4.3 Contrast (Minimum) (Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.1.4.3 (Web)</li> <li>10.1.4.3 (Non-web document)</li> <li>11.1.4.3 (Open Functionality Software)</li> <li>11.1.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: Partially Supported | <ul> <li>Web: Much of the application supports the minimum contrast requirements of WCAG 2.0 AA with contrast ratio equal to or greater than 4.5:1.</li> <li>Exception: <ul> <li>The color contrast fails on Splunk Enterprise</li> <li>The color contrast ratio fails on "View Index Inheritance"</li> <li>The text on the screen fails color contrast ratio of 4.5:1 on the "Archive Management" page</li> <li>Ingest Actions Route to destination menu items selected state is not easily identified as the color ratio is low</li> <li>Search and Reporting page_Calendar selected date is failing the contrast ratio</li> </ul> </li> </ul> |
| <ul> <li>1.4.4 Resize text (Level AA)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.4.4 (Web)</li> </ul>   | Web: Partially Supported | Web: The application supports zooming with 3 <sup>rd</sup> party applications and also 200% with no loss in content or functionality.  |

| Criteria  | Conformance Level     | Remarks and Explanations   |
|---|-----------------------|--|
| <ul> <li>10.1.4.4 (Non-web document)</li> <li>11.1.4.4.1 (Open Functionality Software)</li> <li>11.1.4.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |                       | <ul> <li>Exception: <ul> <li>Resize 200% page functionally is not accessible</li> <li>Add Federated Panel_ resize the browser to 200%_ page is not wrapping to fit the screen</li> <li>200% page functionality not wrapping to fit the screen</li> <li>Health Reports Panel _lost of functionality when browser is set to 200%</li> <li>Ingest Actions_Navigation bar dropdown menu text is not wrapping to fit the screen</li> <li>Search and Reporting page_200% the Table Title column is not wrapping</li> </ul></li></ul> |
| <ul> <li>1.4.5 Images of Text (Level AA)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.4.5 (Web)</li> <li>10.1.4.5 (Non-web document)</li> <li>11.1.4.5.1 (Open Functionality Software)</li> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Supports         | Web: Alt-text is provided for all images that represent text and have contextual meaning in the application.   |
| 1.4.10 Reflow (Level AA 2.1 only)Also applies to:EN 301 549 Criteria9.1.4.10 (Web)10.1.4.10 (Non-web document)11.1.4.10 (Open Functionality Software)11.1.4.10 (Closed Software)11.8.2 (Authoring Tool)12.1.2 (Product Docs)  | Web: Does not Support | Web: Pages do not uniformly reflow to single column<br>view at this time.  |

| Criteria  | Conformance Level       | Remarks and Explanations  |
|---|-------------------------|---|
| • 12.2.4 (Support Docs)                                     |                         |   |
| Revised Section 508 – Does not apply                        |                         |   |
| 1.4.11 Non-text Contrast (Level AA 2.1 only)                |                         |   |
| Also applies to:  |                         |   |
| EN 301 549 Criteria   |                         |   |
| • 9.1.4.11 (Web)  |                         | Wah Many user interface components and graphical  |
| • 10.1.4.11 (Non-web document)                              |                         | Web: Many user interface components and graphical objects meet the 3:1 contrast standard. |
| • 11.1.4.11 (Open Functionality Software)                   | Web: Partially Supports | Exceptions: Some inputs, charts, and buttons do not yet                                   |
| • 11.1.4.11 (Closed Software)                               |                         | meet this standard.   |
| • 11.8.2 (Authoring Tool)                                   |                         | meet this standard.   |
| • 12.1.2 (Product Docs)                                     |                         |   |
| • 12.2.4 (Support Docs)                                     |                         |   |
| Revised Section 508 – Does not apply                        |                         |   |
| 1.4.12 Text Spacing (Level AA 2.1 only)                     |                         |   |
| Also applies to:  |                         |   |
| EN 301 549 Criteria   |                         |   |
| • 9.1.4.12 (Web)  |                         |   |
| <ul> <li>10.1.4.12 (Non-web document)</li> </ul>            |                         |   |
| <ul> <li>11.1.4.12 (Open Functionality Software)</li> </ul> | Web: Does not support   | Web: Pages do not support text spacing at this time.                                      |
| • 11.1.4.12 (Closed Software)                               |                         |   |
| • 11.8.2 (Authoring Tool)                                   |                         |   |
| • 12.1.2 (Product Docs)                                     |                         |   |
| • 12.2.4 (Support Docs)                                     |                         |   |
| Revised Section 508 – Does not apply                        |                         |   |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 only)        |                         |   |
| Also applies to:  |                         |   |
| EN 301 549 Criteria   |                         |   |
| • 9.1.4.13 (Web)  |                         |   |
| <ul> <li>10.1.4.13 (Non-web document)</li> </ul>            |                         | Web: The application supports content on hover where                                      |
| <ul> <li>11.1.4.13 (Open Functionality Software)</li> </ul> | Web: Supports           | applicable throughout the application.  |
| • 11.1.4.13 (Closed Software)                               |                         |   |
| • 11.8.2 (Authoring Tool)                                   |                         |   |
| • 12.1.2 (Product Docs)                                     |                         |   |
| • 12.2.4 (Support Docs)                                     |                         |   |
| Revised Section 508 – Does not apply                        |                         |   |

| Criteria  | Conformance Level        | Remarks and Explanations  |  |
|---|--------------------------|---|--|
| 2.4.5 Multiple Ways (Level AA)  |                          |   |  |
| Also applies to:  |                          |   |  |
| EN 301 549 Criteria   |                          |   |  |
| • 9.2.4.5 (Web)   |                          |   |  |
| <ul> <li>10.2.4.5 (Non-web document) – Does not apply</li> </ul>                                |                          |   |  |
| <ul> <li>11.2.4.5 (Open Functionality Software) – Does not apply</li> </ul>                     |                          |   |  |
| <ul> <li>11.2.4.5 (Closed Software) – Does not apply</li> </ul>                                 | Web: Supports            | Web: There are multiple ways to access links and page   |  |
| • 11.8.2 (Authoring Tool)   |                          | content throughout the application.   |  |
| • 12.1.2 (Product Docs)   |                          |   |  |
| • 12.2.4 (Support Docs)   |                          |   |  |
| Revised Section 508   |                          |   |  |
| <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>                    |                          |   |  |
| • 504.2 (Authoring Tool)  |                          |   |  |
| 602.3 (Support Docs) – Does not apply to non-web docs   |                          |   |  |
| 2.4.6 Headings and Labels (Level AA)  |                          | Web: The applications provide descriptive page headings   |  |
| Also applies to:  |                          | with the labels with minor exceptions.  |  |
| EN 301 549 Criteria   |                          |   |  |
| • 9.2.4.6 (Web)   |                          | Exception:  |  |
| • 10.2.4.6 (Non-web document)   |                          | • H1 is missing on the page, but there is H2  |  |
| • 11.2.4.6 (Open Functionality Software)  |                          | present on the Restore Summary page.  |  |
| • 11.2.4.6 (Closed Software)  | Web: Partially Supported | • There should be only one heading level 1 on the   |  |
| • 11.8.2 (Authoring Tool)   |                          | "new" dashboard page.   |  |
| • 12.1.2 (Product Docs)   |                          | Federated Panel_No heading hierarchy is   |  |
| • 12.2.4 (Support Docs)   |                          | followed  |  |
| Revised Section 508   |                          | Heading level 3 is given to the icon button which   |  |
| <ul> <li>501 (Web)(Software)</li> <li>504 2 (Authorize Teel)</li> </ul>                         |                          | should be removed   |  |
| <ul> <li>504.2 (Authoring Tool)</li> <li>602.2 (Support Docs)</li> </ul>                        |                          | <ul> <li>Ingest Actions_Code button_heading hierarchy<br/>is incorrect</li> </ul>                 |  |
| 602.3 (Support Docs)  |                          | is incorrect  |  |
| 2.4.7 Focus Visible (Level AA)<br>Also applies to:  |                          | Web: Most keyboard operable user interface components provide a visible keyboard focus indicator. |  |
|   |                          |   |  |
| EN 301 549 Criteria<br>• 9.2.4.7 (Web)  |                          | Exception   |  |
| <ul> <li>9.2.4.7 (Web)</li> <li>10.2.4.7 (Non-web document)</li> </ul>                          | Web: Partially Supported | <ul> <li>Exception:</li> <li>There are two focuses available on the screen</li> </ul>             |  |
| <ul> <li>10.2.4.7 (Non-web document)</li> <li>11.2.4.7 (Open Functionality Software)</li> </ul> |                          | and NVDA does not read out the current info to  |  |
| <ul> <li>11.2.4.7 (Open Functionality Software)</li> <li>11.2.4.7 (Closed Software)</li> </ul>  |                          | the user when they expand the "Select Indexes   |  |
|   |                          | Filter" menu.   |  |
| • 11.8.2 (Authoring Tool)   |                          | Filler menu.  |  |

| Criteria  | Conformance Level | Remarks and Explanations  |
|---|-------------------|---|
| <ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |                   | <ul> <li>The "Add dimension Filter" button does not<br/>announce the action initiated and no focus is<br/>visible on the page.</li> <li>The focus does not land where it was initiated<br/>when the user "Apply" the changes into the<br/>"Add filter" button.</li> <li>There is no focus visible on the page for "Action<br/>required" warning button</li> </ul> |
| <ul> <li>3.1.2 Language of Parts (Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.3.1.2 (Web)</li> <li>10.3.1.2 (Non-web document)</li> <li>11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>11.3.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>  | Web: Supports     | Web: The HTML tags on all pages include a default<br>language attribute in the application.   |
| <ul> <li>3.2.3 Consistent Navigation (Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria</li> <li>9.3.2.3 (Web)</li> <li>10.3.2.3 (Non-web document) – Does not apply</li> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>11.3.2.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Web: Supports     | Web: Consistent navigation is implemented throughout<br>the application on web pages and does not change<br>order.  |

| Criteria  | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
| 3.2.4 Consistent Identification (Level AA)                                  |                   |  |
| Also applies to:  |                   |  |
| EN 301 549 Criteria   |                   |  |
| • 9.3.2.4 (Web)   |                   |  |
| <ul> <li>10.3.2.4 (Non-web document) – Does not apply</li> </ul>            |                   |  |
| <ul> <li>11.3.2.4 (Open Functionality Software) – Does not apply</li> </ul> |                   | Web: The UI components with the same functionality   |
| <ul> <li>11.3.2.4 (Closed Software) – Does not apply</li> </ul>             | Web: Supports     | are consistently identified within the application.  |
| • 11.8.2 (Authoring Tool)   |                   |  |
| • 12.1.2 (Product Docs)   |                   |  |
| • 12.2.4 (Support Docs)   |                   |  |
| Revised Section 508   |                   |  |
| • 501 (Web)(Software) – Does not apply to non-web software                  |                   |  |
| • 504.2 (Authoring Tool)  |                   |  |
| <ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>   |                   |  |
| 3.3.3 Error Suggestion (Level AA)   |                   |  |
| Also applies to:  |                   |  |
| EN 301 549 Criteria   |                   |  |
| • 9.3.3.3 (Web)   |                   |  |
| • 10.3.3.3 (Non-web document)   |                   |  |
| <ul> <li>11.3.3.3 (Open Functionality Software)</li> </ul>                  | Web: Supports     | Web: The application provides suggestions for correctin errors.  |
| • 11.3.3.3 (Closed Software)  |                   |  |
| • 11.8.2 (Authoring Tool)   |                   |  |
| • 12.1.2 (Product Docs)   |                   |  |
| • 12.2.4 (Support Docs)   |                   |  |
| Revised Section 508   |                   |  |
| • 501 (Web)(Software)   |                   |  |
| • 504.2 (Authoring Tool)  |                   |  |
| 602.3 (Support Docs)  |                   |  |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)                  |                   |  |
| Also applies to:  |                   |  |
| EN 301 549 Criteria   |                   |  |
| • 9.3.3.4 (Web)   | Web: Supports     | Web: Error prevention (legal, financial and data) are applicable to the Splunk Enterprise application. |
| • 10.3.3.4 (Non-web document)   |                   |  |
| <ul> <li>11.3.3.4 (Open Functionality Software)</li> </ul>                  |                   |  |
| • 11.3.3.4 (Closed Software)  |                   |  |
| • 11.8.2 (Authoring Tool)   |                   |  |

| Criteria  | Conformance Level        | Remarks and Explanations                             |
|---|--------------------------|--|
| • 12.1.2 (Product Docs)   |                          |  |
| • 12.2.4 (Support Docs)   |                          |  |
| Revised Section 508   |                          |  |
| • 501 (Web)(Software)   |                          |  |
| • 504.2 (Authoring Tool)  |                          |  |
| 602.3 (Support Docs)  |                          |  |
| 4.1.3 Status Messages (Level AA 2.1 only)                       |                          |  |
| Also applies to:  |                          |  |
| EN 301 549 Criteria   |                          | Web: The application supports important status       |
| • 9.4.1.3 (Web)   |                          | messages being present when focus is not set to that |
| <ul> <li>10.4.1.3 (Non-web document)</li> </ul>                 |                          | message.   |
| • 11.4.1.3 (Open Functionality Software)                        | Web: Partially Supported |  |
| <ul> <li>11.4.1.3 (Closed Software) – Does not apply</li> </ul> |                          | Exceptions:  |
| • 11.8.2 (Authoring Tool)                                       |                          | • Timer 5s changing information is not being         |
| • 12.1.2 (Product Docs)   |                          | conveyed to the users                                |
| • 12.2.4 (Support Docs)   |                          |  |
| Revised Section 508 – Does not apply                            |                          |  |

# Table 3: Success Criteria, Level AAA

Notes: this application was not evaluated for Level AAA

| Criteria   | Conformance Level  | Remarks and Explanations |
|--|--------------------|--------------------------|
| 1.2.6 Sign Language (Prerecorded) (Level AAA)              |                    |                          |
| EN 301 549 Criteria – Does not apply                       | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                       |                    |                          |
| 1.2.7 Extended Audio Description (Prerecorded) (Level AAA) |                    |                          |
| EN 301 549 Criteria – Does not apply                       | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                       |                    |                          |
| 1.2.8 Media Alternative (Prerecorded) (Level AAA)          |                    |                          |
| EN 301 549 Criteria – Does not apply                       | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                       |                    |                          |
| 1.2.9 Audio-only (Live) (Level AAA)                        |                    |                          |
| EN 301 549 Criteria– Does not apply                        | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                       |                    |                          |

| Criteria   | Conformance Level  | Remarks and Explanations |
|--|--------------------|--------------------------|
| 1.3.6 Identify Purpose (Level AAA 2.1 only)            |                    |                          |
| EN 301 549 Criteria– Does not apply                    | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                    |                          |
| 1.4.6 Contrast (Enhanced) (Level AAA)                  |                    |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                    |                          |
| 1.4.7 Low or No Background Audio (Level AAA)           |                    |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                    |                          |
| 1.4.8 Visual Presentation (Level AAA)                  |                    |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                    |                          |
| 1.4.9 Images of Text (No Exception) (Level AAA)        |                    |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                    |                          |
| 2.1.3 Keyboard (No Exception) (Level AAA)              |                    |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                    |                          |
| 2.2.3 No Timing (Level AAA)                            |                    |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                    |                          |
| 2.2.4 Interruptions (Level AAA)                        |                    |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                    |                          |
| 2.2.5 Re-authenticating (Level AAA)                    |                    |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                    |                          |
| 2.2.6 Timeouts (Level AAA 2.1 only)                    |                    |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                    |                          |
| 2.3.2 Three Flashes (Level AAA)                        |                    |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                    |                          |
| 2.3.3 Animation from Interactions (Level AAA 2.1 only) |                    |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated | Web: Not Evaluated       |

| Criteria   | Conformance Level         | Remarks and Explanations |
|--|---------------------------|--------------------------|
| Revised Section 508 – Does not apply                   |                           |                          |
| 2.4.8 Location (Level AAA)                             |                           |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated        | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                           |                          |
| 2.4.9 Link Purpose (Link Only) (Level AAA)             |                           |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated        | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                           |                          |
| 2.4.10 Section Headings (Level AAA)                    |                           |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated        | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                           |                          |
| 2.5.5 Target Size (Level AAA 2.1 only)                 |                           |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated        | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                           |                          |
| 2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) |                           |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated        | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                           |                          |
| 3.1.3 Unusual Words (Level AAA)                        |                           |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated        | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                           |                          |
| 3.1.4 Abbreviations (Level AAA)                        |                           |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated        | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                           |                          |
| 3.1.5 Reading Level (Level AAA)                        |                           |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated        | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                           |                          |
| 3.1.6 Pronunciation (Level AAA)                        |                           |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated        | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                           |                          |
| 3.2.5 Change on Request (Level AAA)                    |                           |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated        | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                           |                          |
| 3.3.5 Help (Level AAA)                                 |                           |                          |
| EN 301 549 Criteria – Does not apply                   | Web: Not Evaluated        | Web: Not Evaluated       |
| Revised Section 508 – Does not apply                   |                           |                          |
| 3.3.6 Error Prevention (All) (Level AAA)               | Web: <b>Not Evaluated</b> | Web: Not Evaluated       |

| Criteria                             | Conformance Level | Remarks and Explanations |
|--------------------------------------|-------------------|--------------------------|
| EN 301 549 Criteria – Does not apply |                   |                          |
| Revised Section 508 – Does not apply |                   |                          |

# **Revised Section 508 Report**

Notes:

# Chapter 3: <u>Functional Performance Criteria</u> (FPC)

Notes:

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| 302.1 Without Vision   | Supports          | Screen readers can access the different UI elements within the application.  |
| 302.2 With Limited Vision                                      | Supports          | The application supports standard browser magnification and contrast adjustments.                                  |
| 302.3 Without Perception of Color                              | Supports          | Minimum contrast requirements WCAG<br>2.0 AA are adhered to with a contrast ratio<br>equal to or better than 4.5:1 |
| 302.4 Without Hearing  | Supports          |  |
| 302.5 With Limited Hearing                                     | Supports          |  |
| 302.6 Without Speech   | Not Applicable    |  |
| 302.7 With Limited Manipulation                                | Supports          | The application supports standard input<br>mechanisms such as user-provided<br>keyboards and pointing devices.     |
| 302.8 With Limited Reach and Strength                          | Not Applicable    |  |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Not Applicable    |  |

#### Chapter 4: <u>Hardware</u>

Notes: this is a web-based application only and not subject to the requirements of this section.

| Criteria                                      | Conformance Level                   | Remarks and Explanations            |
|---|-------------------------------------|-------------------------------------|
| 402 Closed Functionality                      | Heading cell – no response required | Heading cell – no response required |
| 402.1 General                                 | Heading cell – no response required | Heading cell – no response required |
| 402.2 Speech-Output Enabled                   | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen       | Supports                            |                                     |
| 402.2.2 Transactional Outputs                 | Not Applicable                      |                                     |
| 402.2.3 Speech Delivery Type and Coordination | Not Applicable                      |                                     |

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 402.2.4 User Control                                       | Not Applicable                      |                                     |
| 402.2.5 Braille Instructions                               | Not Applicable                      |                                     |
| 402.3 Volume   | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening                                  | Not Applicable                      |                                     |
| 402.3.2 Non-private Listening                              | Not Applicable                      |                                     |
| 402.4 Characters on Display Screens                        | Not Applicable                      |                                     |
| 402.5 Characters on Variable Message Signs                 | Not Applicable                      |                                     |
| 403 Biometrics   | Heading cell – no response required | Heading cell – no response required |
| 403.1 General  | Not Applicable                      |                                     |
| 404 Preservation of Information Provided for Accessibility | Heading cell – no response required | Heading cell – no response required |
| 404.1 General  | Not Applicable                      |                                     |
| 405 Privacy  | Heading cell – no response required | Heading cell – no response required |
| 405.1 General  | Not Applicable                      |                                     |
| <u>406 Standard Connections</u>                            | Heading cell – no response required | Heading cell – no response required |
| 406.1 General  | Not Applicable                      |                                     |
| <u>407 Operable Parts</u>                                  | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast   | Not Applicable                      |                                     |
| 407.3 Input Controls                                       | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible                              | Not Applicable                      |                                     |
| 407.3.2 Alphabetic Keys                                    | Not Applicable                      |                                     |
| 407.3.3 Numeric Keys                                       | Not Applicable                      |                                     |
| 407.4 Key Repeat   | Not Applicable                      |                                     |
| 407.5 Timed Response                                       | Supports                            |                                     |
| 407.6 Operation  | Not Applicable                      |                                     |
| 407.7 Tickets, Fare Cards, and Keycards                    | Not Applicable                      |                                     |
| 407.8 Reach Height and Depth                               | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane                           | Not Applicable                      |                                     |
| 407.8.1.1 Vertical Plane for Side Reach                    | Not Applicable                      |                                     |
| 407.8.1.2 Vertical Plane for Forward Reach                 | Not Applicable                      |                                     |
| 407.8.2 Side Reach   | Not Applicable                      |                                     |
| 407.8.2.1 Unobstructed Side Reach                          | Not Applicable                      |                                     |
| 407.8.2.2 Obstructed Side Reach                            | Not Applicable                      |                                     |
| 407.8.3 Forward Reach                                      | Not Applicable                      |                                     |
| 407.8.3.1 Unobstructed Forward Reach                       | Not Applicable                      |                                     |

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 407.8.3.2 Obstructed Forward Reach                                     | Not Applicable                      |                                     |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not Applicable                      |                                     |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward       | Net Applicable                      |                                     |
| Reach  | Not Applicable                      |                                     |
| 408 Display Screens  | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility   | Not Applicable                      |                                     |
| 408.3 Flashing   | Not Applicable                      |                                     |
| <u>409 Status Indicators</u>   | Heading cell – no response required | Heading cell – no response required |
| 409.1 General  | Not Applicable                      |                                     |
| 410 Color Coding   | Heading cell – no response required | Heading cell – no response required |
| 410.1 General  | Not Applicable                      |                                     |
| <u>411 Audible Signals</u>   | Heading cell – no response required | Heading cell – no response required |
| 411.1 General  | Not Applicable                      |                                     |
| 412 ICT with Two-Way Voice Communication                               | Heading cell – no response required | Heading cell – no response required |
| 412.2 Volume Gain  | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones                            | Not Applicable                      |                                     |
| 412.2.2 Volume Gain for Non-Wireline ICT                               | Not Applicable                      |                                     |
| 412.3 Interference Reduction and Magnetic Coupling                     | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets  | Not Applicable                      |                                     |
| 412.3.2 Wireline Handsets  | Not Applicable                      |                                     |
| 412.4 Digital Encoding of Speech                                       | Not Applicable                      |                                     |
| 412.5 Real-Time Text Functionality                                     | Reserved for future                 | Reserved for future                 |
| 412.6 Caller ID  | Not Applicable                      |                                     |
| 412.7 Video Communication  | Not Applicable                      |                                     |
| 412.8 Legacy TTY Support   | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability   | Not Applicable                      |                                     |
| 412.8.2 Voice and Hearing Carry Over                                   | Not Applicable                      |                                     |
| 412.8.3 Signal Compatibility   | Not Applicable                      |                                     |
| 412.8.4 Voice Mail and Other Messaging Systems                         | Not Applicable                      |                                     |
| 413 Closed Caption Processing Technologies                             | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions                        | Not Applicable                      |                                     |
| 413.1.2 Pass-Through of Closed Caption Data                            | Not Applicable                      |                                     |
| 414 Audio Description Processing Technologies                          | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners                                      | Not Applicable                      |                                     |

| Criteria  | Conformance Level                   | Remarks and Explanations            |
|---|-------------------------------------|-------------------------------------|
| 414.1.2 Other ICT                                     | Not Applicable                      |                                     |
| 415 User Controls for Captions and Audio Descriptions | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls                              | Not Applicable                      |                                     |
| 415.1.2 Audio Description Controls                    | Not Applicable                      |                                     |

# Chapter 5: <u>Software</u>

Notes:

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.0 AA             | See WCAG 2.x section                | See information in WCAG 2.x section |
| 502 Interoperability with Assistive Technology         | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features         | Not Applicable                      |                                     |
| 502.2.2 No Disruption of Accessibility Features        | Not Applicable                      |                                     |
| 502.3 Accessibility Services                           | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information                             | Not Applicable                      |                                     |
| 502.3.2 Modification of Object Information             | Not Applicable                      |                                     |
| 502.3.3 Row, Column, and Headers                       | Not Applicable                      |                                     |
| 502.3.4 Values   | Not Applicable                      |                                     |
| 502.3.5 Modification of Values                         | Not Applicable                      |                                     |
| 502.3.6 Label Relationships                            | Not Applicable                      |                                     |
| 502.3.7 Hierarchical Relationships                     | Not Applicable                      |                                     |
| 502.3.8 Text   | Not Applicable                      |                                     |
| 502.3.9 Modification of Text                           | Not Applicable                      |                                     |
| 502.3.10 List of Actions                               | Not Applicable                      |                                     |
| 502.3.11 Actions on Objects                            | Not Applicable                      |                                     |
| 502.3.12 Focus Cursor                                  | Not Applicable                      |                                     |
| 502.3.13 Modification of Focus Cursor                  | Not Applicable                      |                                     |
| 502.3.14 Event Notification                            | Not Applicable                      |                                     |
| 502.4 Platform Accessibility Features                  | Not Applicable                      |                                     |
| 503 Applications                                       | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences                                 | Not Applicable                      |                                     |
| 503.3 Alternative User Interfaces                      | Not Applicable                      |                                     |
| 503.4 User Controls for Captions and Audio Description | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls                               | Not Applicable                      |                                     |

| Criteria  | Conformance Level                   | Remarks and Explanations            |
|---|-------------------------------------|-------------------------------------|
| 503.4.2 Audio Description Controls  | Not Applicable                      |                                     |
| 504 Authoring Tools   | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")   | See <u>WCAG 2.x</u> section         | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable                      |                                     |
| 504.2.2 PDF Export  | Not Applicable                      |                                     |
| 504.3 Prompts   | Not Applicable                      |                                     |
| 504.4 Templates   | Not Applicable                      |                                     |

## Chapter 6: <u>Support Documentation and Services</u>

Notes: this application does not include non-web documents and is, therefore, not subject to the requirements of this section.

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 601.1 Scope  | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation  | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features                   | Not Applicable                      |                                     |
| 602.3 Electronic Support Documentation                           | See WCAG 2.x section                | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Applicable                      |                                     |
| 603 Support Services   | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features    | Not Applicable                      |                                     |
| 603.3 Accommodation of Communication Needs                       | Not Applicable                      |                                     |

# EN 301 549 Report

Notes:

# Chapter 4: <u>Functional Performance Statements</u> (FPS)

Notes: the conformance levels below are based on the European standards.

| Criteria  | Conformance Level | Remarks and Explanations                     |
|---|-------------------|--|
| 4.2.1 Usage without vision                                | Supports          | Screen reader can access the different UI    |
|   | Supports          | elements within the application              |
| 4.2.2 Usage with limited vision                           | Supports          | The application supports standard browser    |
|   |                   | magnification and contrast adjustments       |
|   |                   | Minimum contrast requirements of WCAG        |
| 4.2.3 Usage without perception of colour                  | Supports          | 2.0 AA are adhered to with a contrast ration |
|   |                   | equal to or better than 4.5:1                |
| 4.2.4 Usage without hearing                               | Not Applicable    |  |
| 4.2.5 Usage with limited hearing                          | Not Applicable    |  |
| 4.2.6 Usage with no or limited vocal capability           | Not Applicable    |  |
|   |                   | The application supports standard input      |
| 4.2.7 Usage with limited manipulation or strength         | Supports          | mechanisms such as user-provided             |
|   |                   | keyboard and pointing devices.               |
| 4.2.8 Usage with limited reach                            | Not Applicable    |  |
| 4.2.9 Minimize photosensitive seizure triggers            | Not Applicable    |  |
| 4.2.10 Usage with limited cognition, language or learning | Not Applicable    |  |
| 4.2.11 Privacy  | Not Applicable    |  |

#### **Chapter 5: Generic Requirements**

Notes: this is a web-based application only and does not fit the definition of an Information and Communication Technology (ICT).

| Criteria                     | Conformance Level                   | Remarks and Explanations            |
|------------------------------|-------------------------------------|-------------------------------------|
| 5.1 Closed functionality     | Heading cell – no response required | Heading cell – no response required |
| 5.1.2 General                | Heading cell – no response required | Heading cell – no response required |
| 5.1.2.1 Closed functionality | See 5.2 through 13                  | See information in 5.2 through 13   |

| Criteria  | Conformance Level                   | Remarks and Explanations                    |
|---|-------------------------------------|---|
| 5.1.2.2 Assistive technology                                    | See 5.1.3 through 5.1.6             | See information in 5.1.3 through 5.1.6      |
| 5.1.3 Non-visual access   | Heading cell – no response required | Heading cell – no response required         |
| 5.1.3.1 Audio output of visual information                      | Not Applicable                      |   |
| 5.1.3.2 Auditory output delivery including speech               | Not Applicable                      |   |
| 5.1.3.3 Auditory output correlation                             | Not Applicable                      |   |
| 5.1.3.4 Speech output user control                              | Not Applicable                      |   |
| 5.1.3.5 Speech output automatic interruption                    | Not Applicable                      |   |
| 5.1.3.6 Speech output for non-text content                      | Not Applicable                      |   |
| 5.1.3.7 Speech output for video information                     | Not Applicable                      |   |
| 5.1.3.8 Masked entry  | Not Applicable                      |   |
| 5.1.3.9 Private access to personal data                         | Not Applicable                      |   |
| 5.1.3.10 Non-interfering audio output                           | Not Applicable                      |   |
| 5.1.3.11 Private listening volume                               | Not Applicable                      |   |
| 5.1.3.12 Speaker volume   | Not Applicable                      |   |
| 5.1.3.13 Volume reset   | Not Applicable                      |   |
| 5.1.3.14 Spoken languages                                       | Not Applicable                      |   |
| 5.1.3.15 Non-visual error identification                        | Not Applicable                      |   |
| 5.1.3.16 Receipts, tickets, and transactional outputs           | Not Applicable                      |   |
| 5.1.4 Functionality closed to text enlargement                  | Not Applicable                      |   |
| 5.1.5 Visual output for auditory information                    | Not Applicable                      |   |
| 5.1.6 Operation without keyboard interface                      | Heading cell – no response required | Heading cell – no response required         |
| 5.1.6.1 Closed functionality                                    | See 5.1.3.1 through 5.1.3.16        | See information in 5.1.3.1 through 5.1.3.16 |
| 5.1.6.2 Input focus   | Not Applicable                      |   |
| 5.1.7 Access without speech                                     | Not Applicable                      |   |
| 5.2 Activation of accessibility features                        | Not Applicable                      |   |
| 5.3 Biometrics  | Not Applicable                      |   |
| 5.4 Preservation of accessibility information during conversion | Not Applicable                      |   |
| 5.5 Operable parts  | Heading cell – no response required | Heading cell – no response required         |
| 5.5.1 Means of operation  | Not Applicable                      |   |
| 5.5.2 Operable parts discernibility                             | Not Applicable                      |   |
| 5.6 Locking or toggle controls                                  | Heading cell – no response required | Heading cell – no response required         |

| Criteria                         | Conformance Level | Remarks and Explanations |
|----------------------------------|-------------------|--------------------------|
| 5.6.1 Tactile or auditory status | Not Applicable    |                          |
| 5.6.2 Visual status              | Not Applicable    |                          |
| 5.7 Key repeat                   | Not Applicable    |                          |
| 5.8 Double-strike key acceptance | Not Applicable    |                          |
| 5.9 Simultaneous user actions    | Not Applicable    |                          |

#### Chapter <u>6: ICT with Two-Way Voice Communication</u>

Notes: this is a web-based application only and does not fit the definition of an Information and Communication Technology (ICT).

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 6.1 Audio bandwidth for speech                                   | Not Applicable                      |                                     |
| 6.2 Real-time text (RTT) functionality                           | Heading cell – no response required | Heading cell – no response required |
| 6.2.1.1 RTT communication  | Not Applicable                      |                                     |
| 6.2.1.2 Concurrent voice and text                                | Not Applicable                      |                                     |
| 6.2.2.1 Visually distinguishable display                         | Not Applicable                      |                                     |
| 6.2.2.2 Programmatically determinable send and receive direction | Not Applicable                      |                                     |
| 6.2.2.3 Speaker identification                                   | Not Applicable                      |                                     |
| 6.2.2.4 Visual indicator of Audio with RTT                       | Not Applicable                      |                                     |
| 6.2.3 Interoperability   | Not Applicable                      |                                     |
| 6.2.4 RTT responsiveness   | Not Applicable                      |                                     |
| 6.3 Caller ID  | Not Applicable                      |                                     |
| 6.4 Alternatives to voice-based services                         | Not Applicable                      |                                     |
| 6.5 Video communication  | Heading cell – no response required | Heading cell – no response required |
| 6.5.1 General (informative)                                      | Heading cell – no response required | Heading cell – no response required |
| 6.5.2 Resolution   | Not Applicable                      |                                     |

| Criteria  | Conformance Level               | Remarks and Explanations        |
|---|---------------------------------|---------------------------------|
| 6.5.3 Frame rate  | Not Applicable                  |                                 |
| 6.5.4 Synchronization between audio and video                         | Not Applicable                  |                                 |
| 6.5.5 Visual indicator of audio with video                            | Not Applicable                  |                                 |
| 6.5.6 Speaker identification with video (sign language) communication | Not Applicable                  |                                 |
| 6.6 Alternatives to video-based services (advisory only)              | Advisory – no response required | Advisory – no response required |

## Chapter <u>7: ICT with Video Capabilities</u>

Notes: this is a web-based application only and does not fit the definition of an Information and Communication Technology (ICT).

| Conformance Level                   | Remarks and Explanations  |
|-------------------------------------|---|
| Heading cell – no response required | Heading cell – no response required   |
| Not Applicable                      |   |
|                                     | Heading cell – no response required         Not Applicable         Not Applicable |

# Chapter <u>8: Hardware</u>

Notes: this is a web-based application only and not subject to the requirements of this section.

| Criteria                                      | Conformance Level                   | Remarks and Explanations            |
|---|-------------------------------------|-------------------------------------|
| 8.1.1 Generic requirements                    | Heading cell – no response required | Heading cell – no response required |
| 8.1.2 Standard connections                    | Not Applicable                      |                                     |
| 8.1.3 Colour                                  | Not Applicable                      |                                     |
| 8.2 Hardware products with speech output      | Heading cell – no response required | Heading cell – no response required |
| 8.2.1.1 Speech volume range                   | Not Applicable                      |                                     |
| 8.2.1.2 Incremental volume control            | Not Applicable                      |                                     |
| 8.2.2.1 Fixed-line devices                    | Not Applicable                      |                                     |
| 8.2.2.2 Wireless communication devices        | Not Applicable                      |                                     |
| 8.3 Stationary ICT                            | Heading cell – no response required | Heading cell – no response required |
| 8.3.2.1 Unobstructed high forward reach       | Not Applicable                      |                                     |
| 8.3.2.2 Unobstructed low forward reach        | Not Applicable                      |                                     |
| 8.3.2.3.1 Clear space                         | Not Applicable                      |                                     |
| 8.3.2.3.2 Obstructed (< 510 mm) forward reach | Not Applicable                      |                                     |
| 8.3.2.3.3 Obstructed (< 635 mm) forward reach | Not Applicable                      |                                     |
| 8.3.2.4 Knee and toe clearance width          | Not Applicable                      |                                     |
| 8.3.2.5 Toe clearance                         | Not Applicable                      |                                     |
| 8.3.2.6 Knee clearance                        | Not Applicable                      |                                     |
| 8.3.3.1 Unobstructed high side reach          | Not Applicable                      |                                     |

| Criteria                                       | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 8.3.3.2 Unobstructed low side reach            | Not Applicable                      |                                     |
| 8.3.3.1 Obstructed (≤ 255 mm) side reach       | Not Applicable                      |                                     |
| 8.3.3.3 Obstructed (≤ 610 mm) side reach       | Not Applicable                      |                                     |
| 8.3.4.1 Change in level                        | Not Applicable                      |                                     |
| 8.3.4.2 Clear floor or ground space            | Not Applicable                      |                                     |
| 8.3.4.3.2 Forward approach                     | Not Applicable                      |                                     |
| 8.3.4.3.3 Parallel approach                    | Not Applicable                      |                                     |
| 8.3.5 Visibility                               | Not Applicable                      |                                     |
| 8.3.6 Installation instructions                | Not Applicable                      |                                     |
| 8.4 Mechanically Operable parts                | Heading cell – no response required | Heading cell – no response required |
| 8.4.1 Numeric keys                             | Not Applicable                      |                                     |
| 8.4.2.1 Means of operation of mechanical parts | Not Applicable                      |                                     |
| 8.4.2.2 Force of operation of mechanical parts | Not Applicable                      |                                     |
| 8.4.3 Keys, tickets and fare cards             | Not Applicable                      |                                     |
| 8.5 Tactile indication of speech mode          | Not Applicable                      |                                     |

# Chapter <u>9: Web</u> (see <u>WCAG 2.x section</u>)

Notes:

#### Chapter 10: Non-Web Software

Notes: this is a web-based application only and not subject to the requirements of this section.

| Criteria                      | Conformance Level                   | Remarks and Explanations            |
|-------------------------------|-------------------------------------|-------------------------------------|
| 10.0 General (informative)    | Heading cell – no response required | Heading cell – no response required |
| 10.1.1.1 through 10.4.1.3     | See <u>WCAG 2.x</u> section         | See information in WCAG 2.x section |
| 10.5 Caption positioning      | Not Applicable                      |                                     |
| 10.6 Audio description timing | Not Applicable                      |                                     |

# Chapter <u>11: Software</u>

Notes:

| Criteria  | Conformance Level                   | Remarks and Explanations                         |
|---|-------------------------------------|--|
| 11.0 General (informative)  | Heading cell – no response required | Heading cell – no response required              |
| 11.1.1.1 through 11.4.1.3   | See <u>WCAG 2.x</u> section         | See information in WCAG 2.x section              |
| 11.5 Interoperability with assistive technology   | Heading cell – no response required | Heading cell – no response required              |
| 11.5.1 Closed functionality   | Heading cell – no response required | Heading cell – no response required              |
| 11.5.2 Accessibility services   | Heading cell – no response required | Heading cell – no response required              |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17      | See information in 11.5.2.5 through 11.5.2.17    |
| <b>11.5.2.2</b> Platform accessibility service support for assistive technologies           | See 11.5.2.5 through 11.5.2.17      | See information in 11.5.2.5 through<br>11.5.2.17 |
| 11.5.2.3 Use of accessibility services  | Not Applicable                      |  |
| 11.5.2.4 Assistive technology   | Supports                            |  |
| 11.5.2.5 Object information   | Supports                            |  |
| 11.5.2.6 Row, column, and headers   | Supports                            |  |
| 11.5.2.7 Values   | Supports                            |  |
| 11.5.2.8 Label relationships  | Supports                            |  |
| 11.5.2.9 Parent-child relationships   | Supports                            |  |
| 11.5.2.10 Text  | Supports                            |  |
| 11.5.2.11 List of available actions   | Supports                            |  |
| 11.5.2.12 Execution of available actions  | Supports                            |  |
| 11.5.2.13 Tracking of focus and selection attributes  | Not Applicable                      |  |
| 11.5.2.14 Modification of focus and selection attributes                                    | Not Applicable                      |  |
| 11.5.2.15 Change notification   | Not Applicable                      |  |

| Criteria  | Conformance Level   | Remarks and Explanations            |
|---|---|-------------------------------------|
| 11.5.2.16 Modifications of states and properties                    | Not Applicable  |                                     |
| 11.5.2.17 Modifications of values and text                          | Not Applicable  |                                     |
| 11.6 Documented accessibility usage                                 | Heading cell – no response required   | Heading cell – no response required |
| 11.6.1 User control of accessibility features                       | Not Applicable  |                                     |
| 11.6.2 No disruption of accessibility features                      | Not Applicable  |                                     |
| 11.7 User preferences   | Not Applicable  |                                     |
| 11.8 Authoring tools  | Heading cell – no response required   | Heading cell – no response required |
| 11.8.1 Content technology   | Heading cell – no response required   | Heading cell – no response required |
| 11.8.2 Accessible content creation                                  | See <u>WCAG 2.x</u> section<br>(If not authoring tool, enter "Not<br>Applicable") | See information in WCAG 2.x section |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable  |                                     |
| 11.8.4 Repair assistance  | Not Applicable  |                                     |
| 11.8.5 Templates  | Not Applicable  |                                     |

#### Chapter <u>12: Documentation and Support Services</u>

Notes: this a web-based application only and not subject to the requirements of this section. There are no support services embedded in the application that would require accessibility testing.

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 12.1 Product documentation                                     | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features                | Not Applicable                      |                                     |
| 12.1.2 Accessible documentation                                | See <u>WCAG 2.x</u> section         | See information in WCAG 2.x section |
| 12.2 Support Services  | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Not Applicable                      |                                     |
| 12.2.3 Effective communication                                 | Not Applicable                      |                                     |
| 12.2.4 Accessible documentation                                | See <u>WCAG 2.x</u> section         | See information in WCAG 2.x section |

#### **Chapter <u>13: ICT Providing Relay or Emergency Service Access</u>**

Notes: this is a web-based application only and does not fit the definition of an Information and Communication Technology (ICT).

| Criteria                               | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 13.1 Relay services requirements       | Heading cell – no response required | Heading cell – no response required |
| 13.1.2 Text relay services             | Not Applicable                      |                                     |
| 13.1.3 Sign relay services             | Not Applicable                      |                                     |
| 13.1.4 Lip-reading relay services      | Not Applicable                      |                                     |
| 13.1.5 Captioned telephony services    | Not Applicable                      |                                     |
| 13.1.6 Speech to speech relay services | Not Applicable                      |                                     |
| 13.2 Access to relay services          | Not Applicable                      |                                     |
| 13.3 Access to emergency services      | Not Applicable                      |                                     |

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