

Observability Cloud Usage, Subscription Limits Enforcement, and Entitlements

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Additional terms apply to certain Splunk Offerings. The below terms apply to your Purchased Offerings as applicable and are incorporated into the Splunk General Terms.

Observability Cloud Usage, Subscription Limits Enforcement, and Entitlements

Usage and Subscription Limits Enforcement

1. **Subscription Limits.** The service is purchased as a subscription. Each subscription plan is defined by the subscription capacity limits as described in the applicable Order (the “**Subscription Limits**”).
2. **Usage Measurement**
 - a. **Splunk Infrastructure Monitoring.** Splunk measures Customer’s maximum concurrent usage of each component in the Subscription Limits on an hourly basis. At the end of each monthly billing cycle, Splunk measures the monthly usage at the average of all hourly measurements during that monthly billing cycle (the “**Infrastructure Monitoring Monthly Usage Level**”).
 - b. **Splunk APM.** Splunk measures Customer’s maximum concurrent usage of each component in the Subscription Limits on a per minute basis. At the end of each monthly billing cycle, Splunk will calculate the average usage across all per-minute measurements of the monthly billing cycle, as well as 50% of the peak of all the per-minute measurements of the monthly billing cycle (peak/2). The higher value of the two will determine the usage for that monthly billing cycle (the “**APM Monthly Usage Level**”).
 - c. **Splunk RUM.** Splunk measures Customer’s usage as the number of Sessions per month. At the end of each monthly billing cycle, Splunk measures the total number of Sessions per month and Session Volume, during that monthly billing cycle (the “**RUM Monthly Usage Level**”).
 - d. **Splunk Log Observer.** Splunk measures Customer’s usage as the volume per month of Indexed Data and Ingested Data. At the end of each monthly billing cycle, Splunk measures the total volume used per month of Indexed Data and Ingested Data, during that monthly billing cycle (the “**Log Observer Monthly Usage Level**”).
 - e. **Splunk Synthetic Monitoring.** Splunk measures Customer’s usage as the total number of Browser Test Runs, API Test Runs, and Uptime Test Runs during each month (the “**Synthetic Monitoring Monthly Usage Level**”).
 - f. **Splunk Web Optimization.** For each pack of 1000 Enterprise Browser Test Runs purchased, Customer receives 1 Web Optimization Scan per month.
 - g. **Splunk Incident Intelligence.** Splunk measures Customer’s usage as the number of unique Active Users each calendar month (the “**Incident Intelligence Monthly Usage Level**”).
3. **Proration for Monthly Metrics.** For Offerings with Capacity based on monthly metrics, the metrics will be based on calendar month measurements. Metrics will be prorated on the first and last month based on the actual subscription start date.

4. Subscription Limits Enforcement. If Customer’s Infrastructure Monitoring Monthly Usage Level, APM Monthly Usage Level, RUM Monthly Usage Level, Log Observer Monthly Usage Level, and Incident Intelligence Monthly Usage Level (collectively, the “**Monthly Usage Levels**”) exceed the contractual allowable Subscription Limits, Customer agrees to pay Splunk an overage fee (the “**Overage Fee**”) calculated as 150% of the prices specified in the rate card below (prorated as applicable) (the “**Overage Rate**”), or Splunk may, at its sole discretion, limit Customer’s ability to add new monitors until it conforms to the contractual Subscription Limits, provided, however, that to help Customer avoid improperly incurring fees, if Customer’s usage at any time during the term of the General Terms significantly exceeds the Customer’s contractual Subscription Limits (as determined by Splunk at its sole discretion), Splunk may limit Customer’s ability to add new monitors, irrespective of Customer’s Monthly Usage Level.

Product	SKU	Metric	Standard Edition	Enterprise Edition
Splunk Infrastructure Monitoring	Splunk Infrastructure Monitoring - Container Add-on	Per container	\$15	\$18
	Splunk Infrastructure Monitoring - Custom Metric Add-on	Per metric	\$0.40	\$0.66
Splunk APM	Splunk APM - Container Add-on	Per container	\$66.00	\$51.00
	Splunk APM Profiling - Container Add-on	Per container	\$36.00	\$60.00
	Splunk APM - Monitoring MetricSet Add-on	Per Monitoring MetricSet	\$6.00	\$10.00
	Splunk APM – Troubleshooting MetricSet	Per Troubleshooting MetricSet	\$0.42	\$0.70
	Splunk APM - Trace Volume Add-on	MB/minute	\$36.00	\$60.00
	Splunk APM Profiling - Profile Volume Add-on	MB/minute	\$18.00	\$30.00
Splunk RUM	Splunk RUM - Sessions	Per 10K sessions	\$168.00	\$216.00
Splunk Incident Intelligence	Splunk Incident Intelligence	Per Monthly Active User	\$30.00	\$30.00
Splunk Synthetic Monitoring	Splunk Synthetic Monitoring - Browser Tests, 1k Runs per month	Runs per Month	\$12	\$20
	Splunk Synthetic Monitoring - API Tests, 10k Runs per month	Runs per Month	\$4	\$6
	Splunk Synthetic Monitoring - Uptime Tests, 10k Runs per month	Runs per Month	\$1	\$2

Splunk Infrastructure Monitoring Enterprise Edition

Memory Size	Entitlement
64GB host	20 Containers , 200 Custom Metrics
256GB host	50 Containers , 500 Custom Metrics
512GB host	100 Containers , 1000 Custom Metrics
1024GB host	150 Containers , 1500 Custom Metrics
1024GB + host	200 Containers , 2000 Custom Metrics

Splunk APM Standard Edition

Product	Entitlement
APM - host	10 Containers , 3 Profiled Containers, 20 Monitoring MetricSets, 200 Troubleshooting MetricSets, Trace Volume of 10.24 MB per minute, Profiling Volume of 5.12 MB per minute
APM - Container Add-on	1 Container, 2 Monitoring MetricSets, 20 Troubleshooting MetricSets, Trace Volume of 1.024 MB per minute

Splunk APM Enterprise Edition

Product	Entitlement
APM - host	20 Containers , 5 Profiled Containers, 40 Monitoring MetricSets, 400 Troubleshooting MetricSets, Trace Volume of 20.48 MB per Minute, Profiling Volume of 10.24 MB per minute
APM - Container Add-on	1 Container, 2 Monitoring MetricSets, 20 Troubleshooting MetricSets, Trace Volume of 1.024 MB per minute

Splunk APM Standard Edition - TAPM

Product	Entitlement
APM - TAPM	0.005 Monitoring MetricSets, 0.05 Troubleshooting MetricSets, Trace Volume of 0.00256 MB per minute

Splunk APM Enterprise Edition TAPM

Product	Entitlement
APM - TAPM	0.01 Monitoring MetricSets, 0.1 Troubleshooting MetricSets, Trace Volume of 0.00512 MB per minute

Splunk APM Standard Edition with Profiling - TAPM

Product	Entitlement
APM with Profiling - TAPM	0.005 Monitoring MetricSets, 0.05 Troubleshooting MetricSets, Trace Volume of 0.00256 MB per minute, Profiling Volume of 0.00128 MB per minute

Splunk APM Enterprise Edition with Profiling - TAPM

Product	Entitlement
APM with Profiling - TAPM	0.01 Monitoring MetricSets, 0.1 Troubleshooting MetricSets, Trace Volume of 0.00512 MB per minute, Profiling Volume of 0.00256 MB per minute

Prior Versions of USAGE, SUBSCRIPTION LIMIT ENFORCEMENT, AND ENTITLEMENTS

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