



Customization Services

Make Splunk smarter right away.

Do you need specific reports, dashboards, and saved searches? Do you need Splunk to recognize additional fields or event types?

You don't need to do this yourself. The Splunk experts on our professional services team can do it for you. And when they're done, you'll have ideal examples to learn from for the future.

What we can do for you

- Build custom reports and dashboards for different users and roles
- Create saved searches for common types of investigations
- Set up alerts to monitor for operational problems and security threats
- Configure conditional routing of data among Splunk servers and other systems and service providers
- Configure granular access controls based on data source, source type, host or patterns in the event
- Define field extraction rules for use in filtering and reporting
- Create custom event types to improve search and navigation for critical data sources
- Enrich your indexed data via lookups at index time to translate fields in your IT data, such as adding asset or geoIP information for IP addresses
- Configure custom event and field actions in the Splunk web interface, such as the ability to launch a ticketing system and locate a ticket based on a ticket number appearing in a log event in Splunk search results

Benefits

- Accelerate adoption and time-to-value
- Minimize the time your IT staff spends customizing Splunk
- Ensure that your customizations follow best practices for upgradability and performance
- Get easily extensible customization modules to build on for the future

Pricing

A la carte

Customization services are available a la carte at \$2,000 per day. Contact your Splunk sales representative to arrange for a scoping call today.

Prix-fixe

We also have a customization package available for a \$5,000 fixed price. This package includes:

- Up to 15 custom reports, saved searches and alerts
- Up to 3 dashboards
- Up to 25 custom event types
- Up to 30 extracted fields from up to 3 event patterns
- Customization design document

Other Services

Along with an installation and configuration engagement, you may also want to consider other services and education offerings to get your Splunk deployment started.

Installation and configuration services

We strongly recommend that you engage Splunk to perform a professional deployment prior to customization services.

Education

We offer classes on using, administrating, deploying and developing with Splunk.

About Splunk

Splunk is software that indexes, manages and enables you to search logs and IT data from any application, server or network device in real time.

Visit our website at www.splunk.com to download your own free copy of Splunk or contact us to talk further.

Splunk Inc.
118 King Street
5th Floor
San Francisco, CA 94107

866.GET.SPLUNK
(866.438.7758)
sales@splunk.com
support@splunk.com